September 23, 2026

Sent by email
cecelia@secondstreet.org

RE: Freedom of Information Access Request Number 26-024 Final Decision

Dear Cecelia Pimentel,

I am writing to inform you that your access request under the *Freedom of Information and Protection of Privacy Act* ("FIPPA") was received by the Privacy Office of Trillium Health Partners via email on July 22, 2026, along with your mandatory $5 application fee.

Your request for access was for the following:

> *"Please provide data on the amount of write-offs from fiscal year 2025/26 for health services provided to patients who are not residents in Canada. Please also note the current outstanding obligation for these cases."*
>
> *Date Range for Record Search: From 04/01/2025 To present [July 21, 2026])*

A search has been conducted, and responsive information has been identified. A decision has been made to grant access to this information in full, as set out below:

Classification	**2025-26**
Non-Resident Patient Write-Offs	$2,581,194

The amount of the outstanding obligation as of July 31, 2026 is $13,308,749.

The official responsible for making the access decision on your request is Nicole Vaz, Senior VP, General Counsel and Chief Compliance and Privacy Officer.

You may request the Information and Privacy Commissioner to review this decision within thirty business days from the date of this letter. The Commissioner's address is Suite 1400, 2 Bloor Street East, Toronto, Ontario, M4W 1A8. The appeal fee is $25.00, payable by cheque or money order to the Minister of Finance and must be included with your correspondence.

Should you have any questions, please contact the Privacy Office by email, FIPPA@thp.ca. We would appreciate you using the above listed access request number in any further correspondence.

Sincerely,

Claudia Saldias
Privacy Manager
Claudia.Saldias@thp.ca