St. Joseph's Healthcare Hamilton

Unstoppable Compassion

July 17, 2026

[redacted]

Dear Ms. Schulz,

RE SJHH 2026-002

Thank you for your access request which St. Joseph's Healthcare Hamilton ("SJHH") received on January 15, 2026, in accordance with the Freedom of Information and Protection of Privacy Act ("FIPPA" or "Act"), with application fee payment received on January 22, 2026. A fee estimate was provided on February 17, 2026 with payment received on July 16, 2026.

Your Request

You requested access to the following information:

> *Data on the amount of write-offs from health services provided to patients who are not residents in Canada as well as the outstanding obligation. Please break out the data by year for these five fiscal years (2020-21 to 2024-25). A summary table is preferred." (Date Range for Record Search: From 04/01/2020 To present)*

Our Decision

After conducting a search for responsive records, we have determined that full access will be granted to the records responsive to your request.

Appeal to the Information and Privacy Commissioner of Ontario

Should you wish to appeal the decision, you may ask the Information and Privacy Commissioner of Ontario (IPC) to review our decision within thirty days of the date you receive this letter. The IPC can be reached at:

Information and Privacy Commissioner/Ontario
1400 - 2 Bloor Street East
Toronto ON M4W 1A8
Telephone: (416) 326-3333 or (800) 387-0073

If you have any questions, please contact the Freedom of Information Office, at foi@stjoes.ca

Thank you,

Freedom of Information Office
St. Joseph's Healthcare Hamilton

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Results

Fiscal Year	Amount of Write-offs
2021	$61,497.23
2022	$107,558.69
2023	$308,138.25
2024	$16,099.76
2025	$7,799.09
Grand Total	$501,093.02