Sinai Health

September 15, 2026

Cecelia Pimentel
via email: ***cecelia@secondstreet.org***

Dear Cecilia:

RE: Freedom of Information Request #26-15

Thank you for your access request under the *Freedom of Information and Protection of Privacy Act* ("FIPPA"), received by our office on August 6, 2026 along with the $5.00 application fee. We note that your request is for access to the following information:

> *Please provide data on the amount of write-offs from the fiscal year 2025/26 for health services provided to patients who are not residents in Canada. Please also note the current outstanding obligation for these cases for the dates April 1, 2025 to present.*

Sinai Health Response

A search for responsive records has been completed, and the results have been reviewed.

Access to the requested information is being granted **in full.**

Please refer to the table and notes below (pg. 3) for data responsive to your request.

You may ask the Information and Privacy Commissioner to review this decision within thirty (30) days from the date of this letter. The appeal fee is **$25.00** for general record requests, payable by cheque or money order to the Minister of Finance and must be included with your correspondence. The Commissioner's address is:

Registrar
Information and Privacy Commissioner/Ontario
1400-2 Bloor Street East
Toronto, Ontario
M4W 1A8

Sinai Health

Should you have any questions, please do not hesitate to contact me. We would appreciate you using the request number assigned to your request in any further correspondence.

Sincerely,



Thinesh Gnanaseelan
Specialist, Privacy & Information Access
privacyoffice@sinaihealth.ca
416-586-4800 ext. 2101

Bad Deb Expenses (Non-Resident of Canada)

FY 2026	Amount
Write-Offs	$1,053,679
Current Obligation	$3,365,995

- The write-off amount represents receivables that were assessed as uncollectible and recorded as a bad debt in accordance with applicable accounting standards.

- The amount represents the year in which the bad debt expense was determined, not the year the care was provided.

- The current obligation represents amount outstanding as at year-to-date July 31, 2026.

As a hospital operating an emergency department in Canada's largest city, we don't have control over who may require our care during urgent and medically acute circumstances. Sinai Health has process in place to recover costs and we make every effort to do so.