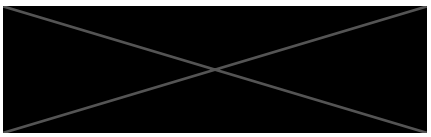
Administration
Office of the Regional Clerk
1815 Sir Isaac Brock Way, PO Box 1042, Thorold, ON L2V 4T7
Telephone: 905-980-6000| Toll-free: 1-800-263-7215 | Fax: 905-687-4977
www.niagararegion.ca

October 21, 2026 **CONFIDENTIAL**

Sent via email: kristen@secondstreet.org



Dear Kristen,

Re: Our File Number: M.2026.182

I am writing regarding your access request under the *Municipal Freedom of Information and Protection of Privacy Act* (the Act) received by our office on **August 28, 2026** (with the application fee of $5.00 received on the same date).

The Accounts Receivable, Corporate Service Division staff of Niagara Region were consulted and advised that they have not encountered a billing scenario that would meet this criteria after conducting a search of the request relating to - Data on cases where the Niagara Region provided a service to a non-resident (not covered by a provincial plan in Canada), the patient was given a bill or invoice and then never paid the bill. We are specifically looking for such cases where the health region eventually classified the amount owing as a loss, concluding they won't get the money (sometimes called a write-off or bad debt expense).

No responsive records were located.

Should you have any further questions, please contact the Access and Privacy Advisor directly at megan.critch@niagararegion.ca.

If you disagree with any aspect of this decision letter, or you wish to revise your request, please discuss the matter with us directly. Afterwards, subsection 39 (1) of the Act provides you with the right to appeal any decision made by Niagara Region, within 30 business days, by notifying the Information and Privacy Commission/Ontario (IPC). The IPC Commissioner can be reached at:

Information and Privacy Commissioner/Ontario
2 Bloor Street West, Suite 1700
Toronto, ON M4W 1A8

1-800-387-0073
TDD/TTY: 416-325-74-539

When contacting the Commissioner, you must include the following:

1. The request file number shown on the subject line of this letter;
2. A copy of your original written request; and
3. A copy of this decision letter.

For further information regarding the Information and Privacy Commission and its procedures please visit www.ipc.on.ca.

Sincerely,



Megan Critch
Access and Privacy Advisor