Excellent health and care, for everyone,
everywhere, every time.

File No.: F-260728

Sent via Secure File Transfer: cecelia@secondstreet.org

October 19, 2026

Cecelia Pimentel
SecondStreet.org

Dear Cecelia Pimentel:

We are responding to your request for access to records under the *Freedom of Information and Protection of Privacy Act* (the *Act*) received by our office on September 9, 2026. You requested a copy of:

The amount of write-offs from the fiscal year 2025/26 for health services provided to patients who are not residents in Canada. The date range I am requesting records for is from 04/01/2025 to present.

Enclosed please find a copy of the records responsive to your request. They are being released to you in their entirety.

Under section 52 of the *Act*, you may ask the Information and Privacy Commissioner to review Island Health's response to your request. You have 30 days from receipt of this notice to request a review by writing to the Office of the Information and Privacy Commissioner. We have enclosed information on the review and complaint process.

We trust that your request for records is now complete. If this is not the case, or if you have any questions regarding your request, please contact our office via e-mail at FOI@islandhealth.ca.

Sincerely,

Information Access Compliance Team

Enclosures

Information Stewardship, Access & Privacy
1952 Bay Street | Victoria, BC V8R 1J8
Tel: 250-370-8585/1-877-748-2290
Fax: 250-519-1908
FOI@islandhealth.ca

How to Request a Review with the Office of the Information and Privacy Commissioner

If you have any questions regarding your request, please contact our office at 250-370-8585 or FOI@islandhealth.ca.

Pursuant to section 52 of the *Freedom of Information and Protection of Privacy Act* (the *Act*), you may ask the Office of the Information and Privacy Commissioner to review any decision, act, or failure to act with regard to your request under the *Act*.

Please note that you have 30 business days to file your review with the Office of the Information and Privacy Commissioner. In order to request a review, please write to:

Information and Privacy Commissioner
PO Box 9038 Stn Prov Govt
4th Floor, 947 Fort Street
Victoria BC V8W 9A4
Telephone 250-387-5629 Fax 250-387-1696

If you request a review, please provide the Commissioner's Office with:

1. A copy of your original request;
2. A copy of our response letter; and
3. The reasons or grounds upon which you are requesting the review.