NL Health Services ATIPP Office
760 Topsail Road
Mount Pearl, NL
Canada, A1N 3J5
w: NLHealthServices.ca

Final Response to Applicant – Partial Disclosure

February 13, 2026

File #: NL-005-2026-045

[redacted]

Dear Kristen Schulz

Re: Your request under Part II of the *Access to Information and Protection of Privacy Act, 2015*

On January 16, 2026, Newfoundland and Labrador Health Services (NLHS) received your request for access to the following records/information:

> ***A copy of the most recent data on the number of patients in the province (or best estimate) who are: currently on a waiting list or waiting to be placed on a waiting list for surgery or a procedure, a diagnostic scan or appointment with a specialist. (Date Range for Record Search: From 4/15/2025 to 1/9/2026). A single summary figure by type is preferred***.

I am pleased to inform you that a decision has been made by the head of the public body for NLHS to provide access to some of the requested information. It is important to note that with respect to your request for the number of people currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist, NLHS currently does not have a standard process to report that data. In addition, there are many lists that are held in private physician offices to which NLHS does not have access. You will note also that Section 40(1) of the ATIPP Act (2015) has been applied to withhold some of the information as it relates to your request. Some of the information will be withheld as providing data with numbers of five or less can potentially identify an individual's personal information which would constitute a privacy breach.

40. (1) The head of a public body shall refuse to disclose personal information to an applicant where the disclosure would be an unreasonable invasion of a third party's personal privacy.

Technical Notes:
Data provided is for all outstanding patients awaiting surgery or procedures as of December 31st, 2025. The volume of still waiting for ***cardiac, joint and cataract surgeries*** does not include cases where there was an identified patient delay.

Data include those waiting for the following procedures:

- Total Hip Replacement
- Total Knee Replacement
- Cataract Surgery (First eye only)
- Endoscopy (Urgent and non-urgent outpatient cases only). *For Central Zone, only James Paten Memorial Regional Health Centre (Gander) is available.
- Medical Imagining (CT, MRI, Ultrasound, Echocardiogram, Mammography- urgent and non-urgent outpatient cases only)
- "Other" category includes volume of patients still waiting for any other type of surgical procedure. This is only available for Eastern Urban Zone

Waiting as of December 31st, 2025					
	Central Zone	**Eastern Rural**	**Eastern Urban**	**Western Zone**	**Labrador Grenfell Zone**
Total Hip Replacement	109	NA	577	50	31
Total Knee Replacement	294	NA	1462	113	154
Cataract Surgery (First eye)	517	NA	1411	163	40(1)
Endoscopy	614*	1581	3183	1040	NA
Cardiac Surgery (HSC only)			116		
Other			5897		

Waiting as of December 31st, 2025- Medical Imaging (Urgent and Non-urgent only)					
	Central Zone	**Eastern Rural**	**Eastern Urban**	**Western Zone**	**Labrador Grenfell Zone**
CT	1636	1618	7079	861	461
MRI	1281	NA	5707	151	NA
Ultrasound	2616	4798	13967	2338	632
Echocardiogram	517	1550	3472	2047	388
Mammography	131	1442	1954	109	239

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the Access to Information and Protection of Privacy Act, 2015 (the Act) (a copy of this section has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John's, NL. A1B 3V8
Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Email: commissioner@oipc.nl.ca

If you have any further questions, please contact me by email at atipp@nlhealthservices.ca.

Sincerely:

Angela Moyse
Provincial Access to Information Officer
ATIPP Coordinator
NLHS

42. Access or correction complaint

(1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.

(2) A complaint under subsection (1) shall be filed in writing not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.

(4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.

(5) The commissioner may allow a longer time period for the filing of a complaint under this section.

(6) A person or third party who has appealed directly to the Trial Division under subsection 52 (1) or 53 (1) shall not file a complaint with the commissioner.

(7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.

(8) A complaint shall not be filed under this section with respect to

(a) a request that is disregarded under section 21 ;

(b) a decision respecting an extension of time under section 23 ;

(c) a variation of a procedure under section 24 ; or

(d) an estimate of costs or a decision not to waive a cost under section 26 .

(9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.

52. Direct appeal to Trial Division by an applicant

(1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42 , the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.

(2) An appeal shall be commenced under subsection (1) not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.

(4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner’s refusal under subsection 45 (2).