

September 8, 2026

File Number: VCH FOI 2026-F-509

FOI Request: *I am writing on behalf of SecondStreet.org, which operates as a public policy think tank based in Alberta. I would like data on the amount on the amount of write-offs from the fiscal year 2025/26 for health services provided to patients who are not residents in Canada. Please also note the current outstanding obligation for these cases. The date range I am requesting records for is from 04/01/2025 to present.*

Response:

1. Amount (dollar value) of write-offs for fiscal 2025/26 relating to non-resident of Canada patients - \$ 12,403, 634
 2. Current Outstanding Obligation for these cases – date range 04/01/2025 to present (July 16th) - \$ 34,470,411
- *As a public health authority, Vancouver Coastal Health (VCH) is committed to providing safe, timely quality care for everyone, regardless of a patient's financial or immigration status.*
 - *VCH works diligently to collect non-resident accounts receivable, including ongoing communication with patient, close coordination with any relevant insurance companies, and development of payment plans, if necessary. Once all avenues are exhausted, non-resident debt is sent to an external collection agency to support cost recovery.*

