



**NL Health
Services**

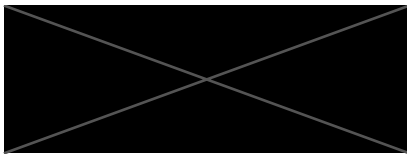
NL Health Services ATIPP Office

760 Topsail Road
Mount Pearl, NL
Canada, A1N 3J5
w: NLHealthServices.ca

Final Response to Applicant – Full Disclosure

February 18, 2026

File #: NL-011-2026-045



Dear Kristen Schulz:

Re: Your request under Part II of the *Access to Information and Protection of Privacy Act, 2015*

On January 21, 2026, Newfoundland and Labrador Health Services (NLHS) received your request for access to the following records/information:

"Please provide data on the amount of write-offs from health services provided to patients who are not residents in Canada as well as the outstanding obligation. Please break out the data by year for these five fiscal years (2020-21 to 2024-25). A summary table is preferred." (Date Range for Record Search: From 04/01/2020 To present)"

I am pleased to inform you that a decision has been made by the head of the public body for NLHS to provide access to the requested information. You will find the record attached to this email.

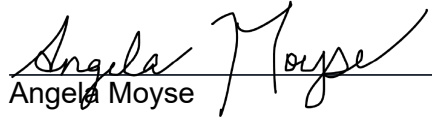
Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the Access to Information and Protection of Privacy Act, 2015 (the Act) (a copy of this section has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner. The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A St. John's, NL.
A1B 3V8
Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Email: commissioner@oipc.nl.ca

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If you have any further questions, please contact me by email at atipp@nlhealthservices.ca.

Sincerely:



Angela Moyse
Provincial Access to Information Officer
ATIPP Coordinator
NLHS

***Amounts of Write-Offs in Relation to Health Services Provided to Patients Who
Are Not Residents in Canada Per Zone***

	Fiscal Year	Amount	Number
Western Zone	2020-21	\$10,452.93	18
Western Zone	2021-22	\$39,330.63	10
Western Zone	2022-23	\$46,680.49	14
Western Zone	2023-24	\$26,612.96	35
Western Zone	2024-25	\$39,511.01	39
Central Zone	2020-21	\$41,070.00	29
Central Zone	2021-22	\$63,714.31	26
Central Zone	2022-23	\$73,496.59	23
Central Zone	2023-24	\$20,745.06	34
Central Zone	2024-25	\$12,725.12	23
Lab-Grenfell Zone	2020-21	\$384,388.40	n/a
Lab-Grenfell Zone	2021-22	\$300,763.41	n/a
Lab-Grenfell Zone	2022-23	\$596,515.44	n/a
Lab-Grenfell Zone	2023-24	\$125,091.48	516
Lab-Grenfell Zone	2024-25	\$1,892,188.79	2790
Eastern Zone	2020-21	\$794,959.44	278
Eastern Zone	2021-22	\$332,553.84	323
Eastern Zone	2022-23	\$772,375.67	458
Eastern Zone	2023-24	\$337,232.95	622
Eastern Zone	2020-25	\$367,601.25	748

Please note the 2024-2025 amounts for each zone may change since the Fiscal Year does not end until March 31, 2026.