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February 4, 2026

FHA File: 26-1249/25-1163

Via email: kristen@secondstreet.org

Dear Kristen Schulz:

Re: Freedom of Information and Protection of Privacy Act (FIPPA) Request – FH 26-1249/25-1163

I am writing in response to your FIPPA requests made to Fraser Health on January 15, 2026 and January 23, 2026. Specifically, you requested the following information:

“Please provide data on the amount of write-offs from health services provided to patients who are not residents in Canada as well as the outstanding obligation. Please break out the data by year for these five fiscal years (2020-21 to 2024-25). A summary table is preferred.” (Date Range for Record Search: From 04/01/2020 To present)”

“Please provide data on the amount of uncollected funds from health services provided to patients who are not residents in Canada. Please break out the data by year for the last five fiscal years (2020-21 to 2024-25). A summary table is preferred.”

After conducting a search for records in Accounts Receivable, 1 page of records was found in response to your request. The records have been provided in their entirety.

Should you wish, you may ask the Information and Privacy Commissioner to review Fraser Health’s response. You have 30 business days from receipt of this notice to request a review in writing to the Office of the Information and Privacy Commissioner. Detailed information on how to request a review by the OIPC is available on the OIPC website: <http://www.oipc.bc.ca>.

If you have any questions or require any clarification regarding the processing of your request, please email the author of this letter at zoe.hock@fraserhealth.ca.

Sincerely,

Zoe Hock
Advisor
Freedom of Information
Fraser Health Authority

Fraser Health Authority
Corporate Office
FOI Team

Suite 400 – Central City Tower
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Fraser Health: Non-Resident of Canada Write-offs (\$000's)			
Fiscal Year	Periods	*Non-Resident, Accounts Receivable Balance	Non-Resident, Total Write-offs
April 1, 2020 - March 31, 2021	2101-2113	12,034	15,892
April 1, 2021 - March 31, 2022	2201-2213	13,643	9,625
April 1, 2022 - March 31, 2023	2301-2313	19,349	19,525
April 1, 2023 - March 31, 2024	2401-2413	28,388	23,999
April 1, 2024 - March 31, 2025	2501-2513	27,817	25,554

Note:

*Non-Resident, Accounts Receivable Balance is the total amount outstanding at the end of the reporting fiscal year