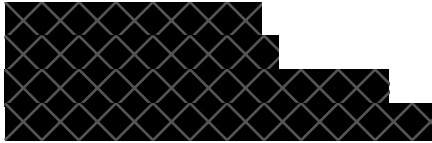


September 03, 2025

Healthy Albertans.
Healthy Communities.
Together.



Reference Number: 2025-AG-083

Dear Mrs. Kristen Schulz:

Re: *Access to Information Act (ATIA)*
Final Response to Request for Information

I am writing in response to your request for access to information under the *Access to Information Act (ATIA)*.

Specifically, your request reads as follows:

2) "Please provide data on the amount of uncollected funds from health services provided to patients who are not residents in Canada. Please break out the data by year for the last five fiscal years (2020-21 to 2024-25). A summary table is preferred." (Date Range for Record Search: From 04/01/2020 To 08/11/2025)

Please note that nothing in this correspondence (or its attachments) constitutes a waiver of any privilege.

We are pleased to provide access to the records you requested; a copy of the records are enclosed. If you have any questions or would like to discuss the processing of your request, please contact us at IAS@ahs.ca.

Please note that under section 59 of the *ATIA* you may ask the Information and Privacy Commissioner of Alberta to review any decision made on your request. To request a review, you must complete and deliver a *Request for Review* form within 60 business days from the date of this notice to:

Office of the Information and Privacy Commissioner
#410, 9925 – 109 Street NW
Edmonton, AB
T5K 2J8

The form is available on the Commissioners web site www.oipc.ab.ca or you can call 1-888-878-4044 (in Edmonton, call 780-422-6860) to request a copy of the form.

If you wish to request a review, please provide the Office of the Information and Privacy Commissioner (OIPC) with the following information:

1. A copy of this letter.
2. A copy of your original request form that you sent to Alberta Health Services.

3. A completed OIPC Request for Review Form.

Sincerely,

Information Access Services
Legal & Privacy, Alberta Health Services
Seventh Street Plaza
5th Floor, North Tower
10030 – 107 Street
Edmonton, AB
T5J 3E4

Enclosures: Record package

Alberta Health Services

ATIA 2025-AG-083

Billing Cash and Collections

Bad Debt Expense for Non-Resident of Canada Accounts (In \$1000's)

Fiscal Years FY2020-2021 through 2024-2025

| | FY21 | FY22 | FY23 | FY24 | FY25 | |
|--|-------|-------|--------|--------|--------|--|
| Bad Debt Expense (Non-Residents of Canada) | 8,921 | 9,699 | 16,509 | 26,043 | 31,132 | |