



Kristen Schulz <kristen@secondstreet.org>

Your FOI Request HTH-2025-52085

6 messages

IAOIntaketeam@gov.bc.ca <IAOIntaketeam@gov.bc.ca>
To: kristen@secondstreet.org

Wed, Oct 29, 2025 at 6:12 PM

**Request ID: HTH-2025-52085*****Freedom of Information and Protection of Privacy Act (FOIPPA)
Request for Records***

Subject: FOI Request HTH-2025-52085

Hi Kristen Schulz,

I am writing in regards to your recent FOI request for:

Data on the top ten patients in the province for 2024 when it comes to the most appointments with a general practitioner. Data on the number of patients in the province for 2024 that had more than 50 appointments with a general practitioner and the number that had more than 100 appointment (Date Range for Record Search: From 1/1/2024 To 12/31/2024) .

Please be advised we normally respond to a request within 30 business days after its receipt. However, in limited circumstances, the time limit for responding to a request may be extended pursuant to section 10 of FOIPPA. A complete copy of FOIPPA is available online at:

http://www.bclaws.ca/civix/document/id/complete/statreg/96165_00

I am requesting an extension of 30 days which would make the new due date 12/18/2025.

Please respond to this email with your consent as I require it in writing. If you wish to discuss the number of days requested please contact me.

If you have any questions regarding your request, please contact, the analyst assigned to your request, they can be reached toll-free at 1 833 283-8200. Please provide the FOI request number, found in the subject line, in any communications.

Sincerely,

Garth Banda
FOI Operations | Ministry of Citizens' Services

Ministry of Citizens' Services | FOI Operations
PO Box 9569 Stn Prov Gov't Victoria BC V8W 9K1
<http://www.gov.bc.ca/freedomofinformation>
FOI.Requests@gov.bc.ca
250-387-1321 or 1-833-283-8200

Kristen Schulz <kristen@secondstreet.org>
To: IAOIntaketeam@gov.bc.ca

Tue, Nov 4, 2025 at 11:11 AM

Yes, I accept.

[Quoted text hidden]

--
Kristen Schulz
SecondStreet.org



FOI Requests CITZ:EX <FOI.Requests@gov.bc.ca>
To: Kristen Schulz <kristen@secondstreet.org>

Tue, Nov 4, 2025 at 11:33 AM

Thanks Kristen, I will send an official email shortly.

Garth

Garth Banda | Jr. FOI Analyst | FOI Operations | Ministry of Citizens' Services

778-572-1841 | Garth.Banda@gov.bc.ca | PO Box 9569 Stn Prov Gov Victoria, BC, V8W-9K1

From: Kristen Schulz <kristen@secondstreet.org>
Sent: Tuesday, November 4, 2025 9:12 AM
To: IAO Intake Team CITZ:EX <IAOIntakeTeam@gov.bc.ca>
Subject: Re: Your FOI Request HTH-2025-52085

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

[Quoted text hidden]

Kristen Schulz <kristen@secondstreet.org>
To: "FOI Requests CITZ:EX" <FOI.Requests@gov.bc.ca>

Thu, Jan 22, 2026 at 3:44 PM

Hello,

I am looking for an update on this request...

[Quoted text hidden]

Chung, Edmond C.H. CITZ:EX <Edmond.Chung@gov.bc.ca>
To: "kristen@secondstreet.org" <kristen@secondstreet.org>

Fri, Jan 23, 2026 at 3:47 PM

Hi Kristen,

The records package is currently in sign-off with the Ministry of Health.

We are waiting for the final approvals by the ministry before we can get the okay to provide you with the records.

-Edmond

From: FOI Requests CITZ:EX <FOI.Requests@gov.bc.ca>
Sent: January 23, 2026 8:01 AM
To: Chung, Edmond C.H. CITZ:EX <Edmond.Chung@gov.bc.ca>
Subject: FW: Your FOI Request HTH-2025-52085

Good Edmond.

Over to you for response.

Thanks Gitta

[Quoted text hidden]

Kristen Schulz <kristen@secondstreet.org>
To: "Chung, Edmond C.H. CITZ:EX" <Edmond.Chung@gov.bc.ca>

Fri, Jan 23, 2026 at 3:57 PM

Sounds good, thank you for the update.

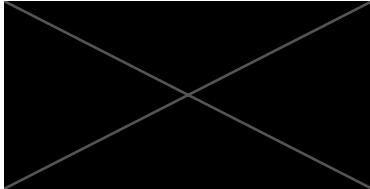
[Quoted text hidden]



File: 292-30/HTH-2025-52085

December 24, 2025

Sent via email: kristen@secondstreet.org



Dear Kristen Schulz:

**Re: Request for Access to Records
Freedom of Information and Protection of Privacy Act (FOIPPA)**

I am writing further to your request received by the Ministry of Health. You requested:

Data on the top ten patients in the province for 2024 when it comes to the most appointments with a general practitioner. Data on the number of patients in the province for 2024 that had more than 50 appointments with a general practitioner and the number that had more than 100 appointment (Date Range for Record Search: From 1/1/2024 To 12/31/2024)

The Office of the Information and Privacy Commissioner has granted an extension of 30 business days to our response deadline pursuant to section 10 of FOIPPA. The decision to grant this extension was based on your consent. This extension is necessary in order that we may provide you with a complete response to your request. Our revised due date for response is now February 3, 2026. We will respond sooner if possible. A copy of section 10 is enclosed and a complete copy of FOIPPA is available online at:

http://www.bclaws.ca/civix/document/id/complete/statreg/96165_00

If you have any questions regarding your request, please contact Edmond Chung, the analyst assigned to your request, at 236 478-1386. This number can also be reached toll-free at 1 833 283-8200. Please provide the FOI request number, HTH-2025-52085, in any communications.

You have the right to ask the Information and Privacy Commissioner to review this decision. I have enclosed information on the review and complaint process.

.../2

Sincerely,

Edmond C

Edmond Chung, FOI Analyst
FOI Operations

Enclosure



Kristen Schulz <kristen@secondstreet.org>

New User Account for the BC Secure File Transfer Service (filetransfer.gov.bc.ca)

1 message

BC Secure File Transfer Notification Service <DoNotReply@gov.bc.ca>
To: kristen@secondstreet.org

Wed, Feb 18, 2026 at 2:14 PM

Welcome to the BC Secure File Transfer Service!

An account has been created for you with the username 'kristen@secondstreet.org'.
Your new credentials are:



If site policy requires it, at sign on you will be guided through additional steps to secure your account.

Please use the following URL to sign on to the system.

(<https://filetransfer.gov.bc.ca/human.aspx?InstID=9585>)

It is normal for the account to expire after 7 days.

Logging in to the SFTS service within 7 days will prevent your account from expiring and would allow you to continue to download any packages that you have received.

Accounts will be deleted 7 days after they have expired. This means you will lose access to packages previously received and not downloaded.

An expired account which has not yet been deleted will be automatically re-activated when it receives a new package. You will be required to reset your password.

If there are still packages you need to retrieve and you can no longer sign in, or you require assistance, please contact the original sender.

Please note the intention of this system is to transfer files, not to store them. Once you have been notified of a new package please sign in, download and save your files following your organization's procedures.

If you need assistance, please contact CSC Service Desk at (250) 387-7000 Option 3 / CSCHELP@gov.bc.ca.

Regards,
BC Secure File Transfer Notification Service

FOI HLTH 2025 52085

Completion Date 2025/12/04

Client FOI

Question being asked

Interest Group request: Data on the top ten patients in the province for 2024 when it comes to the most appointments with a general practitioner. Data on the number of patients in the province for 2024 that had more than 50 appointments with a general practitioner and the number that had more than 100 appointment (Date Range for Record Search: From 1/1/2024 To 12/31/2024)

Applicant has requested if possible records be provided as: A summary table is preferred, noting numbers one through ten in the first column (with each row being a patient), the number of appointments in the second column and the amount billed by the doctor in the third column

Prepared by Integrated Analytics: Primary & Acute Care And Workforce

SME Contact Ming Guo Integrated Analytics: Primary & Acute Care And Workforce

SME = Subject Matter Expert

RMS # 13298 **File:** FOI HLTH-2025-52805.xlsx

The information contained in this/these spreadsheet(s) is of a summary nature and may be released in its entirety (Cover Sheet and relevant Tabs) for the purpose for which it was provided. However, as it was prepared to address a specific question, other use or manipulation of the data is not permitted.

FOI HLTH 2025 52085

Filename FOI HLTH-2025-52805.xlsx

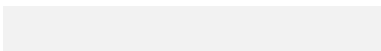
Data source MSP

Extract date 2025/12/04

Notes

- 1 Service date: January 1, 2024 - December 31, 2024
- 2 MSP paid date: November 30, 2025
- 3 Data only include the claim type :
MM-MSP general service,
MN-Nurse Practitioner referred service,
MB-Midwife referred service.
- 4 Claim specialty include
00-Family Medicine
50-FP Anesthesia
76-FP Emergency Medicine)
- 5 Exclude data with the following service location codes:
E - HOSPITAL-EMERGENCY ROOM (UNSCHEDULED PATIENT)
G - HOSPITAL - DAY CARE (SURGERY)
I - HOSPITAL INPATIENT
- 6 Assume each patient has at most one GP visit per day.







TOP 10 Patients with The Highest Number of Visits to a General Practitioner in 2024

Patient ID	Visit Counts					
1	209					
2	194					
3	178					
4	177					
5	171					
6	152					
7	152					
8	149					
9	148					
10	147					
Number of patients with more then 50 GP visits		14,497				
Number of patients with more than 100 GP visits		241				

* Expenditure information (amount billed) has not been included due to difficulty of comparison for exp

