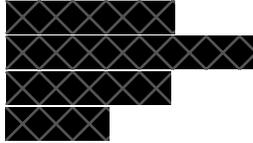




February 19, 2026



Subject: Your request for access to information under *The Freedom of Information and Protection of Privacy Act*. Our file number 2026-001.

Dear Kristen Schulz,

On February 11, 2026, St. Boniface Hospital received your emailed request for access to the following records:

"Please provide data on the number of notices (emails, letters, etc.) provided by Cardiac Sciences Manitoba or St. Boniface Hospital to patients waiting for cardiac surgery of the estimated wait time for their surgery and the maximum recommended wait time. Please also provide a copy of a sample letter/email provided with identifiable patient information removed. (In response to calls for "Debbie's Law", the Minister indicated she would be sending a directive to require this disclosure to patients. We would like to know how many have been sent and see a sample of what is being provided). Please also provide a copy of the directive outlining this requirement.

Date range: "March 1, 2025 to present."

Your request for access to these records has been granted in part. Access is granted in part to the following records:

- Number of notices (in the form of a letter) provided by the St. Boniface Hospital Cardiac Sciences Program to patients waiting for cardiac surgery between March 1, 2025 and present: **113**.
- Template of the letter that is being sent to patients (attached).

Access to remaining records (a copy of the directive outlining this requirement from the Minister of Health) is refused, as these records do not exist:

- 12(1)** In a response under section 11, the head of the public body shall inform the applicant
- (c)** if access to the record is refused,
 - (i)** in the case of a record that does not exist or cannot be located, that the record does not exist or cannot be located.



Subsection 59(1) of *The Freedom of Information and Protection of Privacy Act* provides that you may make a complaint about our decision respecting your request for access to the Manitoba Ombudsman. You have 60 days from the receipt of this letter to make a complaint to:

Manitoba Ombudsman
300-5 Donald Street
Winnipeg, MB, R3L 2T4
204-982-9130
1-800-665-0531
ombudsman@ombudsman.mb.ca

If you have any questions, please contact me directly at 204-237-2654 or by email at kdunn@sbgh.mb.ca

Sincerely,

Kristyn Dunn
Privacy & Corporate Affairs Officer
Corporate Office
St. Boniface Hospital

Cardiac Surgery Outpatient Clinic
CR1015-369 Tache Ave, Winnipeg, MB R2H 2A6
PH: 204-258-1852 FX: 204-231-5493

Date: <auto populate>

drop down: please call 204-258-1852
to let us know you received this letter

Dear <auto populate>

Date of Acceptance for Cardiac Surgery is: <auto populate>

Name of your Cardiac Surgeon is: <drop down, list of surgeons>

Surgery Target Time: Your surgeon has set a tentative target time for your cardiac surgery at <drop down, 6 weeks, 12 weeks, 26 weeks, Other>. Please note that this is an estimated target time only, and this may change, for example, due to changes in your condition, the need for further tests, the need to involve other healthcare providers in your care, resource availability, or other circumstances. If the target time changes, we will advise you as promptly as we are reasonably able.

Cardiac Pre-Operative Assessment Clinic (CPAC) Appointment: You will be contacted by the CPAC Clinic about your appointment date within <drop down 3 weeks, 6 weeks, 13 weeks, Other> of you receiving this letter. If you have not received your CPAC appointment by <drop down, 2 weeks, 5 weeks, 11 weeks, Other> of the date you received this letter, please call the CPAC Clinic at: 204-258-1258. Note you may not need this appointment if you are admitted to the hospital before surgery.

Access Office: A nurse from the Access Office will support you through your surgical journey until your procedure is complete. You can expect to hear from the Access Office within approximately 4 weeks of you receiving this letter. During the waiting period before your surgery, the Access Office will contact you periodically by telephone to check on your health and answer any questions you may have.

The hours of the Access Office are Monday to Friday (excluding holidays) from 7:00 am to 3:00 pm and the telephone number is: 204-237-2334 and select the option for cardiac surgery. If you leave a message, the nurse will call you back within 48 hours (excluding weekends and holidays).

The Access Office is your main point of contact for questions or concerns about your surgery. Please inform them immediately if:

- Your symptoms or medical condition change
- You decide not to proceed with the surgery
- You will be unavailable for any prolonged period
- Your telephone number or address change

Important General Information

All timelines described in this letter are estimates only and may change based on clinical urgency, resource availability, or other factors. We will do our best to inform you promptly of any significant changes to your surgical timeline.

If you experience new or worsening symptoms, including chest pain, shortness of breath or fainting, call 9-1-1 or your local emergency number, or attend your nearest emergency department.

For less urgent concerns or changes in symptoms, please seek medical attention with your primary care physician or urgent care facility as needed.

Sincerely,

Cardiac Sciences Manitoba

Outpatient Clinic for Cardiac Surgeons: Dr. A. Fagan, Dr. N. Ghorpade, Dr. J. Hong, Dr. T. Kandeel, Dr. Z. Luqman, Dr. R. Muller Moran, Dr. M. Raabe, Dr. A. Spooner, Dr. M. Troncone.