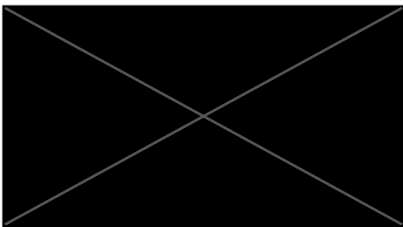


September 5, 2025



Dear Kristen Schulz:

**Re:** *Freedom of Information and Protection of Privacy Act*  
**Request For:** "Could you please provide any current documentation that indicates patients waiting for lifesaving treatment should be told, when surgery or treatment is suggested, an estimate of their wait time for surgery/treatment and the maximum recommended wait time for the surgery/treatment in question. (We are just looking for documentation that shows the current practice)" Time frame: 2020 to Present"  
**Time Frame:** January 1, 2020 to present (August 7, 2025)  
**File No.:** 2025-086

Your request for access to information under the *Freedom of Information and Protection of Privacy Act* ("the Act") was received by Health PEI on August 13, 2025.

We regret to inform you that a search by Health PEI has failed to retrieve any records related to your request. The record search was completed by the Director of Surgical Services/Patient Flow. While individual discussions around estimated treatment times would be held between care providers and patients, there is no document to outline the information as defined in this request.

Under Section 60 of the *Freedom of Information and Protection of Privacy Act*, you may ask the Information and Privacy Commissioner to review this response to your request. Your request for review must be delivered, in writing, to the Commissioner no later than sixty (60) days from the date of this notice (written above), via mail to 149 Kent Street, Suite 301, P.O. Box 2000, Charlottetown, PE, C1A 7N8; or by email to [infoprivacy@assembly.pe.ca](mailto:infoprivacy@assembly.pe.ca).

If you wish to request a review, please provide the Commissioner with the following information:

1. The file number quoted at the top of this notice.
2. A copy of this letter.
3. A copy of your original request for information sent to Health PEI.

If you have any questions, please feel free to email [healthprivacy@ihis.org](mailto:healthprivacy@ihis.org) or call (902) 569-7734.

Sincerely,



Melanie Fraser  
Chief Executive Officer

c. Crystal Llewellyn, Access to Information & Privacy Consultant