



**Ontario  
Health**

*September 8, 2025*

*Sent by email*

Dear Kristen,

I am writing regarding your access request under the *Freedom of Information and Protection of Privacy Act* (FIPPA) which was transferred to our office on August 14, 2025.

Your request was for the following records:

*Could you please provide any current documentation that indicates patients waiting for lifesaving treatment should be told, when surgery or treatment is suggested, an estimate of their wait time for surgery/treatment and the maximum recommended wait time for the surgery/treatment in question. (We are just looking for documentation that shows the current practice)*

*Date Range for Record Search: From 1/1/2020 To 8/10/2025*

Ontario Health does not have records pertaining to your request. Please note, there are no written Ontario Health protocols stating that patients must be informed of their expected wait time for surgery or treatment and the maximum recommended wait time for surgery. Information about clinically appropriate targets for specific surgeries and procedures and associated wait times is available to the public via the Ontario Health website at:

<https://www.ontariohealth.ca/system/reporting/wait-times>.

Ontario Health also publishes [quality standards](#) for a variety of conditions and topics, which are accompanied by guides for patients.

Regards,

**Adam Roffel**

Senior Specialist, Freedom of Information & Records Management  
Corporate Services

Ontario Health

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