



September 8, 2025

Sent by email

Dear Kristen,

I am writing regarding your access request under the *Freedom of Information and Protection of Privacy Act* (FIPPA) which was transferred to our office on August 14, 2025.

Your request was for the following records:

Please provide documentation on the government's (or health region's) protocol for patients requiring potentially lifesaving heart surgery. Specifically, please provide documentation that indicates patients must be informed – at the time they decide to proceed with surgery or when it is presented as an option – of their expected wait time for surgery and the maximum recommended wait time for surgery. If a similar disclosure is required, please provide that documentation. The time period for this request is January 1, 2022 to present (we're looking for the most recent documentation so if this protocol goes back further that is fine too – whatever is the current practice).

Date Range for Record Search: From 1/1/2021 To 8/10/2025

Ontario Health does not have records pertaining to your request. Please note, there are no written Ontario Health protocols stating that cardiac patients must be informed of their expected wait time for surgery and the maximum recommended wait time for surgery. Information about clinically appropriate targets for specific surgeries and procedures and associated wait times is available to the public via the Ontario Health website at: <https://www.ontariohealth.ca/system/reporting/wait-times>.

Regards,

Adam Roffel

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