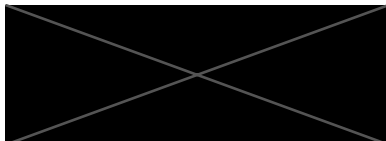


**Final Response to Applicant – Full Disclosure**

**File #:** NL-070-2025-045

**May 14, 2025**

Kristen Schulz



Dear Kristen Schulz

Re: Your request under Part II of the *Access to Information and Protection of Privacy Act, 2015*

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On April 16, 2025, Newfoundland and Labrador Health Services (NLHS) received your request for access to the following records/information:

**Please provide the most recent data on the number of patients in the province (or best estimate) who are:**

- Currently on a waiting list or waiting to be placed on a waiting list for surgery or a procedure**
- Currently on a waiting list or waiting to be placed on a waiting list for a diagnostic scan**
- Currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist**

**Please be sure to note the date the data was compiled**

I am pleased to inform you that a decision has been made by the head of the public body for NLHS to provide access to the requested information. It is important to note that with respect to your request for the number of people currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist, NLHS currently does not have a standard process to report that data. In addition, there are many lists that are held in private physician offices to which NLHS does not have access.

## Final Response to Applicant – Full Disclosure

Below you will find the remainder of the information as requested:

### Technical Notes:

Data provided is for all outstanding patients awaiting surgery or procedures as of March 31<sup>st</sup>, 2025. The volume of still waiting for **cardiac, joint and cataract surgeries** does not include cases where there was an identified patient delay.

Data include those waiting for the following procedures:

- Total Hip Replacement
- Total Knee Replacement
- Cataract Surgery (First eye only)
- Endoscopy (Urgent and non-urgent outpatient cases only)
- Medical Imaging (CT, MRI, Ultrasound, Echocardiogram, Mammography- urgent and non-urgent outpatient cases only)
- “Other” category includes volume of patients still waiting for any other type of surgical procedure. This is only available for Eastern Urban Zone

Waiting as of March 31 <sup>st</sup> , 2025					
	Central Zone	Eastern Rural	Eastern Urban	Western Zone	Labrador Grenfell Zone
Total Hip Replacement	122	NA	593	49	30
Total Knee Replacement	304	NA	1509	83	135
Cataract Surgery (First eye)	601	NA	1061	89	5
Endoscopy	1119	1655	2586	2234	NA
Cardiac Surgery (HSC only)			165		
Other			5897		

Waiting as of March 31 <sup>st</sup> , 2025- Medical Imaging (Urgent and Non-urgent only)					
	Central Zone	Eastern Rural	Eastern Urban	Western Zone	Labrador Grenfell Zone
CT	1,962	2146	6575	883	391
MRI	764	NA	4324	427	NA
Ultrasound	1655	3665	10914	1868	479
Echocardiogram	517	857	3472	1424	212
Mammography	102	195	170	129	66

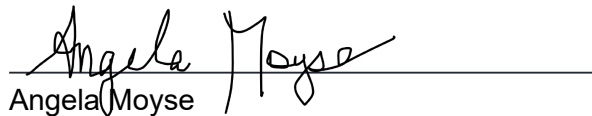
Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the Access to Information and Protection of Privacy Act, 2015 (the Act) (a copy of this section has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner  
2 Canada Drive  
P. O. Box 13004, Stn. A  
St. John's, NL. A1B 3V8  
Telephone: (709) 729-6309  
Toll-Free: 1-877-729-6309  
Email: [commissioner@oipc.nl.ca](mailto:commissioner@oipc.nl.ca)

If you have any further questions, please contact me by email at [atipp@nlhealthservices.ca](mailto:atipp@nlhealthservices.ca).

Sincerely:

A handwritten signature in black ink, reading "Angela Moyse", is written over a horizontal line.

Angela Moyse  
Provincial Access to Information Officer  
ATIPP Coordinator  
NLHS

#### **42. Access or correction complaint**

- (1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.
- (2) A complaint under subsection (1) shall be filed in writing not later than 15 business days
- (a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or
  - (b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).
- (3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.
- (4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.
- (5) The commissioner may allow a longer time period for the filing of a complaint under this section.
- (6) A person or third party who has appealed directly to the Trial Division under subsection 52 (1) or 53 (1) shall not file a complaint with the commissioner.
- (7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.
- (8) A complaint shall not be filed under this section with respect to
- (a) a request that is disregarded under section 21 ;
  - (b) a decision respecting an extension of time under section 23 ;
  - (c) a variation of a procedure under section 24 ; or
  - (d) an estimate of costs or a decision not to waive a cost under section 26 .
- (9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.

## **52. Direct appeal to Trial Division by an applicant**

- (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42 , the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.
- (2) An appeal shall be commenced under subsection (1) not later than 15 business days
  - (a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or
  - (b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).
- (3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.
- (4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner's refusal under subsection 45 (2).