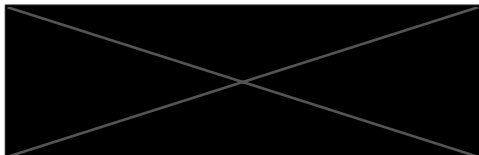




**WINDSOR REGIONAL HOSPITAL**  
OUTSTANDING CARE – NO EXCEPTIONS!

November 26, 2024

**Sent via email only to: [kristen@secondstreet.org](mailto:kristen@secondstreet.org)**



Dear Mrs. Schulz:

**Re: Our FOI Request Number FOI-11-2024-02**

Thank you for your access request under the *Freedom of Information and Protection of Privacy Act* (hereinafter “FIPPA”) which we received on November 5, 2024. Further, we confirm receipt of the requisite \$5.00 application fee.

Your request seeks the following records:

1. Data on the expenses and revenues for the Hospital’s Met Campus and Ouellette Campus Tim Hortons for the period of 2022/2023 – 2023/2024. Please break out the data by location and year (just like the last time). For the expenditures, please note if they include rent, utility charges (heating, electricity, etc.) and overhead.

Windsor Regional Hospital (hereinafter “WRH”) has conducted a diligent search of its records. Your request is granted as follows:

1. Please see attached WRH’s Tim Hortons chart which sets out the revenues, expenses, etc. for the time period requested. WRH does not charge Tim Hortons for overhead or utilities.

You may request that our decision be reviewed by the Information and Privacy Commissioner. The Commissioner can be reached at:

OUR MISSION: PROVIDE QUALITY PERSON-CENTRED HEALTH CARE SERVICES TO OUR COMMUNITY.

WINDSOR REGIONAL HOSPITAL  
Ouellette Campus – 1030 Ouellette Avenue, Windsor, ONT, N9A 1E1  
Met Campus– 1995 Lens Avenue, Windsor, ONT, N8W 1L9  
Phone: 519-254-5577  
[www.wrh.on.ca](http://www.wrh.on.ca)



Registrar  
Information and Privacy Commissioner/Ontario  
1400-2 Bloor Street East  
Toronto, ON M4W 1A8

Please contact the writer at 519-254-5577 ext. 52510 or by email at [angela.d'alessandro@wrh.on.ca](mailto:angela.d'alessandro@wrh.on.ca) if you have any questions.

Sincerely,  
WINDSOR REGIONAL HOSPITAL

A handwritten signature in black ink, appearing to read 'AD' followed by a flourish.

Angela D'Alessandro  
Director of Legal Affairs, Risk Management, Health Information Management, Patient  
Registration & Chief Privacy Officer  
AD/sg

Encl.

**Windsor Regional Hospital  
Tim Horton's**

<b>Met Campus</b>		<u><b>2022-2023</b></u>	<u><b>2023-2024</b></u>
<b>Revenues</b>			
	Sales	\$ 690,727	\$ 824,646
<b>Expenses</b>			
	Wages	418,403	490,817
	Benefits	128,297	141,430
	<b>Subtotal Compensation</b>	<b>\$ 546,700</b>	<b>\$ 632,247</b>
	Franchise Fees Royalty	56,740	66,090
	Cost of Goods Sold	343,522	391,056
	Equipment Expenses	17,639	32,653
	<b>Subtotal Other Expenses</b>	<b>\$ 417,901</b>	<b>\$ 489,799</b>
	<b>Total Expenses</b>	<b>\$ 964,601</b>	<b>\$ 1,122,046</b>
	<b>Total Net Revenue/(Expense)</b>	<b>(\$273,874)</b>	<b>(\$297,400)</b>
<b>Ouellette Campus</b>			
		<u><b>2022-2023</b></u>	<u><b>2023-2024</b></u>
<b>Revenues</b>			
	Sales	\$ 835,511	\$ 1,078,222
<b>Expenses</b>			
	Wages	470,718	562,167
	Benefits	102,281	107,189
	<b>Subtotal Compensation</b>	<b>\$ 572,999</b>	<b>\$ 669,356</b>
	Franchise Fees Royalty	68,755	84,851
	Cost of Goods Sold	395,228	463,765
	Equipment Expenses	25,586	50,512
	<b>Subtotal Other Expenses</b>	<b>\$ 489,569</b>	<b>\$ 599,128</b>
	<b>Total Expenses</b>	<b>\$ 1,062,568</b>	<b>\$ 1,268,484</b>
	<b>Total Net Revenue/(Expense)</b>	<b>(\$227,057)</b>	<b>(\$190,262)</b>
	<b>Combined Net Revenue/(Expense)</b>	<b>(\$500,931)</b>	<b>(\$487,662)</b>

**Rent - Third Parties:**

	<u><b>2022-2023</b></u>	<u><b>2023-2024</b></u>
Subway/Daily Grill - Met Campus	29,652	33,889
Armandos - Ouellette Campus	12,501	14,955
<b>Total</b>	<b>\$ 42,153</b>	<b>\$ 48,844</b>