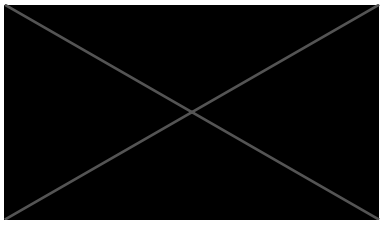
NL Health Services ATIPP Office
760 Topsail Road
Mount Pearl, NL
Canada, A1N 3J5
w: NLHealthServices.ca

Final Response to Applicant – Partial Disclosure

File #: NL-064-2024-045

April 11, 2024



Dear Kristen Schulz,

Re: Your request under Part II of the *Access to Information and Protection of Privacy Act, 2015*

On March 12, 2024, Newfoundland and Labrador Health Services (NLHS) received your request for access to the following records/information:

Please provide the most recent data on the number of patients in the province (or best estimate) who are:
– Currently on a waiting list or waiting to be placed on a waiting list for surgery or a procedure
– Currently on a waiting list or waiting to be placed on a waiting list for a diagnostic scan
– Currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist
Please be sure to note the date the data was compiled.

I am pleased to inform you that a decision has been made by the head of the public body for NLHS to provide access to the requested information. In accordance with your request for a copy of the records, the appropriate records are attached:

- NL-064-2024-045 Responsive Records

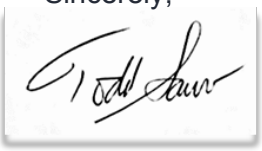
Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the Access to Information and Protection of Privacy Act, 2015 (the Act) (a copy of this section has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John's, NL. A1B 3V8
Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Email: commissioner@oipc.nl.ca

If you have any further questions, please contact me by email at toddo.sauve@easternhealth.ca or atipp@nlhealthservices.ca.

Sincerely,



Todd Sauvé
NLHS ATIPP Coordinator

Access or correction complaint

42. (1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.

(2) A complaint under subsection (1) shall be filed in writing not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.

(4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.

(5) The commissioner may allow a longer time period for the filing of a complaint under this section.

(6) A person or third party who has appealed directly to the Trial Division under subsection 52 (1) or 53 (1) shall not file a complaint with the commissioner.

(7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.

(8) A complaint shall not be filed under this section with respect to

(a) a request that is disregarded under section 21 ;

(b) a decision respecting an extension of time under section 23 ;

(c) a variation of a procedure under section 24 ; or

(d) an estimate of costs or a decision not to waive a cost under section 26 .

(9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.

Direct appeal to Trial Division by an applicant

52. (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42 , the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.

(2) An appeal shall be commenced under subsection (1) not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.

(4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner's refusal under subsection 45 (2).

NL-064-2024-045 NLHS Response

1. Please provide the most recent data on the number of patients in the province (or best estimate) who are: Currently on a waiting list or waiting to be placed on a waiting list for surgery or a procedure
   - NLHS does not have responsive records related to waitlists for surgery or procedures.

2. Please provide the most recent data on the number of patients in the province (or best estimate) who are: Currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist
   - NLHS does not have responsive records related to waitlists for an appointment with a specialist.

3. Please provide the most recent data on the number of patients in the province (or best estimate) who are:
   - Currently on a waiting list or waiting to be placed on a waiting list for a diagnostic scan

Diagnostic Test	NLHS Zone			
	Central	**Eastern**	**Lab-Grenfell**	**Western**
CT Scan- Non Urgent	483	4543	226	273
CT Scan- Urgent	148	2403	112	23
CT Scan - Urgent/Non Urgent Combined	**631**	**6946**	**338**	**296**
MRI scan - Non Urgent	131	3651		483
MRI scan - Urgent	72	1406		301
MRI Scan - Urgent/Non Urgent Combined	**203**	**5057**		**784**
Mammography - Non Urgent	710	369	112	26
Mammography - Urgent	740	166	20	29
Mammography - Urgent/Non Urgent	**1450**	**535**	**132**	**55**
Ultrasound - Non Urgent	2724	6204	456	1338
Ultrasound - Urgent	2848	3057	190	207
Ultrasound - Urgent/Non Urgent Combined	**5572**	**9261**	**646**	**1545**
BMD Scan - Non Urgent	157	1456		14
BMD Scan - Urgent	11	70		2
BMD Scan - Urgent/Non Urgent Combined	**168**	**1526**		**16**
Bone Scan - Non Urgent	19	116		14
Bone Scan - Urgent	36	136		2
Bone Scan - Urgent/Non Urgent Combined	**55**	**252**		**16**

** Central, Eastern and Labrador Grenfell showing waitlist information as of December 31st, 2023. Western Zone showing waitlist information as of September 30th, 2023.