



May 24, 2023

Dear Kristen:

**Re: Decision on Access and Fee Request
FIPPA Access Request 2023-012**

I am writing further to your request for access to records under the provisions of the Freedom of Information and Protection of Privacy Act (the “Act”). Your request seeks access to:

Please provide data on the number of patients that died while on a waiting list for either a diagnostic scan or a consultation with a specialist in fiscal year 2022-23. Please break the data out by procedure and case info – date the patient went on the waiting list, date for the meeting with the specialist or date for diagnostic scan (if scheduled), and date of cancellation. Please also note the government’s target time for providing the meeting or scan in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations)

A search has been conducted and responsive records have been reviewed. A decision has been made to grant access in part for a portion of this request. While the information requested is not maintained in a record, after review of the information available, the hospital can provide data responsive to the request. Some information will be withheld pursuant to Section 21 of the Act, set out below, as personal health information cannot be released.

Decision on Access

Access in part is granted to the responsive records.

1. Number of Patients and Case Information for Diagnostic Scans

Between April 1st, 2022, and March 31st, 2023, 47 patients died while on a waiting list for a diagnostic scan. Please note that this data is not formally maintained as a waitlist; we have gathered this information based on a review of other records available. This data should not be relied on or interpreted as a specific cause/reason for death. The hospital cannot confirm that these patients died because they were waiting for diagnostic scan, and patients may have died for a variety of reasons.

2. Number of Patients and Case Information for Clinical Consults

Between April 1st, 2022, and March 31st, 2023, 27 patients were scheduled for a consultation but died before the consultation occurred. Please note that this data is not formally maintained as a waitlist.

Consultations may be scheduled, re-scheduled, or cancelled for a variety of reasons. As a result, the data may not be accurate or complete. This data should not be relied on or interpreted as a specific cause / reason for death. The hospital cannot confirm that these patients died because they were waiting for a clinical consultation, and patients may have died for a variety of reasons. In this circumstance, we cannot provide a procedure date as the consultation did not occur.

1. Government's Target Time for Procedure

The Ontario Ministry of Health provides information on target times on the following website:
<https://www.ontario.ca/page/wait-times-ontario>.

Right of Appeal

You may appeal this decision on access to the Ontario Information and Privacy Commissioner's Office within 30 days of receipt of this letter. The Commissioner can be reached at:

Information and Privacy Commissioner
2 Bloor Street East, Suite 1400
Toronto, Ontario
M4W 1A8
Tel: 1-800-387-0073

Please note that you have 30 days from the date of this letter to respond. If we have not heard from you within 30 days, we will close your file.

Yours truly,

The Privacy Office

Enclosures: Index of Records
Responsive Records

Number of Patients and Case Information for Clinical Consults

Patient_Death_date	Referral_Entry_Date	Appt_Date	Cancel_Reason	Dept
8/31/2022	5/10/2022	10/4/2022 10:00	Deceased	SK OTOLARYNGOLOGY
8/22/2022	8/12/2022	8/15/2023 10:00	Deceased	SK HAEM ONC
4/27/2022	2/16/2022	12/8/2022 8:45	Deceased	SK GYNAECOLOGY
3/11/2023	12/12/2022	4/28/2023 10:00	Deceased	SK HAEM ONC
3/10/2023	2/1/2023	5/3/2023 21:00	Deceased	SK SLEEP LAB
2/11/2023	12/5/2022	2/27/2023 10:30	Deceased	SK NEPHROLOGY
9/23/2022	7/21/2022	10/21/2022 10:00	Deceased	SK HAEM ONC
1/8/2023	12/22/2022	3/23/2023 13:30	Deceased	SK NEPHROLOGY
11/10/2022	9/19/2022	1/19/2023 13:00	Deceased	SK NEUROLOGY
7/21/2022	4/19/2022	8/22/2022 10:00	Deceased	SK RESPIRATORY MED
1/6/2023	4/20/2022	3/13/2023 14:40	Deceased	SK OPHTHALMOLOGY
12/6/2022	9/28/2022	12/15/2022 10:40	Deceased	SK OTOLARYNGOLOGY
8/4/2022	5/18/2022	9/29/2022 10:00	Deceased	SK CARDIOLOGY
4/18/2022	4/6/2022	7/4/2022 11:30	Deceased	SK NEONATAL FOLLOWUP
4/8/2022	2/3/2022	6/16/2022 15:00	Deceased	SK DERMATOLOGY
8/20/2022	6/22/2022	10/18/2022 12:00	Deceased	SK COMPLEX CARE
5/30/2022	5/3/2022	10/27/2022 11:00	Deceased	SK OTOLARYNGOLOGY
8/6/2022	2/25/2022	8/18/2022 10:30	Deceased	SK NEUROSURGERY
4/20/2022	4/4/2022	8/2/2022 10:15	Deceased	SK NEUROPHYSIOLOGY LAB
7/30/2022	4/18/2022	1/9/2023 9:00	Deceased	SK NEONATAL FOLLOWUP
12/19/2022	9/19/2022	2/23/2023 9:30	Deceased	SK NEPHROLOGY
11/3/2022	8/2/2022	11/29/2022 11:30	Deceased	SK NEONATAL FOLLOWUP
9/25/2022	8/29/2022	12/13/2022 13:30	Deceased	SK NEONATAL FOLLOWUP
12/16/2022	10/4/2022	12/20/2022 11:30	Deceased	SK NEONATAL FOLLOWUP
11/22/2022	9/30/2022	5/23/2023 9:00	Deceased	SK NEUROLOGY
12/23/2022	1/3/2023	1/3/2023 13:00	Deceased	SK GENETIC METABOLICS
3/8/2023	2/9/2023	6/27/2023 10:00	Deceased	SK NEUROLOGY

Number of Patients and Case Information for Diagnostic Scans

Order Date	Category	Procedure	Death_Date	Cancel Date
12/23/2022	SK IMG US ORDERABLES	SK US KUB [105008015]	1/8/2023	1/9/2023 0:00
8/21/2022	SK IMG US ORDERABLES	US ABDOMEN AND PELVIS	8/21/2022	8/21/2022 20:20
11/29/2022	SK IMG MRI ORDERABLES	MRI BRAIN W & W/O CONTRAST	11/29/2022	11/29/2022 16:51
1/15/2023	SK IMG US ORDERABLES	US ABDOMEN AND PELVIS	1/16/2023	1/16/2023 17:11
9/1/2022	SK IMG IGT LINES	AI PICC SINGLE LUMEN INSERTION INT	9/9/2022	9/10/2022 5:28
8/4/2022	SK IMG MRI ORDERABLES	SK MRI GA C [105006059]	8/15/2022	8/16/2022 0:00
9/6/2022	SK IMG IGT LINES	IGT VASCULAR ACCESS INSERTION	9/8/2022	9/8/2022 22:17
8/16/2022	SK IMG CT ORDERABLES	CT HEAD COMPLEX, W/O CONTRAST	8/17/2022	8/17/2022 0:20
3/2/2023	SK IMG US ORDERABLES	US ABDOMEN AND PELVIS	3/2/2023	3/2/2023 11:20
6/30/2022	SK IMG MRI ORDERABLES	SK MRI GA C [105006059]	12/3/2022	12/7/2022 0:00
1/5/2023	SK IMG MRI ORDERABLES	MRI BRAIN W/O CONTRAST	1/6/2023	1/6/2023 12:52
8/1/2022	SK IMG US ORDERABLES	US SUPERFICIAL TISSUES	8/4/2022	8/5/2022 2:50
3/21/2022	SK IMG US ORDERABLES	SK US APLD [105008004]	4/18/2022	4/19/2022 0:00
11/2/2022	SK IMG US ORDERABLES	US BRAIN WITH DOPPLER	11/3/2022	11/3/2022 8:14
7/22/2022	SK IMG MRI ORDERABLES	MRI BRAIN W & W/O CONTRAST	7/22/2022	7/22/2022 11:08
8/20/2022	SK IMG MRI ORDERABLES	MRI BRAIN W/O CONTRAST	8/20/2022	8/20/2022 8:29
10/9/2022	SK IMG CT ORDERABLES	CT CHEST/ABDOMEN/PELVIS W CONTRAST	10/8/2022	10/9/2022 13:50
5/19/2022	SK IMG CONSULTATION ORDERABLES	CC CT CONSULT BODY	5/17/2022	5/19/2022 9:11
7/15/2022	SK IMG US ORDERABLES	US KIDNEYS AND BLADDER WITH DOPPLER	7/16/2022	7/16/2022 5:41
5/28/2022	SK IMG US ORDERABLES	US BRAIN WITH DOPPLER	5/30/2022	5/30/2022 19:02
5/31/2022	SK IMG MRI ORDERABLES	MRI BRAIN W/O CONTRAST	5/31/2022	6/1/2022 4:14
6/2/2022	SK IMG US ORDERABLES	US ABDOMEN AND PELVIS	6/2/2022	6/2/2022 15:02
6/8/2022	SK IMG US ORDERABLES	US BRAIN WITH DOPPLER	6/8/2022	6/8/2022 9:34
6/10/2022	SK IMG US ORDERABLES	US KIDNEYS AND BLADDER	6/12/2022	6/12/2022 23:15
6/14/2022	SK IMG MRI ORDERABLES	MRI BRAIN W/O CONTRAST	6/14/2022	6/15/2022 6:24
6/23/2022	SK IMG US ORDERABLES	US BRAIN WITH DOPPLER	6/24/2022	6/24/2022 9:26
7/18/2022	SK IMG CONSULTATION ORDERABLES	CT CONSULTATION BODY INPATIENT	7/18/2022	7/19/2022 0:51
7/18/2022	SK IMG MRI ORDERABLES	MRI BRAIN W/O CONTRAST	7/21/2022	7/22/2022 4:16
10/2/2022	SK IMG MRI ORDERABLES	MRI BRAIN W CONTRAST	10/3/2022	10/3/2022 13:15
9/12/2022	SK IMG MRI ORDERABLES	SK MRI Heart [105006068]	12/16/2022	12/19/2022 0:00
9/14/2022	SK IMG CT ORDERABLES	CT HEAD COMPLEX, W/O CONTRAST	9/15/2022	9/15/2022 0:58
9/28/2022	SK IMG CONSULTATION ORDERABLES	CC RA CONSULT	9/26/2022	9/28/2022 10:04

11/8/2022	SK IMG IGT TUBES	AI NG TUBE INSERT	11/13/2022	11/14/2022 12:08
12/7/2022	SK IMG US ORDERABLES	US ABDOMEN AND PELVIS	12/7/2022	12/7/2022 17:08
12/11/2022	SK IMG CT ORDERABLES	CT HEAD COMPLEX/NECK W CONTRAST	12/11/2022	12/11/2022 5:01
12/18/2022	SK IMG US ORDERABLES	US ABDOMEN AND PELVIS WITH LIVER DOPPLER	12/17/2022	12/18/2022 10:24
1/4/2023	SK IMG CT ORDERABLES	CT CHEST, W/O CONTRAST	12/31/2022	1/4/2023 0:18
1/4/2023	SK IMG US ORDERABLES	US BRAIN	1/5/2023	1/5/2023 6:28
1/12/2023	SK IMG CT ORDERABLES	CT HEAD COMPLEX, W/O CONTRAST	1/13/2023	1/14/2023 5:56
2/16/2023	SK IMG US ORDERABLES	SK US KUB [105008015]	2/16/2023	2/17/2023 0:00
2/16/2023	SK IMG US ORDERABLES	US BRAIN WITH DOPPLER	2/17/2023	2/17/2023 17:15
3/9/2023	SK IMG US ORDERABLES	US BRAIN	3/9/2023	3/9/2023 8:14
3/6/2023	SK IMG CONSULTATION ORDERABLES	CC CT CONSULT BODY	3/4/2023	3/7/2023 11:39
3/11/2023	SK IMG US ORDERABLES	US BRAIN	3/11/2023	3/12/2023 3:45
3/15/2023	SK IMG MRI ORDERABLES	MRI BRAIN W/O CONTRAST	3/15/2023	3/15/2023 16:27
3/25/2023	SK IMG US ORDERABLES	US ABDOMEN AND PELVIS	3/25/2023	3/25/2023 7:19
3/26/2023	SK IMG MRI ORDERABLES	MRI BRAIN W/O CONTRAST	3/29/2023	3/29/2023 10:32