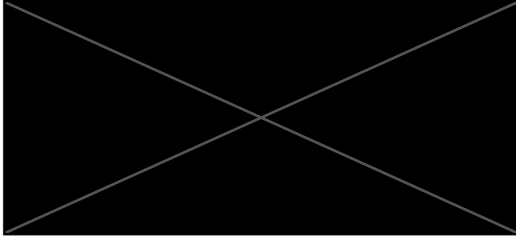


July 5, 2022

Delivered Via Email



**Re: Halton Healthcare FOI Request #2-2022 – Decision Letter**

We are writing in response to your two access requests under the *Freedom of Information and Protection of Privacy Act*, which we received on June 7, 2022 together with the \$10 application fee.

Your requests were as follows:

① Please provide data on the # of patients that died while on a waiting list for either a diagnostic scan or a consultation with a specialist in fiscal yr 2021-22.  
Please break the data out by procedure - case info date the patient went on the waiting list, date for the mtg w/ a specialist or diagnostic scan (if scheduled), and date of cancellation.  
Please also note the government's target time for providing the consultation or scan in question (Note: many hospitals/health regions were able to provide such cases as they track the reason for cancelled operations).

and:

② Please provide data on the # of patients that died while on a waiting list for surgery or a procedure in fiscal yr 2021-22.  
Please break the data out by procedure + case info date the patient was referred to a specialist, decision date, date for the procedure and date of cancellation.  
Please also note the government's target time for providing the procedure in question (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations).



We are pleased to provide **access** to responsive records in our custody and control regarding the number of patients that died while on a waiting list for:

- (a) Either a diagnostic scan or a consultation with a specialist between April 1, 2021 and March 31, 2022; and
- (b) Surgery or a procedure between April 1, 2021 and March 31, 2022.

Attached to this email please find the records as two PDF documents.

Please refer to the Health Quality Ontario website to obtain the relevant target wait times in respect of your inquiry. You can find the information at the following link:

[https://www.hqontario.ca/System-Performance/utm\\_medium/Referral?utm\\_source=Ontario.ca&utm\\_campaign=WT%20Referral](https://www.hqontario.ca/System-Performance/utm_medium/Referral?utm_source=Ontario.ca&utm_campaign=WT%20Referral).

In reviewing this information as it applies to wait times for a surgery or a procedure, we wish to caution you with respect to the quality of the data available. The quality of the data is subject to many constraints, including the following:

- Certain adjustments to the reported wait times may not be made consistently or at all. For example, where the length of time a patient waits for a surgery or a procedure increases due to a patient initiated delay, that period of delay should be excluded from the reported wait time. However, this may not be done consistently in all cases;
- Wait time reporting for surgeries and procedures are completed by surgeons' clinical offices and the reporting process can vary from office to office; and
- We may only become aware of a patient having died while on a waitlist when we call to book the actual appointment.

With respect to wait times for specialist consultations, we caution that this is currently a manual process, there are no standardized reporting practices applicable to this data point and it may, therefore, be prone to underreporting.

You may request that this decision be reviewed by the Information and Privacy Commissioner/Ontario/IPC. Please note you have 30 days from receipt of this letter to request this review. The Commissioner can be reached at:

Registrar-Information and Privacy Commissioner of Ontario  
1400 – 2 Bloor Street East  
Toronto, ON M4W 1A8  
1-800-787-0073

Should you decide to appeal this decision, please provide the Commissioner's office with:

- A copy of this decision letter
- A copy of your original access request; and
- The reason for your appeal.



Appeals to the Commissioner must be accompanied by the appropriate fee. If your access request is for you personally, the appeal fee is \$10.00. The appeal fee for all other access requests is \$25.00. Please include the fee with your letter of appeal. Appeal fees should be in the form of a cheque or money order, payable to the Minister of Finance.

Sincerely,

A handwritten signature in black ink, appearing to be "Sandy Vrbán", with a long horizontal stroke extending to the right.

Sandy Vrbán  
Information Access & Privacy Coordinator  
Halton Healthcare  
3001 Hospital Gate  
Oakville, ON L6M 0L8  
905-845-2571 Ext 4128  
[svrbán@haltonhealthcare.com](mailto:svrbán@haltonhealthcare.com)

## Number of Patients that Died While Waiting for DI and Specialist Appointment -Halton Healthcare

	2021/22
DI	CT
	Mammography
	MRI
	Pulmonary function test
	Ultrasound
	VIDEO FLUOROSCOPY
	<b>DI Subtotal</b>
<b>Waiting for Specialist Consult</b>	

Above table represent cases with a scheduled appointment, and having appointment cancelled with cancellation reason of "Patient Expired"

Data Source: HHS Scheduling System

### Breakdown by procedure

Category		Procedure	2021/22	
Consult		Cardio Consultation	3	
		CONSULTATION	6	
		Internal Med Consult 30M-Ref From ED	2	
		Medical Oncology Initial Consult	1	
		Neuro Clinic - Consult 45 Mins.	4	
		NEURO CONSULT- URGENT - DR I	1	
		OAKVILLE ANESTHESIA CONSULT	2	
		Oncology - Palliative Initial Consult	2	
		PACEMAKER CONSULTATION	1	
DI	CT	CT Abdomen/Pelvis w/ contrast	2	
		CT CHEST - NO CONTRAST	5	
		CT CHEST CONTRAST	2	
		CT Chest w/ contrast	1	
		CT Chest w/o contrast	6	
		CT CHEST/ABDO/PELVIS CONTRAST	6	
		CT Chest/Abdomen/Pelvis w/ contrast	6	
		CT HEAD - NO CONTRAST	2	
		CT HEAD NO CONTRAST	2	
		CT Head w/ contrast	1	
		CT Head w/o contrast	2	
		Mammography	Mammography Diagnostic	1
			Mammography Screening	1
		MRI	MRI - ABDOMEN - GADO	4
	MRI - BRACIAL PLEXUS		1	
	MRI - HEAD 15 MINUTES		2	
	MRI - HEAD WITH GADO		2	
	MRI - L SPINE		1	
	MRI - LUMBAR SPINE		1	
	MRI Abdomen w/ contrast		3	
	MRI Head w/ contrast		1	
	MRI Head w/o contrast		1	
	MRI Shoulder w/o contrast		1	
	Pulmonary function test	PULMONARY FUNCTION TEST	9	
	Ultrasound	US ABDOMEN	15	
		US ARMS - ARTERIAL CLINIC PT	2	
		US ARMS - VENOUS CLINIC PT	2	
		US ARTERIAL DOPPLER BOTH LEGS	1	
		US CAROTID DOPPLER	1	
		US Dap Biopsy Breast	1	
		US Diagnostic	1	
		US EXTREMITIES	1	
		US KIDNEYS AND BLADDER	2	
		US PELVIS	1	
		US THYROID	1	
		US THYROID/NECK	2	
		US VENOUS DOPPLER BOTH LEGS	1	
		VIDEO FLUOROSCOPY	VIDEO FLUOROSCOPY WITH SPEECH	1
	VideoFluoroscopic Swallow 60Mins.		1	
Total			118	

### Appointment details of 2021/22 cases

Type	Procedure scheduled for	Scheduled date	# of cases
	Cardio Consultation	2/23/2022	1
	Cardio Consultation	3/18/2022	1
	Cardio Consultation	3/28/2022	1
	CONSULTATION	Apr 7,2021	1
	CONSULTATION	Aug 18,2021	1
	CONSULTATION	Aug 31,2021	1
	CONSULTATION	Jul 28,2021	1

Consult	CONSULTATION	Jul 5,2021	1
	CONSULTATION	Nov 3,2021	1
	Internal Med Consult 30M-Ref From ED	2/1/2022	1
	Internal Med Consult 30M-Ref From ED	3/15/2022	1
	Medical Oncology Initial Consult	1/17/2022	1
	Neuro Clinic - Consult 45 Mins.	1/11/2022	1
	Neuro Clinic - Consult 45 Mins.	2/1/2022	1
	Neuro Clinic - Consult 45 Mins.	3/10/2022	1
	Neuro Clinic - Consult 45 Mins.	3/31/2022	1
	NEURO CONSULT- URGENT - DR I	May 20,2021	1
	OAKVILLE ANESTHESIA CONSULT	Jul 14,2021	1
	OAKVILLE ANESTHESIA CONSULT	May 14,2021	1
	Oncology - Palliative Initial Consult	3/1/2022	2
CT	PACEMAKER CONSULTATION	Aug 18,2021	1
	CT Abdomen/Pelvis w/ contrast	1/14/2022	1
	CT Abdomen/Pelvis w/ contrast	2/8/2022	1
	CT CHEST - NO CONTRAST	Apr 12,2021	1
	CT CHEST - NO CONTRAST	Apr 7,2021	1
	CT CHEST - NO CONTRAST	Jun 4,2021	1
	CT CHEST - NO CONTRAST	May 4,2021	1
	CT CHEST - NO CONTRAST	Sep 13,2021	1
	CT CHEST CONTRAST	Nov 19,2021	1
	CT CHEST CONTRAST	Sep 29,2021	1
	CT Chest w/ contrast	1/28/2022	1
	CT Chest w/o contrast	1/13/2022	1
	CT Chest w/o contrast	1/18/2022	1
	CT Chest w/o contrast	12/13/2021	1
	CT Chest w/o contrast	12/22/2021	1
	CT Chest w/o contrast	2/14/2022	1
	CT Chest w/o contrast	3/22/2022	1
	CT CHEST/ABDO/PELVIS CONTRAST	Apr 21,2021	1
	CT CHEST/ABDO/PELVIS CONTRAST	Nov 15,2021	1
	CT CHEST/ABDO/PELVIS CONTRAST	Nov 9,2021	1
	CT CHEST/ABDO/PELVIS CONTRAST	Oct 15,2021	1
	CT CHEST/ABDO/PELVIS CONTRAST	Oct 27,2021	1
	CT CHEST/ABDO/PELVIS CONTRAST	Oct 6,2021	1
	CT Chest/Abdomen/Pelvis w/ contrast	1/10/2022	1
	CT Chest/Abdomen/Pelvis w/ contrast	1/26/2022	1
	CT Chest/Abdomen/Pelvis w/ contrast	1/5/2022	2
	CT Chest/Abdomen/Pelvis w/ contrast	12/20/2021	1
	CT Chest/Abdomen/Pelvis w/ contrast	12/22/2021	1
	CT HEAD - NO CONTRAST	Aug 13,2021	1
	CT HEAD - NO CONTRAST	Nov 3,2021	1
	CT HEAD NO CONTRAST	Aug 3,2021	1
	CT HEAD NO CONTRAST	Oct 7,2021	1
	CT Head w/ contrast	12/9/2021	1
	CT Head w/o contrast	1/14/2022	1
	CT Head w/o contrast	2/28/2022	1
Mammograp	Mammography Diagnostic	2/15/2022	1
hy	Mammography Screening	1/20/2022	1
MRI	MRI - ABDOMEN - GADO	Jul 20,2021	1
	MRI - ABDOMEN - GADO	Nov 9,2021	1
	MRI - ABDOMEN - GADO	Oct 13,2021	1
	MRI - ABDOMEN - GADO	Sep 8,2021	1
	MRI - BRACIAL PLEXUS	Jul 14,2021	1
	MRI - HEAD 15 MINUTES	Jan 5,2022	1
	MRI - HEAD 15 MINUTES	Oct 14,2021	1
	MRI - HEAD WITH GADO	Apr 23,2021	1
	MRI - HEAD WITH GADO	Nov 3,2021	1
	MRI - L SPINE	Aug 25,2021	1
	MRI - LUMBAR SPINE	Nov 4,2021	1
	MRI Abdomen w/ contrast	1/4/2022	1
	MRI Abdomen w/ contrast	3/10/2022	1
	MRI Abdomen w/ contrast	3/7/2022	1
	MRI Head w/ contrast	2/9/2022	1
	MRI Head w/o contrast	3/24/2022	1
	MRI Shoulder w/o contrast	3/19/2022	1
Pulmonary Function Test	Pulmonary Function Test	1/28/2022	1
	Pulmonary Function Test	12/14/2021	1
	Pulmonary Function Test	3/17/2022	1
	PULMONARY FUNCTION TEST	Dec 23,2021	1
	PULMONARY FUNCTION TEST	Feb 3,2022	1
	PULMONARY FUNCTION TEST	Jan 19,2022	1
	PULMONARY FUNCTION TEST	Jul 27,2021	1
	PULMONARY FUNCTION TEST	Oct 8,2021	1
	PULMONARY FUNCTION TEST	Sep 13,2021	1
	US Abdomen	1/4/2022	1
	US Abdomen	12/13/2021	1
	US Abdomen	12/3/2021	1
	US Abdomen	3/11/2022	1
	US ABDOMEN	Apr 22,2021	1
	US ABDOMEN	Aug 26,2021	1
	US ABDOMEN	Jan 5,2022	1

Ultrasound	US ABDOMEN	Jul 20,2021	1
	US ABDOMEN	Jun 18,2021	1
	US ABDOMEN	Jun 25,2021	1
	US ABDOMEN	Jun 4,2021	1
	US ABDOMEN	May 12,2021	1
	US ABDOMEN	Nov 3,2021	1
	US ABDOMEN	Oct 10,2021	1
	US ABDOMEN	Oct 19,2021	1
	US ARMS - ARTERIAL CLINIC PT	Jul 14,2021	1
	US ARMS - ARTERIAL CLINIC PT	Jul 15,2021	1
	US ARMS - VENOUS CLINIC PT	Jul 7,2021	1
	US ARMS - VENOUS CLINIC PT	Jul 8,2021	1
	US ARTERIAL DOPPLER BOTH LEGS	Aug 27,2021	1
	US CAROTID DOPPLER	Jul 25,2021	1
	US Dap Biopsy Breast	3/24/2022	1
	US Diagnostic	2/15/2022	1
	US EXTREMITIES	Jun 9,2021	1
	US KIDNEYS AND BLADDER	Aug 17,2021	1
	US KIDNEYS AND BLADDER	Jul 7,2021	1
	US PELVIS	Jun 11,2021	1
	US THYROID	Apr 23,2021	1
	US THYROID/NECK	Aug 12,2021	1
	US THYROID/NECK	Nov 8,2021	1
	US VENOUS DOPPLER BOTH LEGS	Sep 1,2021	1
VIDEO	VIDEO FLUOROSCOPY WITH SPEECH	Jun 30,2021	1
FLUOROSCOP	VideoFluoroscopic Swallow 60Mins.	3/29/2022	1
Total			118

### Number of Patients that Died While Waiting for Surgery or a Procedure - Halton Healthcare

	2021/22
Number of Patients that Died While on Wait List	13

### Details of the cases

		Scheduled Surgery Date	Cancellation Date	Procedure Description	Patient referred date to specialist	Decision Date
FY 21/22	Milton District Hospital	10/15/2021	8/31/2021	Arthroscopy, Shoulder Rot Cuff, Sub-acromial Decom	4/26/2021	5/25/2021
	Oakville-Trafalgar Hospital	1/12/2022	12/21/2021	Hysterectomy, Laparoscopic Total with BSO		10/8/2021
		1/21/2022	1/14/2022	Debridement, Wound - Plastics		12/16/2021
		11/26/2021	11/19/2021	Extraction, Full Mouth	11/15/2021	11/15/2021
		4/29/2021	4/29/2021	Resection, Transurethral Bladder Tumour (TURBT)		4/26/2021
		5/19/2021	5/11/2021	Cholecystectomy, Laparoscopic	9/8/2020	2/9/2021
		7/15/2021	7/12/2021	Resection, Transurethral Prostate (TURP)		7/7/2021
		7/29/2021	7/27/2021	Lidocaine & Ketamine Infusion		
		8/19/2021	8/19/2021	ECT - Bilateral		
		8/24/2021	8/19/2021	ECT - Bilateral		
		8/26/2021	8/19/2021	ECT - Bilateral		
		8/30/2021	8/19/2021	ECT - Bilateral		
		9/1/2021	8/19/2021	ECT - Bilateral		

Data Source: PICIS