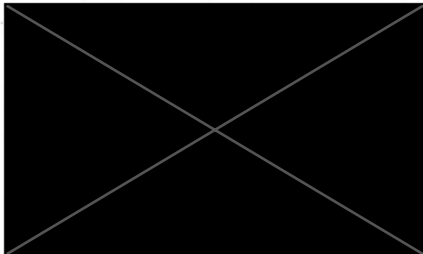


September 29, 2022



Re: Your request for access to information under Part 2 of The Freedom of Information and Protection of Privacy Act. Our File Number: PMH-2022-23-41

On August 16, 2022, Prairie Mountain Health received your request for access to the following records:

- Please provide data on the number of patients that died while on a waiting for either a diagnostic scan or a consultation with a specialist in fiscal year 2021-22. Please break the data out by procedure and case info – date the patient went on the waiting list, date for the meeting with a specialist or date for diagnostic scan (if scheduled), and date of cancellation. Please also note the government's target time for providing the consultation or scan in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations).
Date range: April 1, 2021 to March 31, 2022.

On August 19, 2022, we contacted you to clarify what type of specialist you are referring to. You clarified that you are seeking information on deaths that occurred while on a waiting list for a surgical consult. These consults would occur prior to any surgery scheduled. You agreed to amend your request to:

- Please provide data on the number of patients that died while on a waiting list for either a diagnostic scan or a surgical consultation with a specialist in fiscal year 2021-22. Please break data out by procedure and case info – date the patient went on a waiting list, date for the meeting with the specialist or date for diagnostic scan (if scheduled), and date of cancellation. Please also note the government's target time for providing the meeting or scan in question.

On August 24, 2022, we transferred a portion of your request to Shared Health, specifically regarding patients that died while on a waiting list for a diagnostic scan in fiscal year 2021-22 because this information would be in the custody and control of that public body.

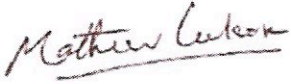
Access to the remaining records is refused, specifically, the number of patients that died while waiting for a surgical consultation with a specialist in fiscal year 2021-22 as Prairie Mountain Health (PMH) does not collect this data. This data may exist with the physician's office where the surgical consultations occur which does not fall under the purview of PMH. Accordingly, your request for access is refused under paragraph 12(1)(c)(i) of *The Freedom of Information and Protection of Privacy Act*.

Subsection 59(1) of *The Freedom of Information and Protection of Privacy Act* provides that you may make a complaint about this decision to the Manitoba Ombudsman. You have 60 days from the receipt of this notice to make a complaint on the prescribed form to:

Manitoba Ombudsman
750 - 500 Portage Avenue
Winnipeg MB R3C 3X1
1-800-665-0531

Should you have any questions related to our response, please do not hesitate to contact me.

Sincerely,

A handwritten signature in dark ink, reading "Mathew Lukose". The signature is written in a cursive style with a horizontal line underneath the name.

Mathew Lukose MSW, RSW
Access and Privacy Coordinator - Prairie Mountain Health
204-578-4359

ML/cd



Shared health
Soins communs
Manitoba

Legal/Corporate Services

Room 1902A, 155 Carlton Street
Winnipeg, MB R3C 3H8

Christina Von Schindler

P: 204-926-7049

F: 204-940-1761

cvonschindler@sharedhealthmb.ca

Legal Assistant:

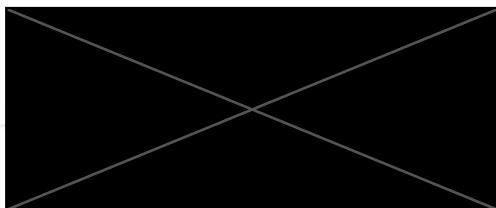
Helen Jowett

P: 204-926-7074

hjowett@sharedhealthmb.ca

VIA MAIL

October 11, 2022



Re: Your request for access to information under Part 2 of
The Freedom of Information and Protection of Privacy Act:
(Our File No. SH2022-067-511882)

On August 24, 2022, Shared Health received your request for access to the following records:

SH2022-067-511882

"Please provide data on the number of patients that died while on a waiting for either a diagnostic scan or a consultation with a specialist in fiscal year 2021-22. Please break the data out by procedure and case info – date the patient went on the waiting list, date for the meeting with a specialist or date for diagnostic scan (if scheduled), and date of cancellation. Please also note the government's target time for providing the consultation or scan in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations). Date range: April 1, 2021 to March 31, 2022."

Please note that this information does not exist. Therefore, under section 12(1)(c)(i) of *The Freedom of Information and Protection of Privacy Act* this information cannot be provided because it does not exist.

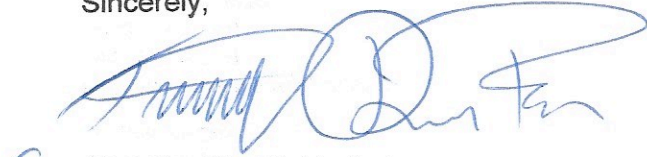
- 12(1) In a response under section 11, the head of the public body shall inform the applicant
- (c) if access to the record or part of the record is refused,
- (i) in the case of a record that does not exist or cannot be located, that the record does not exist or cannot be located.

Subsection 59(1) of *The Freedom of Information and Protection of Privacy Act* provides that you may make a complaint about our decision respecting your request for access to the Manitoba Ombudsman. You have 60 days from the receipt of this letter to make a complaint on the prescribed form to:

Manitoba Ombudsman
750 - 500 Portage Avenue
Winnipeg, MB R3C 3X1
204 982-9130
1-800-665-0531

If you have any questions, please contact Tiffany Dewan Reimer, Access and Privacy Officer, at 1502
– 155 Carlton Street, Winnipeg MB R3C 3H8 (204) 926-8022.

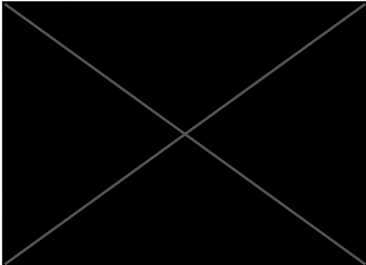
Sincerely,



for Christina Von Schindler
Access and Privacy Coordinator

CVS/tdr

September 29, 2022



Re: Your request for access to information under Part 2 of The Freedom of Information and Protection of Privacy Act: Our File Number: PMH-2022-23-42

On August 16, 2022, Prairie Mountain Health received your request for access to the following records:

- Please provide data on the number of patients that died while on waiting list for surgery or a procedure in fiscal year of 2021-22. Please break the data out by procedure and case info – date the patient was referred to a specialist, decision date, date for the procedure and date of cancellation. Please also note the government's target time for providing the procedure in question. (Note: Many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations).
Date range: April 1, 2021 to March 31, 2022

I am pleased to inform you that your request for access has been granted in part. Please see the attached, which shows the number of patients that have died while on a waiting list for a surgical procedure, the type of procedure, decision date and the scheduled and cancellation date of the procedure in Prairie Mountain Health (PMH) for the fiscal year 2021-22. Please use caution when interpreting the information under the scheduled date for procedure and date of cancellation due to death columns. In some cases, the scheduled procedure date was cancelled prior to death due to other patient specific reasons. The patient was then placed back on the waiting list for the surgical procedure and the surgery date was not rescheduled prior to patient death.

The national benchmark for cataract surgery is within 16 weeks.

The information being provided is based on entry into an electronic surgical information system. The date the patient was referred to a specialist is not captured in this system. Consequently, these records do not exist in the manner in which you requested. Accordingly, your request for access to this information is refused under paragraph 12(1)(c)(i) of *The Freedom of Information and Protection of Privacy Act*.

In some facilities in PMH, the scheduled date for the procedure is not collected and/or retained in the electronic surgical information system. This information may be found in the client's health record; however, this would require a manual search and would be deemed an unreasonable invasion of the client's personal health information. Your request for the type of procedure is also refused where the specific type or the low numbers of the procedure, along with details of dates, may identify a patient whose personal health information was collected for purposes of provision of health care. This information falls within the following exceptions to disclosure in the *Freedom of Information and Protection of Privacy Act*.

17(1) The head of a public body shall refuse to disclose personal information to an applicant if the disclosure would be an unreasonable invasion of a third party's privacy.

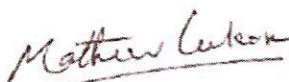
- 17(2) A disclosure of personal information about a third party is deemed to be an unreasonable invasion of the third party's privacy if,
(a) The personal information is personal health information.

Subsection 59(1) of *The Freedom of Information and Protection of Privacy Act* provides that you may make a complaint about this decision to the Manitoba Ombudsman. You have 60 days from the receipt of this notice to make a complaint on the prescribed form to:

Manitoba Ombudsman
750 - 500 Portage Avenue
Winnipeg MB R3C 3X1
1-800-665-0531

Should you have any questions related to our response, please do not hesitate to contact me.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mathew Lukose", is written over a horizontal line.

Mathew Lukose MSW, RSW
Access and Privacy Coordinator - Prairie Mountain Health
204-578-4359

ML/cd

Number of Patients that have Died While on a Waiting List for a Surgical Procedure in 2021/2022

Number of Patients	Type of Procedure	Decision Date	Scheduled Date for Procedure	Date of Cancellation due to Death
1	17(1); 17(2)(a)	August 8, 2020	August 5, 2021	August 4, 2021
2	17(1); 17(2)(a)	November 23, 2020	May 19, 2021	June 4, 2021
3	17(1); 17(2)(a)	April 29, 2021	No surgery date	July 20, 2021
4	17(1); 17(2)(a)	May 3, 2021	No surgery date	February 10, 2022
5	17(1); 17(2)(a)	June 2, 2021	August 24, 2021	August 4, 2021
6	17(1); 17(2)(a)	May 18, 2021	No surgery date	January 5, 2022
7	17(1); 17(2)(a)	July 19, 2021	August 11, 2021	August 23, 2021
8	17(1); 17(2)(a)	April 15, 2021	June 11, 2021	June 30, 2021
9	17(1); 17(2)(a)	April 26, 2021	Not collected or retained	November 29, 2021
10	17(1); 17(2)(a)	July 21, 2021	No surgery date	August 26, 2021
11	17(1); 17(2)(a)	May 25, 2021	No surgery date	September 22, 2021
12	17(1); 17(2)(a)	October 18, 2021	No surgery date	March 8, 2022
13	17(1); 17(2)(a)	September 27, 2021	No surgery date	February 1, 2022
14	17(1); 17(2)(a)	April 22, 2021	No surgery date	March 15, 2022
15	17(1); 17(2)(a)	December 4, 2020	No surgery date	March 22, 2022
16	17(1); 17(2)(a)	November 13, 2021	No surgery date	January 5, 2022
17	17(1); 17(2)(a)	December 13, 2021	No surgery date	February 28, 2022
18	17(1); 17(2)(a)	March 12, 2020	Not collected or retained	July 21, 2021
19	17(1); 17(2)(a)	April 14, 2021	Not collected or retained	September 8, 2021
20	17(1); 17(2)(a)	November 27, 2020	Not collected or retained	April 16, 2021
21	17(1); 17(2)(a)	November 22, 2018	Not collected or retained	April 29, 2021
22	17(1); 17(2)(a)	May 13, 2021	Not collected or retained	October 18, 2021
23	17(1); 17(2)(a)	February 10, 2021	Not collected or retained	February 25, 2022
24	17(1); 17(2)(a)	November 30, 2020	No surgery date	June 10, 2022
25	17(1); 17(2)(a)	April 12, 2021	August 10, 2021	March 8, 2022
26	17(1); 17(2)(a)	January 11, 2021	Not collected or retained	November 26, 2021
27	17(1); 17(2)(a)	July 5, 2021	No surgery date	February 28, 2022
28	Cataract	December 11, 2020	July 7, 2021	June 28, 2021
29	Cataract	March 5, 2021	May 12, 2021	August 11, 2021
30	Cataract	May 3, 2021	Not collected or retained	May 18, 2022
31	Cataract	May 28, 2021	No surgery date	February 22, 2022
32	Cataract	August 20, 2021	No surgery date	February 1, 2022
33	Cataract	September 13, 2021	No surgery date	November 12, 2021
34	Cataract	June 28, 2021	No surgery date	December 16, 2021
35	Cataract	September 27, 2021	No surgery date	March 9, 2022
36	Cataract	October 22, 2021	No surgery date	February 1, 2022
37	Cataract	December 14, 2021	No surgery date	June 21, 2022

Number of Patients	Type of Procedure	Decision Date	Scheduled Date for Procedure	Date of Cancellation due to Death
39	Cataract	September 13, 2021	Not collected or retained	November 1, 2021
40	Cataract	September 25, 2017	Not collected or retained	March 17, 2021
41	Cataract	November 15, 2019	No surgery date	March 17, 2021
42	Cataract	June 12, 2020	Not collected or retained	May 12, 2022
43	Cataract	December 11, 2020	Not collected or retained	July 13, 2021
44	Cataract	June 25, 2021	Not collected or retained	January 24, 2022
45	Cataract	May 21, 2021	Not collected or retained	January 24, 2022
46	Cataract	June 29, 2021	Not collected or retained	February 23, 2022
47	Cataract	May 21, 2021	Not collected or retained	February 23, 2022
48	Cataract	September 21, 2021	Not collected or retained	March 8, 2022

Please use caution when interpreting the information under the scheduled date for procedure and date of cancellation due to death columns. In some cases, the scheduled procedure date was cancelled prior to death due to other patient specific reasons. The patient was then placed back on the waiting list for the surgical procedure and the surgery date was not rescheduled prior to patient death.