May 20, 2022

Ms. Kristen Schulz

By Email

Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act, 2015 [File# PB4792022/CH2022-16]

Dear Applicant,

This is to confirm that on May 12, 2022 Central Health received your request for access to the following records/information:

Please provide the most recent data on the number of patients in the province (or best estimate) who are:

- Currently on a waiting list or waiting to be placed on a waiting list for surgery or a procedure
- Currently on a waiting list or waiting to be placed on a waiting list for a diagnostic scan
- Currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist

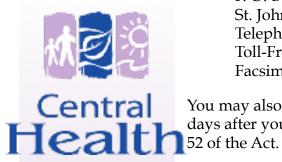
Please be sure to note the date the data was compiled.

The Access to Information and Protection of Privacy Act, 2015 requires us to provide an advisory response within 10 days of receiving the request. As this request has been completed prior to day 10, this letter also serves as our Advisory Response.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the *Access to Information and Protection of Privacy Act*, 2015. A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner 2 Canada Drive



P. O. Box 13004, Stn. A St. John's, NL. A1B 3V8 Telephone: (709) 729-6309 Toll-Free: 1-877-729-6309

Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act.

If you have any further questions, please feel free to contact the undersigned at (709) 256-5452 or by e-mail at tracey.steele@centralhealth.nl.ca.

Sincerely,

Tracey Steele, MBA; RSW; CIAPP-P Director of Information, Privacy and Regulator Oversight



Endscopy CNRHC Waiting For Procedure as of April 30 2022				
Data Compiled May 16 2022				
Endoscopy Procedures	Diagnostic	Screening	All procedures	
Colonoscopy- Non- Urgent	380		380	
Colonoscopy - Urgent	21		21	
Colonoscopy Non-Urgent / Urgent Combined	401		401	
Colonoscopy - Emergent	0		0	
Colonoscopy -Surveillance		1979	1979	
Colonoscopy - Screening		329	329	
Colon Cancer Screening Program		0	0	
CRC Familial Screening Program		0	0	
Colonoscopy Totals	401	2308	2709	
Sigmoid- Non-Urgent	30		30	
Sigmoid-Urgent	2		2	
Sigmoid Non-Urgent / Urgent Combined	32		32	
Sigmoid - Emergent	0		0	
Sigmoid -Surveillance		32	32	
Sigmoid - Screening	_	0	0	
Sigmoid Totals	32	32	64	
OGD- Non-Urgent	110		110	
OGD- Urgent	10		10	
OGD Non-Urgent / UrgentCombined	120		120	
OGD Emergent	0		0	
OGD -Surveillance		156	156	
OGD Screening	_	1	1	
OGD Totals	120	157	277	
OGD/ Colon- Non-Urgent	189		189	
OGD/ Colon- Urgent	16		16	
OGD/Colon Non-Urgent/ Urgent Combined	205		205	
OGD/ Colon Emergent	0		0	

OGD/ Colon Surveillance		130	130	
OGD/ Colon Screening		12	12	
OGD/Colon Totals	205	142	347	
OGD / Sigmoid - Non- Urgent	0		0	
OGD / Sigmoid -Urgent	0		0	
OGD/Sigmoid -Non-Urgent / Urgent Combined	0		0	
OGD / Sigmoid Emergent	0		0	
OGD / Sigmoid -Surveillance		0	0	
OGD / Sigmoid -Screening		0	0	
OGD/Sigmoid Totals	0	0	0	
ERCP Non Urgent	0		0	
ERCP - Urgent	0		0	
ERCP Non Urgent / Urgent Combined	0		0	
ERCP Emergent	0		0	
ERCP Surveillance		0	0	
ERCP Screening		0	0	
ERCP Totals	0	0	0	
Bronchoscopy Non- Urgent	1		1	
Bronchoscopy Urgent	0		0	
Bronchoscopy Non- Urgent / Urgent Combined	0		0	
Bronchoscopy Surveillance	0		0	
Bronchoscopy Screening		0	0	
Bronchoscopy Totals	0	0	0	
Capsule Endoscopy (SCMH only)			0	
Enterostomy			0	
Hemmorrhoid Banding			8	
Mannometry			0	
PEG			0	
Proctoscopy			0	

Endscopy JPMRHC Waiting For Procedure as of April 30 2022				
Data Compiled May 16 2022				
Endoscopy Procedures	Diagnostic	Screening	All procedures	
Colonoscopy- Non- Urgent	289		289	
Colonoscopy - Urgent	5		5	
Colonoscopy Non-Urgent / Urgent Combined	294		294	
Colonoscopy - Emergent	0		0	
Colonoscopy -Surveillance		747	747	
Colonoscopy - Screening		146	146	
Colon Cancer Screening Program		0	0	
CRC Familial Screening Program		0	0	
Colonoscopy Totals	294	893	1187	
Sigmoid- Non-Urgent	18		18	
Sigmoid-Urgent	1		1	
Sigmoid Non-Urgent / Urgent Combined	19		19	
Sigmoid - Emergent	0		0	
Sigmoid -Surveillance		0	0	
Sigmoid - Screening		0	0	
Sigmoid Totals	19	0	19	
OGD- Non-Urgent	209		209	
OGD- Urgent	2		2	
OGD Non-Urgent / UrgentCombined	211		211	
OGD Emergent	119		0	
OGD -Surveillance		12	119	
OGD Screening	-	342	12	
OGD Totals	211	354	342	
OGD/ Colon- Non-Urgent	108		108	
OGD/ Colon- Urgent	1		1	
OGD/Colon Non-Urgent/ Urgent Combined	109		109	
OGD/ Colon Emergent	0		0	

OGD/ Colon Surveillance		39	39	
OGD/ Colon Screening		6	6	
OGD/Colon Totals	109	45	154	
OGD / Sigmoid - Non- Urgent	0		0	
OGD / Sigmoid -Urgent	0		0	
OGD/Sigmoid -Non-Urgent / Urgent Combined	0		0	
OGD / Sigmoid Emergent	0		0	
OGD / Sigmoid -Surveillance		0	0	
OGD / Sigmoid -Screening		0	0	
OGD/Sigmoid Totals	0	0	0	
ERCP Non Urgent	0		0	
ERCP - Urgent	0		0	
ERCP Non Urgent / Urgent Combined	0		0	
ERCP Emergent	0		0	
ERCP Surveillance		0	0	
ERCP Screening		0	0	
ERCP Totals	0	0	0	
Bronchoscopy Non- Urgent	0		0	
Bronchoscopy Urgent	0		0	
Bronchoscopy Non- Urgent / Urgent Combined	0		0	
Bronchoscopy Surveillance	0		0	
Bronchoscopy Screening		0	0	
Bronchoscopy Totals	0	0	0	
Capsule Endoscopy (SCMH only)			0	
Enterostomy			0	
Hemmorrhoid Banding			0	
Mannometry			0	
PEG			0	
Proctoscopy			0	

Joint Replacement JPMRHC Waiting For Procedure as of April 30 2022						
Data Compiled May 16 2022						
Joint Replacement						
Total hip replacement	124 (91 Active)					
Total knee replacement	315 (211 Active)					

Cataract Surgery JPMRHC Waiting For Procedure as of December 31, 202	1				
Data Compiled March 4 2022					
Vision Restoration-First Eye - Local Anaesthetic					
Cataract removal- Combined total of Group A/B	518				
At risk - Group A	5				
At risk - Group B	513				
work driving impairment or workplace impairment]	5				
potential loss of driver's license]	212				
difficulty with vision - dependent activities]	287				
difficulty with emotional well-being and social functioning]					
other	9				
Vision Restoration-Second Eye - Local Anaesthetic					
Cataract removal- Combined total of Group A/B	447				
At risk - Group A					
At risk - Group B	447				
work driving impairment or workplace impairment]	3				
potential loss of driver's license]	197				
difficulty with vision - dependent activities]	238				
difficulty with emotional well-being and social functioning]	9				
other					
Vision Restoration-First Eye - General Anaesthetic					
Cataract removal- Combined total of Group A/B	4				
At risk - Group A					
At risk - Group B	4				
work driving impairment or workplace impairment]					
potential loss of driver's license]	3				
difficulty with vision - dependent activities]					
difficulty with emotional well-being and social functioning]					
other	1				
Vision Restoration-Second Eye - General Anaesthetic					
Cataract removal- Combined total of Group A/B	11				
At risk - Group A					
At risk - Group B	11				
work driving impairment or workplace impairment]					
potential loss of driver's license]	7				
difficulty with vision - dependent activities]	3				
difficulty with emotional well-being and social functioning]					
other	1				

MI CNRHC Waiting For Procedure as of Decem	ber 31, 2021							
Data Compiled March 4 2022	I							
Data complica March 4 2022	Diamantia I	C	All					
Diagnostic Test	Diagnostic	Screening	All procedures					
CT scan - Non Urgent	297		297					
CT scan - Urgent	47	-	47					
CT scan - Urgent/Non urgent combined	344	-	344					
CT scan - Emergent	0	-	<u> </u>					
CT scan - Follow up	739	-	739					
CT scan - Screening	7.00	0	0					
CT scan - Totals	1083	0	1083					
Mammography - Non Urgent	82		82					
Mammography - Urgent	7		7					
Mammo-Urgent/Non Urgent Combined	89		89					
Mammography - Emergent (rare)	0		0					
Mammography - Follow up	6046		6046					
Mammography - Screening (NP)		1	1					
Mammography -Totals	6135	0	6136					
Ultrasound - Non Urgent	888		888					
Ultrasound - Urgent	319	-	319					
Ultrasound - Urgent/Non Urgent	1207	-	1207					
Ultrasound - Emergent	0	-	0					
Ultrasound - Follow up	512	Ť	512					
Ultrasound -Screening		0	0					
Ultrasound - OBS	80		80					
Ultrasound - Totals	1799	0	1799					
BMD Scan - Non Urgent	0		0					
BMD Scan - Urgent	0		0					
BMD Scan - Urgent/Non Urgent	0		0					
BMD Scan - Follow up	1		1					
BMD Scan -Screening		0	0					
BMD Scan - Totals	1	0	1					
Echocardiography - Non Urgent	88		88					
Echocardiography - Urgent	72		72					
Echocardiography - Urgent/Non Urgent	160		160					
Echocardiography - Follow up	426		426					
Echocardiography -Screening		0	0					
Echocardiography - Totals	586	0	586					

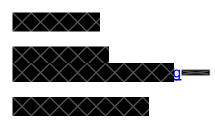
MI JPMRHC Waiting For Procedure as of December	31, 2021						
Data Compiled March 4 2022							
Diagnostic Test	Diagnostic	Screening	All procedures				
MRI scan - Non Urgent	110		110				
MRI scan - Urgent	29		29				
MRI scan -Urgent/ Non Urgent combined	139		139				
MRI scan - Emergent	0		0				
MRI scan - Follow up	92		92				
MRI scan - Screening		0	0				
MRI scan - Totals	231	0	231				
CT scan - Non Urgent	111		111				
CT scan - Urgent	53		53				
CT scan - Urgent/Non urgent combined	164		164				
CT scan - Emergent	0		0				
CT scan - Follow up	543		543				
CT scan - Screening		122	122				
CT scan - Totals	707	122	829				
Mammography - Non Urgent	27		27				
Mammography - Urgent	9		9				
Mammo-Urgent/Non Urgent Combined	36		36				
Mammography - Emergent (rare)	0		0				
Mammography - Follow up	184		184				
Mammography -Totals	220		220				
Ultrasound - Non Urgent Ultrasound - Urgent	98		98 61				
Ultrasound - Orgent/Non Urgent	159		159				
Ultrasound - Emergent	159		0				
Ultrasound - Follow up	91		91				
Ultrasound -Screening	31	0	0				
Ultrasound - OBS	69		69				
Ultrasound - Totals	319	0	319				
Bone Scan - Non Urgent	10		10				
Bone Scan - Urgent	15		15				
Bone Scan - Urgent/Non Urgent	25		25				
Bone Scan - Emergent	0		0				
Bone Scan - Follow up	9		9				
Bone Scan -Screening		0	0				
Bone Scan - Totals	34	0	34				
BMD Scan - Non Urgent	62		62				
BMD Scan - Urgent	8		8				
BMD Scan - Urgent/Non Urgent	70		70				İ
BMD Scan - Follow up	28		28				
BMD Scan -Screening		15	15				
BMD Scan - Totals	98	15	113				

Cardiolite Stress - Non Urgent	22		22					
Cardiolite Stress - Urgent	37		37					
Cardiolite Stress - Urgent/Non urgent combined	59		59					
Cardiolite Stress - Emergent	0		0					
Cardiolite Stress - Follow up	0		0					
Cardiolite Stress - Totals	59	0	59					



Privacy, Planning, and Performance 760 Topsail Road Mount Pearl, NL Canada A1N 3J5 T: 709-777-8025 www.easternhealth.ca

Final Response ATIPPA File #:EH-048-2022-031



Re: Your request under Part II of the Access to Information and Protection of Privacy Act, 2015

On May 11, 2022 Eastern Health received your request for access to the following records/information:

Please provide the most recent data on the number of patients in the province (or best estimate) who are:

- Currently on a waiting list or waiting to be placed on a waiting list for surgery or a procedure
- Currently on a waiting list or waiting to be placed on a waiting list for a diagnostic scan
- Currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist Please be sure to note the date the data was compiled.

I am pleased to inform you that a decision has been made by Eastern Health to provide access to the information that is available and responsive to your request. Please note that the information referring to waiting lists and waiting to be placed on a waiting list for all specialists is not a record we currently have available.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the Access to Information and Protection of Privacy Act, 2015 (the Act). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner

2 Canada Drive

P. O. Box 13004, Stn. A St. John's, NL. A1B 3V8 Telephone: (709) 729-6309 Toll-Free: 1-877-729-6309

Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act.

If you have any further questions, please contact me by email at ATIPPA.EH@easternhealth.ca.

Sincerely,

Lisa Badcock

Lisa Badcock Manager of Privacy Eastern Health

Surgery Waitlist Information:

OR Manager - May 16 2022	Waitlist	On Grid	Total
Adult Surgery	9119	270	9389
Pediatric Surgery	1421	27	1448
ANAESTHESIA	5	9	14
MEDICAL INVESTIGATIONS	101	8	109
PAIN CLINIC		22	22
Surgical Daycare	6	89	95

*excludes Cardiac dept

Please note "on grid" means the operating room is scheduled

Cardiac Surgery and Cardiac Cath Lab Waitlist Information

Cardiac Surgery Waitlist Data as of June 9th 2022

Cardiac Surgery (Outpatients)	Count
CABG	64
CABG Other	26
Valve	45
Other	3

Total Outpatients 138

Cardiac Surgery (Inpatients)	Count
CABG	10
Valve Repair	1

Total Inpatients 11

Patient Type (Cardiac Surgery)	Count
Outpatient Waitlist	138
Inpatient Waitlist	11

Total Cardiac Surgery Waitlist 149

Cardiac Cath Lab Procedure Waitlist Data as of June 7th 2022

Cardiac Cath Lab Procedure (Outpatients)	Count
Coronary Angiogram	565
Electrophysiology Studies	207
TEE/TTE/DST	71
ICD/PPM	56
Cardioversion	29
PCI	15
Cardiac Biopsy	8
Aoritic Transcatheter Valve Replacement	7
PFO Closure	7
ASD Closure	1

Total Outpatient Procedures 966

Cardiac Cath Lab Procedure (Inpatients)	Count
Coronary Angiogram	29
ICD/PPM	3
TEE/TTE/DST	3
Cardioversion	2
Electrophysiology Studies	1
PCI	1

Total Inpatient Procedures 39

Patient Type (Cardiac Cath Lab)	Count
Outpatient Waitlist	*918
Inpatient Waitlist	39

Total Cardiac Cath Lab Procedure Waitlist 957

Data retrieved on 07/06/2022 9:10:00 PM

^{*}Patients reflected on the waitlist may have more than one procedure scheduled (i.e. TEE + electrophysiology study)

Patients on a waiting list or waiting to be placed on a waiting list for a diagnostic scan in the Eastern Health Region.

Information as of June 2, 2022

St-John's Hospitals			
	Patient Booked	Patients waiting to be booked	Total
СТ	2103	2934	5037
Fluoro	97	185	282
Mammography	1135	147	1282
Ultrasound	3393	5800	9193
MRI	832	3825	4657
Total - St-Johns Hospitals	7560	12891	20451
Health Science	Centre Nuclear N	Molecular Medicine	
	Patient Booked	Patients waiting to be booked	Total
Nuclear Medicine	575	18	593
Nuclear Medicine Cardiology	377	4	381
Bone Density	2012	27	2039
PET	143	16	159
Total - HSC Nuclear Molecular Med	3107	65	3172
	Burin		
	Patient Booked	Patients waiting to be booked	Total
СТ	82	129	211
Ultrasound including Echo	390	486	876
Mammography	190	0	190
Bone Mineral density	56	0	56
X-ray	74	7	81
Total - Burin	792	622	1414
	Carbonear		
	Patient Booked	Patients waiting to be booked	Total
СТ	476	372	848
Ultrasound including Echo	2016	504	2520
XRAY	142	26	168
Mammography	516	0	516
Bone Mineral density	60	500	560
Total - Carbonear	3210	1402	4612
	Clarenville		
	Patient Booked	Patients waiting to be booked	Total
СТ	238	354	592
Ultrasound including Echo	465	1997	2462
XRAY	50	1	51
Mammography	312	404	716
Bone Mineral density	100	76	176
Total - Clarenville	1165	2832	3997
EH ALL SITES TOTAL	15834	17812	33646

Eastern Health Medical Imaging Volume			
	Patient Booked	Patients waiting to be booked	Total
ALL CT	2899	3789	6688
ALL Mammography	2153	551	2704
ALL Ultrasound	6264	8787	15051
ALL MRI	832	3825	4657
ALL PET	143	16	159
ALL Fluoro	97	185	282
ALL Xray	266	34	300
ALL Bone Mineral Density	2228	603	2831
ALL Nuclear Medicine	575	18	593
ALL Nuclear Medicine Cardiology	377	4	381
EH ALL MODALITY TOTAL	15834	17812	33646



Box 7000 Station C Happy Valley-Goose Bay, NL, Canada A0P 1C0

Response to Applicant - Full Disclosure

May 24, 2022

Kristen Schulz kristen@secondstreet.org

Dear Kristen Schulz:

Re: Your request for access to information under Part II of the **Access to**Information and Protection of Privacy Act, 2015 [Our File #:PB-480-2022]

On May 11th, 2022, Labrador-Grenfell Health received your request for access to the following records:

Please provide the most recent data on the number of patients in the province (or best estimate) who are:

- Currently on a waiting list or waiting to be placed on a waiting list for surgery or a procedure
- Currently on a waiting list or waiting to be placed on a waiting list for a diagnostic scan
- Currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist

Please be sure to note the date the data was compiled.

I am pleased to inform you that a decision has been made by the Chief Executive Officer for Labrador-Grenfell Health to provide access to the requested information.

In accordance with your request for a copy of the records, the appropriate copies have been enclosed.

The Access to Information and Protection of Privacy Act, 2015 (the "Act") requires us to provide an advisory response within 10 days of receiving the request. As this request has been completed prior to day 10, this letter also serves as our Advisory Response.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of **the Access to Information and Protection of Privacy Act**, **2015** (the Act) (a copy of this section has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.



Box 7000 Station C Happy Valley-Goose Bay, NL, Canada A0P 1C0

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner 2 Canada Drive P. O. Box 13004, Stn. A St. John's, NL. A1B 3V8

Telephone: (709) 729-6309 Toll-Free: 1-877-729-6309

Email: commissioner@oipc.nl.ca

You may also appeal directly to the Supreme Court within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act (a copy of this section has been enclosed for your reference).

If you have any further questions, please contact me by telephone at (709) 285-8290 or by email at stephen.ricketts@lghealth.ca.

Sincerely,

Stephen Ricketts ATIPP Coordinator



Box 7000 Station C Happy Valley-Goose Bay, NL, Canada AOP 1C0

May 24, 2022

Kristen Schulz kristen@secondstreet.org

Dear Kristen Schulz:

Re: ACCESS TO INFORMATION AND PROTECTION OF PRIVACY ACT, 2015 [PB-480-2022]

Your request for access to the following records/information:

Please provide the most recent data on the number of patients in the province (or best estimate) who are: Currently on a waiting list or waiting to be placed on a waiting list for surgery or a procedure Currently on a waiting list or waiting to be placed on a waiting list for a diagnostic scan Currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist. Please be sure to note the date the data was compiled.

a. "Currently on a waiting list or waiting to be placed on a waiting list for surgery or a procedure."

Surgical Procedure	Waitlist Number	'As of Date'
Endoscopy	1885	April 30, 2022
Total Knee Replacement	38	March 31, 2022
Total Hip Replacement	16	March 31, 2022
Cataracts	2	March 31, 2022
Colon Cancer	0	March 31, 2022
Breast Cancer	0	March 31, 2022

^{* &}quot;Waiting to be placed on a waiting list" – No responsive records.

b. "Currently on a waiting list or waiting to be placed on a waiting list for Diagnostic Scan."

Diagnostic Scan	As of March 31, 2022
General Ultrasound	962
Computed Tomography	314
Mammogram	215

^{* &}quot;Waiting to be placed on a waiting list" – No responsive records.

c. "Currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist."

No responsive records.



June 8, 2022

Kristen Schulz

Email: kristen@secondstreet.org

Dear Kristen.

Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act [Our File #: WH ATI 236]

This is to confirm that on May 10, 2022, Western Health received your request for access to the following records/information:

Please provide the most recent data on the number of patients in the province (or best estimate) who are:

- Currently on a waiting list or waiting to be placed on a waiting list for surgery or a procedure
- Currently on a waiting list or waiting to be placed on a waiting list for a diagnostic scan
- Currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist Please be sure to note the date the data was compiled.

I am writing to inform you that a decision has been made by Western Health to provide access to most of the information that Western Health has available in response to this request. However, access to some information contained within the records has been refused in accordance with the following exception(s) to disclosure, as specified in the Access to Information and Protection of Privacy Act, 2015 (the Act):

Disclosure harmful to personal privacy

40. (1) The head of a public body shall refuse to disclose personal information to an applicant where the disclosure would be an unreasonable invasion of a third party's personal privacy.

We are concerned that individuals may be identified by releasing low numbers. As such, in instances where table cell values occur that are five (5) or less, it is our practice to suppress that data from the response and substitute it with "five (5) or less". This way of presenting the information is based on a widely accepted practice whereby aggregate health data is released only when the number is greater than five (5). This practice applies only to the portion of the response pertaining to endoscopy.

As required by 8(2) of the *Act*, we have severed information that is unable to be disclosed and have provided you with as much information as possible.

In accordance with your request, please accept the enclosed information found on the last page of this correspondence.

The address and contact information of the Information and Privacy Commissioner is as follows:

Mailing Address
P.O. Box 13004, Station "A"
St. John's, NL A1B 3V8

<u>Location</u>
Sir Brian Dunfield Building
3rd Floor, 2 Canada Drive
St. John's, NL

Contact Numbers

Tel: (709) 729-6309 Fax: (709) 729-6500

Toll Free in Newfoundland and Labrador: 1-877-729-6309

E-mail: commissioner@oipc.nl.ca

Jiller-Parle

You may also appeal directly to the Supreme Court Trial Division within fifteen (15) business days after you receive Western Health's decision, pursuant to section 52 of the *Act*. A copy of section 52 is also included below for your reference.

If you have any questions, please contact me by email at sherritiller@westernhealth.nl.ca or by telephone at (709) 784-5248.

Sincerely,

Sherri Tiller-Park

Regional Manager Information Access & Privacy

Western Health

Access or correction complaint

- 42. (1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.
 - (2) A complaint under subsection (1) shall be filed in writing not later than 15 business days
- (a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or
 - (b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).
- (3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.
- (4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.
 - (5) The commissioner may allow a longer time period for the filing of a complaint under this section.
- (6) A person or third party who has appealed directly to the Trial Division under subsection 52 (1) or 53 (1) shall not file a complaint with the commissioner.
- (7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.
 - (8) A complaint shall not be filed under this section with respect to
 - (a) a request that is disregarded under section 21;
 - (b) a decision respecting an extension of time under section 23;
 - (c) a variation of a procedure under section 24; or
 - (d) an estimate of costs or a decision not to waive a cost under section 26.
 - (9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.

Direct appeal to Trial Division by an applicant

- 52. (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42 the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.
 - (2) An appeal shall be commenced under subsection (1) not later than 15 business days
- (a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or
 - (b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).
- (3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.
- (4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner's refusal under subsection 45 (2).



Western Health collects **wait times** retrospectively for reportable procedures including bladder, colon, prostate, and breast cancer surgery, cataract surgery, endoscopy, joint replacement surgery including hip fractures, as well as medical imaging. Information about wait times may be found at: Wait Time Data - Health and Community Services (gov.nl.ca) and Understanding Wait Times | Western Health.

As listed below, Western Health can provide wait list information for elective hip and knee replacements, endoscopy, and cataract surgery, as a central intake process is in place in these areas. These numbers include those patients who have been assessed by a physician and a decision has been made to proceed with the surgery/procedure and a booking form was completed and submitted to the wait list clerk at Western Health. These numbers do not include individuals who are waiting to be seen by a physician for assessment for surgery/procedure.

- Elective Hip and Knee Replacements
- Endoscopy
- Cataracts

Elective Hip and Knee Replacement Surgery

As of April 30, 2022, there are 57* patients waiting for a total hip replacement and 139* patients waiting for a total knee replacement.

Endoscopy

As of April 30, 2022, there are 1,053* patients at Western Memorial Regional Hospital (WMRH) and 70* at Sir Thomas Roddick Hospital (STRH) waiting for a non-urgent colonoscopy. There are five or less* patients at WMRH and 6* patients at STRH waiting for an urgent colonoscopy.

As of April 30, 2022, there are 125* patients at WMRH and 35* at STRH waiting for a non-urgent flexible sigmoidoscopy. There are five or less* patients at WMRH and five or less patients* at STRH waiting for an urgent flexible sigmoidoscopy.

As of April 30, 2022, there are 628* patients at WMRH and 122* at STRH waiting for a non-urgent gastroscopy. There are 12* patients at WMRH and 11* at STRH waiting for an urgent gastroscopy.

As of April 30, 2022, there are 0* patients waiting for Endoscopic retrograde cholangiopancreatography (ERCP).

As of April 30, 2022, there are 0* patients waiting for a Bronchoscopy.

Cataracts

As of May 5, 2022, there are 547* patients waiting for cataract surgery within Western Health (patient delays excluded). Please note that "patient delays" refers to a delay that is requested by the patient.

*This includes those patients who have been assessed by a physician and a decision has been made to proceed with the surgery/procedure and a booking form was completed and submitted to the wait list clerk at Western Health. This number does not include anyone waiting to be seen by a physician for assessment for surgery/procedure.