

50 Corriveau Avenue St. Albert AB T8N 3T5 Tel: 780-447-8600 Fax: 780-577-6982

Toll Free: 1-800-272-8876

Our Reference Number: 2021-G-0010

January 13, 2022





Dear Sir/Madam,

Re: Freedom of Information and Protection of Privacy Act

Request for Access to Information

On October 5, 2021, Alberta Gaming, Liquor and Cannabis (AGLC) received your request for access to general information under the Alberta *Freedom of Information and Protection of Privacy (FOIP) Act.*

Specifically, you requested:

"...any documentation on the number and severity of violations or complaints resulting from the provinces decision to allow restaurants and other licensed sellers to sell alcohol with take-out and delivery orders. The timeline for this request is March 1, 2020 to the present. I am looking for data on any problems that occurred in the province as a result of this policy decision."

The timeframe for your request is March 1, 2020 to October 5, 2021.

AGLC has decided to grant partial access to the enclosed records. Portions of these records contain information that is excepted from disclosure under sections 16(1) [harm to third party business interests] and 17(1) [harm to personal privacy]. All protected and non-responsive information has been removed to provide the remainder of the records to you (via email using our secure file transfer process).

If you disagree with this decision, section 65 of the *FOIP* Act provides that you may ask the Information and Privacy Commissioner to review this decision. You have 60 days from the date of this notice to request a review by writing to the Privacy Commissioner at #410, 9925 -109 Street, Edmonton, AB, T5K 2J8.

We thank you for your patience. If you have any questions, please do not hesitate to contact me either by telephone at 780-447-7516 or via email at laura.foley-lloyd@aglc.ca

Yours sincerely,

Laura Foley-Lloyd

Access & Privacy Advisor,

FOIP Coordinator

aglc.ca



Date: 2020-	Date: 2020-03-25		Liquor	File #:	2020-009707-RN-C-L
Time: 10:10	Time: 10:10 AM			Licence #:	s. 16
Subject:	s. 16				
	_			Da	te of
Location:	Edmonton, A	lberta		Occurre	nce:
	,			Ph	one:
Complainant:	Anonymous				Res.:
Address:					Bus.:
Details Taken By:	B. MACEACH	ERN			
Assigned To:	J. COOK				
ACTION DATE	DETAILS: (Cor	nplete and submi	t to Senior Manager)		
2020-02-24	1 Anonymou	is complaint recei	yed advising that the	ahove mentione	d promises is selling

- pre-mixed drinks in water bottles for off-sales.
 - *As the result of COVID-19 PHO AGLC allowed for Class A premises to begin selling offsales, however at the time of this writing pre-mixed drinks are not permitted*

2020-03-25

- 2. Inspector COOK left a message for board approved manager s. 17
- and advised that pre-mixed drinks would not be 3. Inspector COOK spoke with S. 17 allowed for off-sales. S. 17 does not agree and believed that he should be able to provide any drink off their menu to patrons for off-sales. S. 17 advised that they are taking precautions to ensure the drinks are sealed and s. 17 compared it to the sales of growlers. Inspector COOK advised that the sale of growlers is something that has been approved for years after careful consideration and that at this moment the sale of pre-mixed drinks would not be allowed or compared to growlers. S. 17 that this policy be appealed. Inspector COOK provided S. 17 with her email. S. 17 eluded to the sale of these pre-mixed drinks being significant for his business. S. 17 acknowledged his understanding of the conversation.

CONCLUDED

J. Cook, Inspector

Copy to: (with attachments WA) (without attachments WOA)



Date:	2020-0	03-3	1 Event: Liquor	File #:	2020-011345-RN-C-L
Time:	10:17	AM	Terminal No.:	Licence #:	S.16
Subject:		_S	.16		
Lo	cation:	Ed	dmonton, Alberta	Dat Occurre	te of nce:
				Ph	one:
Complaina		_	.17		Res.:
Α	ddress	S.1	7		Bus.:
Details Tak	en By:	В.	MACEACHERN		
Assigned T	o:	J.	соок		
ACTION DA	<u>TE</u>	<u>DE</u>	TAILS: (Complete and submit to Senior M	anager)	
2020-03-22		1.	Inquiry received regarding the sale of mix	ed drinks for off-sales.	
2020-03-24		2.	Similar complaint received and dealt with S.17 has been advised that the prohibited.	on file 2020-9707. Board e sale of mixed drinks for	
2020-03-30		3.	Inspector Kayla BENT addressed the same premises S. 16 Based on BENT's in worked in collaboration to develop a delibeing re-directed to S. 16 for order both contacted S. 17 on March 25, 203 would be prohibited. S. 17 appeared t with S. 17 on March 30, 2020, and issue of the Licensee Handbook:	vestigation, S.16 very/take-out menu. S.1 ing and pick up. BENT and 20, to advise that the sale o continue the sale and as	6 patrons are d Inspector COOK of mixed drinks s a result BENT spoke
			"If liquor is sold for off premises consumptions commercial container. In the case of draw growlers or crowlers) should demonstrate transportation."	ight beer, the cap design	of the container (e.g.
			See file 2020-11346 for caution details. No are being directed to \$.16 for order	_	6 as patrons
		Con	ocluded		

J. Cook, Inspector

FOR MANAGER'S USE
Copy to: (with attachments WA) (without attachments WOA)

File #: 2020-011345-RN-C-L 2

ACTION DATE DETAILS: (Complete and submit to Senior Manager)

PROTECTED A



Date:	2020-Apr-02		20-Apr-02 Event: Liquor			File #: 2020-015267-RN-V-L			
Time:	9:39 A	M	Terminal N	o.:		[icence #:S	3.16	
Subject:		S.16							
Lo	ocation:	Edmor	nton, Alberta				Occurre	e of nce: one:	Ongoing
Complaina	ant:	N/A					. F	Res.:	
A	\ddress:						. E	Bus.:	
Details Tal	ken By:								
Assigned T	Го:	Inspec	tor Amy Mowbrey						
				<u>CAUTIO</u>	N ISSUED				
ACTION DA	TF	DETAILS	6: (Complete and s	uhmit to	Senior Mana	ger)			
iciioii DA	<u></u>	DETAIL	. (complete and s	ubilit to	Semon Wana	<u>gerr</u>			
2020-Apr-0	2	pro	received/reviewed moting the followir agram and the S. 1 "Buy a bottle o "Buy a bottle o	ng promo 6 of Terraza	tions on vario cor s & get a free	ous social morporate web	edia platfo		
		la a	•					£ C:.	aff las to
		patr prov Smi	ddition, the above ons following the point of the sole proof Ice in a place nediately required to	ourchase urpose o that anot	of liquor mad f "Icing"; an a her individua	e via curb s ct in which	ide pickup one perso	. The n con	Smirnoff ice was ceals a bottle of
2020-Apr-0	7	Insp taki	pector MOWBREY of pector MOWBREY of ng part in the prom wer for her.	uestione	dS.17 if	all S .16		lo	d complaint. cations were e would get an
			ector MOWBREY ros	eviewed t	the following	sections of	the Liquor	Licen	see Handbook
			Section 5.4.4	Food sp By patro	ecials must no ons.	ot be depen	dent on lic	quor p	ourchases
			Section 5.2.8		ee is not allov liquor specia		:		

SUBJECT: _S.16

ACTION DATE DETAILS: (Complete and submit to Senior Manager)

MOWBREY *cautioned* S.17 that any further incidents of non-compliance relating to free liquor or liquor dependant specials may result in an Incident Report being submitted.

S.17 questioned the caution relating to the Smirnoff Ice promotion. S.17 indicated that he was under the impression that he could "promo" liquor to patrons at no cost. S.17 also indicated that because of the recent changes through the Public Health Emergency, licenced premises' were essentially running like a liquor store with the ability to place "on-packs" with the purchases of liquor. Inspector MOWBREY provided S.17 with the following clarification:

- "Promo-ing" liquor to patrons en masse was considered a free liquor special.
- Class A Licences were not converted to Class D Retail Liquor Store, Delivery Service or Off Sales licences;
- The Liquor Licensee Handbook was update to allow Class A licensed premises to sell liquor for offsite consumption in order to expand their business opportunities and to assist them in selling off existing liquor stocks.

Inspector MOWBREY advised S.17 that should he have further concerns relating to the caution issued, he could contact Inspections Supervisor, Jennifer TREECE.

Inspector MOWBREY provided S. 17 with an email summary of the caution issued.
 Inspector MOWBREY requested that S. 17 confirm which licensed locations in
 Alberta had participated in the above noted promotions.

2020-April-15

4. S.17 confirmed that the above noted promotions had taken place at all S.16 S.16 locations across Alberta. S.17 indicated that the promotions were terminated at all locations after the caution was issued.

Based on the above noted information it is recommended that Inspectors conduct Operating Checks at the premises in order to monitor compliance with AGLC policies relating to liquor specials

Concluded.

S.17

Inspector A. MOWBREY

Attachments:

1. Website product promotions (3) – Refer to file #: 2020-012492.

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advised that he had only sold one can of

cider to a regular patron who had just wanted to support their business as much as she

Date: 2020-0	4-07 Event: Liquor	File #:	2020-013433-RN-C-L
Time: 1:53 Pf	M Terminal No.:	Licence #:	S.16
Subject:	_S.16		
Location:	Spruce Grove, Alberta		nce: Ongoing
Complainant:	Anonymous	Pho R	es.:
Address:		B	us.:
Details Taken By:	Inspector Beth MACEACHERN		
Assigned To:	Inspector Taylor HADLEY		
ACTION DATE	DETAILS: (Complete and submit to Senior Manager)		
2020-04-07	1. File assigned and reviewed.		
	 An anonymous complainant advised that the above me drinks/cocktails as part of their Off Sales menu. This is of 	•	_
	Section 3.1.10 Liquor Licensee Handbook: If liquor is sol the liquor must be in a sealed, commercial container.	ld for off prei	mises consumption,
	The purpose of this policy is to allow commercially man be sold. This includes: wine, spirits, beer, coolers. This i their current stock. Mixed drinks would be made on sit sealed for transport. That is not the intention of this po	is to help a li e, and are no	censee get rid of
	3. Inspector HADLEY queried the \$.16 website where "Skip the Dishes" ordering page. It was found that only ordered through "Skip the Dishes" No liquor was poster	food and so	
	4. Inspector HADLEY queried the \$.16 Facebook posted. This menu only listed both There was no mention of mixed drinks anywhere on the	ttles of wine	'
	5. Inspector HADLEY contacted Board Approved Manager advised him of the complaint. S. 17 advised the drinks for Off Sales. S. 17 believed that it was mixed drinks as doing so could potentially be dangerous had created an Off Sales menu when they first re-open then they had decided not to sell liquor and just focus of the sales and the sales are sales as a sales and the sales are sales as a sales are sales are sales as a sales are sales are sales as a sales are sal	nat they were "common se us. S. 17 ned for takeo	also stated they ut, but that since

Since being open for takeout, S.17

could.

File #: _2020-013433-RN-C-L

Continuation Page #: 2

SUBJECT: S.16

ACTION DATE DETAILS: (Complete and submit to Senior Manager)

Inspector HADLEY reviewed the Off Sales policy with \$5.17 anyways, and he advised that he understood. \$5.17 reiterated that mixed drinks would never be an allowable option from him premises.

Recommendation: conduct Under 25 Audits or Operating Checks where feasible to see if mixed drinks can be purchased

CONCLUDED

S.17

T. HADLEY, Inspector \bigvee

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PROTECTED A



Date:	2020-0	04-07	Event: L	iquor	File #:	2020-013432-RN-C-L
Time:	2:26 PI	М	Terminal No.:		Licence #:	_S.16
Subject:		S.16				
Lo	cation:	Stony Plain,	Alberta			e of nce:
Complaina	int:	Anonymous				one: Res.:
Α	ddress:				B	Bus.:
Details Tak	en By:	B. MACEACH	ERN			
Assigned T	o:	J. COOK				
ACTION DA	<u>TE</u>	DETAILS: (Cor	nplete and submit to	Senior Manager)		
2020-04-07		•	us complaint receive r pickup/deliveries.	d advising that premi	ses is selling mi	xed drinks as part of
		since Mare operating	ch 17, 2020. <mark>S. 17</mark> currently for pickup/ ds that mixed drinks	who advised that this advised that the delivery is <mark>S.16</mark> cannot be sold as off	only location t	S.17
		3. Operating	checks conducted M	larch 23 & 27, 2020, l	both resulted a	s closed premises.
		CONCLUDED				

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J. COOK, Inspector

PROTECTED A

From: S.17

Sent: April-23-20 3:06 PM

To: Dave Berry

Cc: Jody Korchinski; Alain Maisonneuve **Subject:** [External] Restaurants/Liquor stores

Attachments: Screenshot_20200422-212908_Instagram.jpg

Hi Dave,

Hope you are doing well.

The ALSA Board met yesterday via conference call and the issue of restaurants occupied most of the call. He Board is indeed proud to be supporting restaurants at this difficult time, however they ask that I send you a note with a couple of concerns re: restaurants "Liquor Stores".

When Premier Kenney announced that restaurants would be allowed to sell liquor without food orders, he mentioned that he hoped this would help restaurants deplete their liquor stocks. We don't believe that Premier Kenney intended to make restaurants full blown liquor stores. As you can see from the screenshot, S.16 is now advertising themselves as S.16

The ALSA Board realizes that this is not a big part of the restaurant business. However regardless of whether they sell and deliver liquor without food, or arrange for pick up, the fact that restaurants are functioning as de facto liquor stores is a concern. We are aware that a change in regulation is just not possible at this time, but the Board had two specific concerns that hope AGLC can address in the meantime.

- 1. The fact that restaurants are calling themselves liquor stores is misleading they are restaurants that have the ability to sell liquor. The ALSA Board hopes that AGLC is able to address this deceptive advertising and ask restaurants to stop advertising as liquor stores.
- If restaurants are going to act as liquor stores, we believe they should also follow all of the liquor retail
 regulations. These include cross-advertising, selling of non-liquor products, no in house made mixes,
 etc.

As it stands right now, it is the opinion of the ALSA Board that the level playing field meant to be a major pillar of the Alberta Model is not being upheld.

Thank you so much Dave. We realize this is a crazy busy time, but these were concerns the Board felt were serious enough to share with you at this time.

S.16

From: Alain Maisonneuve
Sent: April-30-20 2:16 PM

To: Dave Berry; Jody Korchinski; Angelle Sasseville

Subject: RE: Restaurants/Liquor stores

Excellent; thanks, Dave.

Alain (8731)

From: Dave Berry

Sent: Thursday, 30 April, 2020 14:07

To: Jody Korchinski <Jody.Korchinski@aglc.ca>; Alain Maisonneuve <Alain.Maisonneuve@aglc.ca>; Angelle Sasseville

<Angelle.Sasseville@aglc.ca>

Subject: FW: Restaurants/Liquor stores

FYI,

We can consider the below complaint concluded, it will not require a written response from me.

Not Responsive

As always it was a very pleasant conversation and S.17 is most appreciative.

Dave

From: Dave Berry

Sent: April 30, 2020 11:29 AM

To: S.17

Subject: RE: Restaurants/Liquor stores

Hi S.17

I seemed to have misplaced your cell number, I'd like to give you a call when you are free. Let me know.

Dave

From: Dave Berry

Sent: April 23, 2020 3:45 PM

To: S.17

Cc: Jody Korchinski < Jody.Korchinski@aglc.ca >; Alain Maisonneuve < Alain.Maisonneuve@aglc.ca >

Subject: RE: Restaurants/Liquor stores

Thanks for this 5.17.

We will take this away and get back to you.

Dave

From: **S.17**

Sent: April 23, 2020 3:06 PM

To: Dave Berry < Dave. Berry@aglc.ca>

Cc: Jody Korchinski <Jody.Korchinski@aglc.ca>; Alain Maisonneuve <Alain.Maisonneuve@aglc.ca>

Subject: [External] Restaurants/Liquor stores

Hi Dave,

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S.16

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As it stands right now, it is the opinion of the ALSA Board that the level playing field meant to be a major pillar of the Alberta Model is not being upheld.

Thank you so much Dave. We realize this is a crazy busy time, but these were concerns the Board felt were serious enough to share with you at this time.

From: Beth MacEachern
Sent: July-22-21 2:05 PM

To: S.17

Cc: Amy Mowbrey

Subject: L.A. Restaurant 783108

Good Afternoon S.17

I've forwarded your email to Acting Supervising Inspector Amy Mowbrey (she's cc'd on this email)

Amy: see email string below.

Thanks,

Beth MacEachern

S.17

Date: July 22, 2021 at 13:54:34 MDT

To: Beth MacEachern < Beth. MacEachern@aglc.ca>

S.17

Subject: [EXTERNAL] Re: S.16

Good afternoon Beth,

I am emailing to notify you that the \$.16 has been refused for this development, however liquor sales within the restaurant are still permitted (while sitting down to have a meal). Our MPC board does not permit liquor off-sales.

On another note, we've received a few complaints from \$.16 happening all hours of the night as well as sales to minors.

community members about the off-sales

Is this something that AGLC is able to assist with? Please advise, thank you

S.17



On Mon, Jun 21, 2021 at 1:42 PM S.16 H S.17

Please find below answer from AGLC regarding liquor off-sale under Class A. Also please find the attached interim licence which we got by email and waiting for an official certificate which will arrive via mail.

Thanks S.17

----- Forwarded message ------

From: Beth MacEachern < Beth. MacEachern@aglc.ca>

Date: Mon, Jun 21, 2021 at 12:46 PM

Subject S.16

S.16

Good Afternoon,

As discussed, legislation was recently updated to allow for Class A licensees to sell off-sales/liquor delivery. See Section 35(d) in the <u>Gaming, Liquor and Cannabis Regulations</u>

Class A liquor licence

35 A Class A liquor licence authorizes the licensee

(d) to sell or provide liquor from the licensed premises for consumption off the licensed premises.

See the following sections in the <u>Licensee Handbook</u>

5.3.22 Class A licensees may provide liquor for off-premises consumption and deliver the liquor. For information on delivery requirements, see Subsections 3.7.4-3.7.7.

- 5.3.23 If liquor is sold for off-premises consumption, the liquor must:
- a) be in a sealed, tamperproof/tamper evident container;
- b) for any mixed drinks that contain liquor, the container for off-sales must clearly identify the contents of the product, as they are listed on the menu. At minimum, the label must include:
- i) brand and volume of liquor; and
- ii) other non-liquor ingredients.
- c) not be packaged in a manner that resembles a retail liquor product.

Thank-you,



Beth MacEachern

Inspector, Compliance Branch Regulatory Services Division

Phone 780-447-8864 Fax 780-447-8913

Email beth.maceachern@aglc.ca Web www.aglc.ca #300 18817 Stony Plain Road NW, Edmonton AB T5S 0C2

Mailing address: 50 Corriveau Avenue, St. Albert AB T8N 3T5

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Date:	2020-0	6-24	Event:	Liquor	File #:	202	0-031182-RN-C-L
Time:	1:02 P	M Terminal No.:		Licence #:	S.16	S	
Subject:		S.1	16	_			
						e of	
Lo	cation:	Ed	monton, Alberta				2020-06-23
Complaina	nt·					one: Res.:	
•							
Α	ddress:	_				Bus.:	
Details Tak	en By:	J.T	REECE				
Assigned T	o:	K.	BODSON				
ACTION DA	<u>TE</u>	DET	AILS: (Complete and submit	to Senior Mana	ger)		
2020-06-23		1.	Inspector BODSON was assign	ned the following	g complaint:		
			"Just wanted to pass along the S.16 appears to b		acebook) for assignme t they are a liquor sto		.16
2020-06-23		2.	Inspector BODSON left a voic	cemail for manag	erS.17		
2020-07-29		3.	Inspector BODSOSN left a voi	icemail for S.17			
2020-08-10			Inspector BODSON left a voic now be in compliance.	cemail for S.17	and checked the we	bsite	and found it to
2020-08-11			Inspector BODSON sent S.17 advised his voicemail has not the S.16 web they cannot advertise as a liq BODSON did note that after of off sales" and not "liquor stodepartment and make sure the changed back at any point.	t been working. In osite advertising in quor store and or checking the well ore". S.17	nspector BODSON spo tself as a liquor store aly that they provide o osite yesterday they h vised that he will spea	oke to and o offsal ave o k to t	S.17 about explained that es. Inspector hanged it to sale he marketing
		CON	ICLUDED.				

K. BODSON, Inspector

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File #:	2020-031182-RN-C-L
Continuation Page #:	2

ACTION DATE DETAILS: (Complete and submit to Senior Manager)

PROTECTED A

From: S.17

Sent: December-09-20 9:20 AM

To: Dave Berry
Cc: Jody Korchinski

Subject: [EXTERNAL] Questions about three Restaurants

Attachments: Screenshot_20201208-210338_Instagram.jpg; Screenshot_20201204-133000_Instagram.jpg;

Screenshot_20201204-132606_WhatsApp.jpg

Hi Dave,

Hope you are doing well. I have attached three pictures for your review.

First one is of S.16 . They are selling 'samples' of scotch for tasting from open bottles.

Second one is from S.16 . These are ready to drink mixed drinks. Wondering if they have to register those bottles as crowlers with the BCMB.

Third one is from S.16 . The picture is from the S.16 attached to the restaurants. As you can see they are selling wine bottles from shelves like liquor stores. I believe this is stretching the intent of the regulation allowing restaurants to sell liquor without food.

Thank you Dave. Would appreciated your view on these three examples. S.17

S.17			
S 16			
S.16			
	111		/
		0	

From: S.17

Sent: December-14-20 10:44 AM

To: Robert Pape

Cc: Dave Berry; Jody Korchinski

Subject: [EXTERNAL] RE: Questions about three Restaurants

Thank you for this Rob. Really appreciate you looking into it.

Just for clarification, S.16 this is not part of the restaurant but rather an attached S. 16. Although we appreciate that liquor products can be displayed at restaurants and bars, I don't believe there is a restaurant that allows customers to pick up a bottle of wine in their display and then take to the cashier for payment. This is more like the liquor retail model. ALSA believes this is indeed stretching the regulation a bit. Thank you for your consideration.

S.17

From: Robert Pape [mailto:Robert.Pape@aglc.ca]
Sent: Monday, December 14, 2020 9:15 AM

To: S.17

Cc: Dave Berry < Dave. Berry@aglc.ca>; Jody Korchinski < Jody. Korchinski@aglc.ca>

Subject: FW: Questions about three Restaurants

Importance: High

 $Hi \frac{S.17}{I}$ in regards to the first picture $\frac{S.16}{I}$, we are attempting to contact the licensee to advise that they cannot break down full bottles of product into smaller containers for sale. This will be rectified shortly. In looking at this promotion it is likely they are looking to sell mixed drinks which I will address further below.

In regards to the second photo \$5.16 indicated they will cease this practice until new policy is released regarding mixed drink sales which will happen today. You should have received an email regarding updates to the licensee handbook. As I write this, the AGLC website does not have the update posted yet, but it can be expected today. The policy for this will permit Class A licensees to sell premixed drinks for off premises consumption provided it is in a tamper evident container, the contents of the drink are provided (either listed on the container or attached), the drink is made when ordered and it is not packaged in a manner that resembles a retail liquor product. These containers are not identified as recyclable, but I will bring that forward for awareness.

In regards to the third photo, in March of this year policy was updated to permit Class A licensees to sell full bottles of product for off premises consumption, this provision does not restrict a licensee from displaying products for sale within their premises.

If you have any further questions on this or any policy/interpretation of policy questions, please reach out to me directly as these all fall under my area of responsibility.

Take care,

Rob



Rob Pape Director, Compliance

Regulatory Services

Phone 780-447-8949 **Fax** 780-447-8913 **Toll Free** 1-800-272-8876 **Web** aglc.ca 18817 Stony Plain Road, Edmonton, AB T5S 0C2

Mailing address: 50 Corriveau Avenue, St. Albert AB T8N 3T5

From: Dave Berry

Sent: December 9, 2020 12:47 PM

To: S.17

Cc: Jody Korchinski < Jody.Korchinski@aglc.ca >; Robert Pape < Robert.Pape@aglc.ca >

Subject: FW: Questions about three Restaurants

н**S**.17,

S.17

Thank you for bringing these to my attention, I am referring this matter to Inspections for investigation. Once concluded Rob can report back to the group.

Dave

From S.17

Sent: December 9, 2020 9:20 AM **To:** Dave Berry < <u>Dave.Berry@aglc.ca</u>>

Cc: Jody Korchinski < Jody. Korchinski@aglc.ca>

Subject: [EXTERNAL] Questions about three Restaurants

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Hope you are doing well. I have attached three pictures for your review.

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Third one is from S.16 . The picture is from the S.16 attached to the restaurants. As you can see they are selling wine bottles from shelves like liquor stores. I believe this is stretching the intent of the regulation allowing restaurants to sell liquor without food.

Thank you Dave. Would appreciated your view on these three examples. S.17

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