



**Re: Freedom of Information Request – SRHC #21-06**



This letter is in response to your request under the Freedom of Information and Protection of Privacy Act (“FIPPA”), which was received by Southlake Regional Health Centre (“Southlake”) on June 25, 2021. The request is for access to the following information:

*Please provide data on the number of patients that died while on a waiting list for surgery or a procedure in fiscal year 2020-21. Please break the data out by procedure and case info – date the patient was referred to a specialist, decision date, date for the procedure and date of cancellation. Please also note the government’s target time for providing the procedure in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations)*

I am pleased to grant you access to the requested information, which are attached to this letter as Schedule “A”.

You may request that this decision be reviewed by the Information and Privacy Commissioner. The Commissioner can be reached at:

Registrar, Information and Privacy Commissioner/Ontario  
1400-2 Bloor Street East  
Toronto, Ontario, M4W 1A8  
info@ipc.on.ca

Please note that you have 30 days from the receipt of this letter to request a review by the Commissioner under section 50 (1) of the Act. We would appreciate you using the request number assigned to your request in any further correspondence.

Should you have any questions or concerns, or wish to obtain further information, please contact Gina Costa, Information Access and Privacy Specialist, at 905-895-4521 extension 2395 or by email at [gcosta@southlakeregional.org](mailto:gcosta@southlakeregional.org)

Sincerely,

*Gina Costa*

Gina Costa  
Information Access and Privacy Specialist, Privacy Office  
Southlake Regional Health Centre  
596 Davis Drive, Newmarket ON L4Y 2P9

Schedule “A”

**Exclusions Include:**

- Cases that were not waitlisted/reported to the waitlist system prior to death
- Cases that were removed from waitlist with reasons other than “patient expired” will not be included, (i.e. if the patient did not show up appointment and we later found out it was due to death – this may have not been reported in the system).

**Other Notes:**

- The information related to the surgical waitlist is managed solely through the physicians’ offices. Southlake does not have access to add, change, or remove patients from the surgical waitlist.
- Causes of patient death are not documented in the waitlist system and may not be related to surgical procedure type or wait times.
- Cancellation date is the date that the patient was removed from the waitlist by the physician’s office and is equal to the last update our office received about the patient. Please note that during COVID, there were delays with receiving waitlist updates from the physician offices.
- Ontario Quality Health target surgical wait times are publicly posted on the website below  
<https://www.hqontario.ca/System-Performance/Wait-Times-for-Surgeries-and-Procedures>

	<b>Procedure Type</b>	<b>Referral Date</b>	<b>Removed from Waitlist/ Cancellation</b>	<b>Target Date for Surgery</b>	<b>Cancellation Reason</b>
1.	CABG	04/24/2020	05/11/2020		Patient Death
2.	Aortic Operation	10/20/2020	10/20/2020	10/20/2020	Patient Death
3.	CABG + Valve	12/17/2020	12/29/2020	12/23/2020	Patient Death
4.	CABG	01/17/2021	01/17/2021		Patient Death
5.	Amputation Surgery		10/26/2020	12/8/2020	Patient Death
6.	Arteriovenous Surgery for Dialysis	09/29/2020	3/24/2021	10/27/2020	Patient Death
7.	Benign Prostate Surgery	06/09/2020	9/11/2020	1/19/2021	Patient Death
8.	Benign Prostate Surgery		1/19/2021	6/22/2021	Patient Death
9.	Benign Tumour Surgery	11/03/2020	3/5/2021	5/4/2021	Patient Death
10.	Cataract	07/19/2019	4/24/2020	9/2/2020	Patient Death
11.	Cataract		9/15/2020	8/10/2020	Patient Death

12.	Cataract		12/14/2020	4/27/2020	Patient Death
13.	Cataract		1/4/2021	7/9/2020	Patient Death
14.	Cataract	09/08/2020	3/22/2021	6/14/2021	Patient Death
15.	Cataract		3/18/2021	2/22/2021	Patient Death
16.	Cataract	05/15/2020	1/7/2021	4/9/2021	Patient Death
17.	Cataract	10/19/2020	1/7/2021	6/14/2021	Patient Death
18.	Cataract	09/23/2020	2/18/2021	6/10/2021	Patient Death
19.	Cataract	10/10/2019	1/27/2021	3/23/2021	Patient Death
20.	Cataract	11/09/2020	3/18/2021	6/18/2021	Patient Death
21.	Digestive System - Esophagus		11/11/2020	1/5/2021	Patient Death
22.	Genitourinary (excluding Prostate)		4/21/2020	4/29/2020	Patient Death
23.	Genitourinary (excluding Prostate)		2/8/2021	2/15/2021	Patient Death
24.	Hip	08/01/2019	4/1/2020	4/15/2020	Patient Death
25.	Hip	03/22/2019	8/25/2020	3/10/2020	Patient Death
26.	Hip	11/08/2019	2/9/2021	8/27/2020	Patient Death
27.	Kidney/Renal Pelvis/Urether Surgery		6/18/2020	10/8/2020	Patient Death
28.	Knee	09/03/2018	7/21/2020	3/2/2021	Patient Death
29.	Knee	06/12/2019	9/2/2020	4/17/2020	Patient Death
30.	Knee	03/29/2019	10/1/2020	5/21/2020	Patient Death
31.	Knee	10/24/2019	3/29/2021	8/13/2021	Patient Death
32.	Knee	06/25/2018	2/12/2021	12/17/2019	Patient Death
33.	Upper Airway Surgery		9/16/2020	3/10/2021	Patient Death