

October 20, 2021

Decision Letter

PRIVATE AND CONFIDENTIAL



Subject: Freedom of Information Request

Our File Number: MSH21-0006



I am writing in response to your request made under the Freedom of Information and Protection of Privacy Act ("FIPPA").

We note that your request is for access to the following:

1. Please provide data on the number of patients that died while on a waiting list for either a diagnostic scan or a consultation with a specialist in fiscal year 2020-21.
2. Please break the data out by procedure and case info – date the patient went on the waiting list, date for the meeting with the specialist or date for diagnostic scan (if scheduled), and date of cancellation.
3. Please also note the government's target time for providing the meeting or scan in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations.)

As noted in the Decision Letter provided to you on October 1, 2021, the Office of Access and Privacy is pleased to provide you with full access to the records responsive to your request (attached). We have received payment in the amount of \$210.00.

If you have further questions, please do not hesitate to contact Jessica Cesario, Privacy Specialist at 905-472-7373 ext. 2183 or privacy@msh.on.ca. We would appreciate you using the request number assigned to this request in any correspondence.

Sincerely,

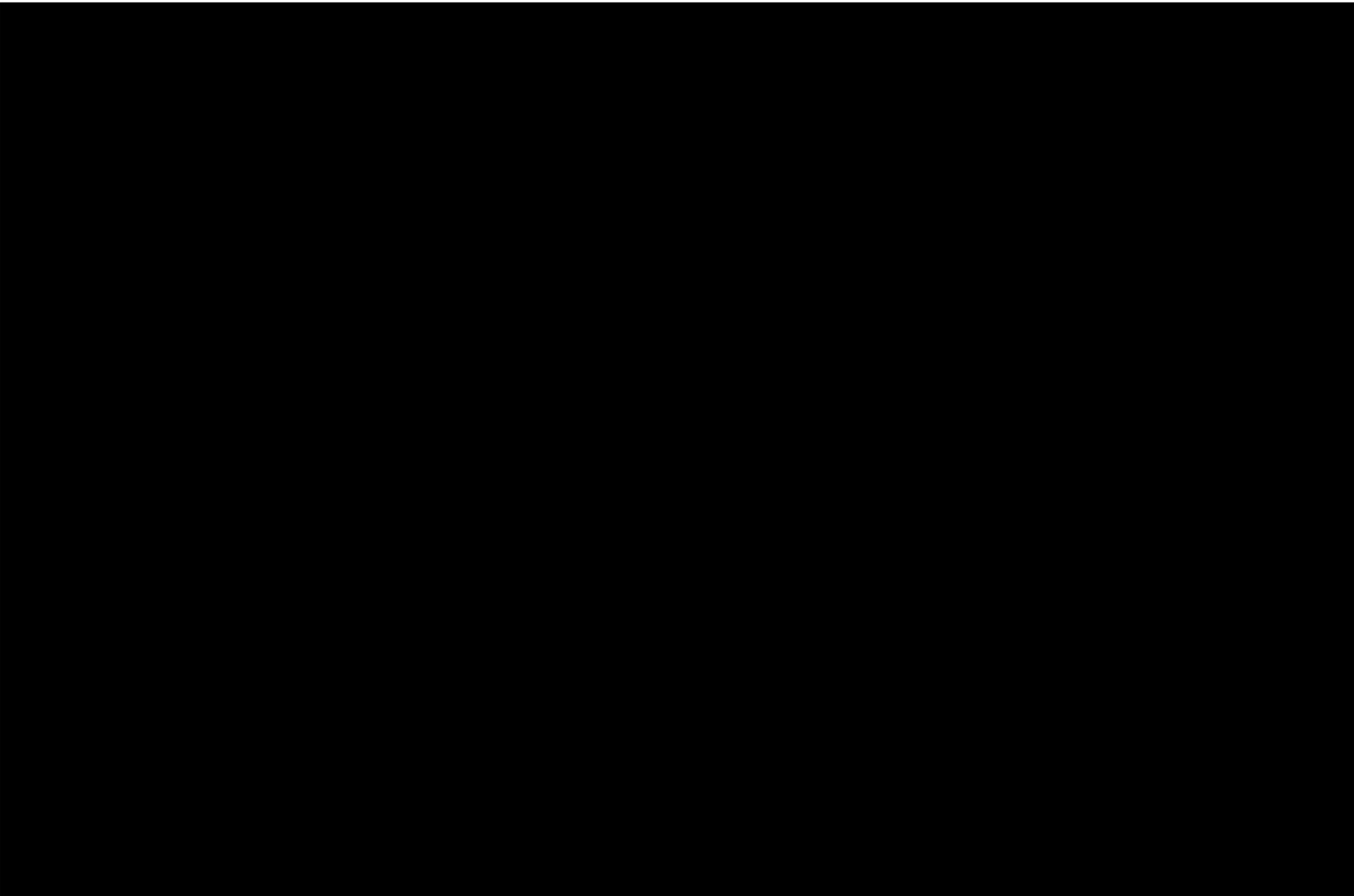
Jasmina Germanski
Director, Privacy
Office of Access and Privacy
Oak Valley Health
381 Church Street
Markham, ON L3P 7P3



Patients that Died While Waiting for a CT or MRI Scan Freedom of Information Request MSH 21-0007, FY2020/21
 Data Source: Meditech 6.1, Wait Time Information System (WTIS)
 Last Updated Date: Sept 27, 2021

Table 1: Patients that Died While Waiting for a CT or MRI Scan

FY2021										
Patient Type	Procedure No Longer Required Reason(s)	Order Received Date and Time (DD-MM-YYYY)	Scheduled Procedure Date and Time (DD-MM-YYYY)	Service Area	Service Detail 1	Service Detail 2	Priority Level	Cancellation Date (DD-MM-YYYY)	Provincial Target - Wait 2 Access Target (Days)	Comments
Outpatient	Patient Death	2020-09-15 8:28	2020-11-13 11:40	MRI and CT	CT Scan	Peripheral Vascular	4	2020-11-11	28	Patient had a change in medical status and was admitted to another facility. They were transferred to us as palliative.
Outpatient	Patient Death	2021-02-12 14:24	2021-02-20 9:40	MRI and CT	CT Scan	Abdomen	3	2021-02-22	10	Patient admitted to hospital for another unrelated condition.
Outpatient	Patient Death	2020-11-05 14:22	2020-11-12 20:40	MRI and CT	MRI	Head (Brain)	3	2020-11-18	10	Patient did not show for initial scheduled appt. They subsequently had a change in medical status and was admitted for another unrelated condition.





September 28, 2021

Decision Letter

PRIVATE AND CONFIDENTIAL



Subject: Freedom of Information Request

Our File Number: MSH21-0006



I am writing in response to your request made under the Freedom of Information and Protection of Privacy Act ("FIPPA").

We note that your request is for access to the following:

1. Please provide data on the number of patients that died while on a waiting list for a surgical procedure in 2020-21.
2. Please break the data out by procedure and case info – date the patient was referred to a specialist, decision date, date for the procedure and date of cancellation.
3. Please also note the government's target time for providing the procedure in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations.

As noted in the Decision Letter provided to you on August 31, 2021, the Office of Access and Privacy is pleased to provide you with full access to the records responsive to your request (attached). We have received payment in the amount of \$240.00.

If you have further questions, please do not hesitate to contact Jessica Cesario, Privacy Specialist at 905-472-7373 ext. 2183 or privacy@msh.on.ca. We would appreciate you using the request number assigned to this request in any correspondence.

Sincerely,

Office of Access and Privacy
Markham Stouffville Hospital
381 Church Street
Markham, ON L3P 7P3

Table 1: Patients that Died While Waiting for a Surgical Procedure

FY2020/21													
Referral Date	Consult Date	Wait 1 (Referral - Consult) (Days)	Wait 1 Access Target	Surgical Service Area	Procedure Description	Wait 2 Priority Level	Decision to Treat Date	Scheduled Procedure Date	Access Target (Wait 2) Decision to Treat to Procedure Date	Cancellation Reason (Procedure no longer required)	Expired in hospital (DAD/NACRS)	Patient Related Delays	Comments
2020-10-26	2020-11-05	10	21	Oncology Procedures Genitourinary	Transurethral Resection Bladder Tumour	3	2020-11-09	2020-11-19	28	Patient Death	2020-12-20	Change in Medical Status	Patient had a change in medical status unrelated to the original scheduled surgery
				Orthopaedic Surgery	Lumbar Laminectomy/Discectomy	3	2019-07-10	Not Scheduled	56	Patient Death	2020-04-26	Other Surgical Procedure	Patient had another procedure with the same surgeon and experienced an unrelated change in medical condition before the procedure could be scheduled.
2020-01-06	2020-01-23	17	182	Orthopaedic Surgery	Shoulder Surgery	4	2020-01-24	2020-03-27	182	Patient Death	2020-10-11	Patient Chooses to Defer	Patient chose to defer original scheduled surgery. They experienced an unrelated change in medical status before the procedure was rescheduled by the patient.
2020-03-27	2020-03-27	0	182	Urologic Surgery	Removal/Destruction Calculi Surgery (Non-ESWL)	4	2020-04-08	Not Scheduled	182	Patient Death	Unknown		Patient did not schedule their surgery and did not expire in hospital.



Data Source(s):

Meditech, DAD, NACRS, etc.

File Path:

W:\Dec_Support\04. Adhoc Reporting\13. Corporate\FOI Expired Waiting for Surgery FY2021

Prepared By:

Sue Cruickshank, Business Analyst, Consultant: Barri Lewis, WTIS Data Analyst

Information Requested by:

Privacy Office

Brief Description of Information Requested:

Freedom of Information request to provide data on the number of patients that died while on a waiting list for a surgical procedure in 2020-21. Break the data out by procedure and case info – date the patient was referred to a specialist, decision date, date for the procedure and date of cancellation. Also note the government's target time for providing the procedure in question.

Methodology for Record Search:

1. Number of elective surgical bookings with cancellation reason 'Patient Expired'
Source: Meditech 6.1, Meditech Data Repository
2. Number of WTIS cases closed with a cancellation reason 'Patient Expired'
Source: Wait Time Information System (WTIS)
3. Number of open cases in WTIS that have expired
Source: Wait Time Information System (WTIS), National Abulatory Care Reporting System (NACRS), Discharge Abstract Database (DAD)
4. Number of elective surgical bookings cancelled for other reasons compared to the known patient deaths
Source: Wait Time Information System (WTIS), National Abulatory Care Reporting System (NACRS), Discharge Abstract Database (DAD)

Search Dates: Aug 5 - 25, 2021

Limitations:

1. Information on cancellation reason may not be available to the booking clerk at the time of the cancellation
2. Information on patient deaths is limited to data available through abstracting and surgeon office communication
3. Information is not available on procedures that may have been completed at other facilities