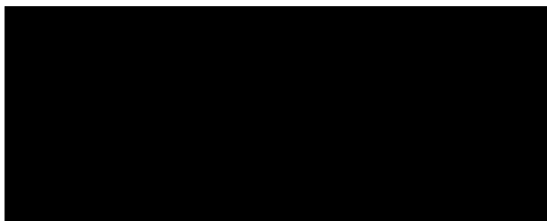


Ottawa, July 16, 2021



Dear [Redacted]

**Re: Request under the Freedom of Information and Protection of Privacy Act  
Request Numbers 2021RG-03 and 2021RG-04**

This letter is in response to your requests received June 17<sup>th</sup>, 2021, under the *Freedom of Information and Protection of Privacy Act* for access to:

- **2021RG-03**  
Please provide data on the number of patients that died while on a waiting list for either a diagnostic scan or a consultation with a specialist in fiscal year 2020-21. Please break the data out by procedure and case info – date the patient went on the waiting list, date for the meeting with the specialist or date for diagnostic scan (if scheduled), and date of cancellation. Please also note the government's target time for providing the procedure in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations)
- **2021RG-04**  
Please provide data on the number of patients that died while on a waiting list for surgery or a procedure in fiscal year 2020-21. Please break the data out by procedure and case info – the date the patient was referred to a specialist, decision date, date for the procedure and date of cancellation. Please also note the government's target time for providing the procedure in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations)

I am pleased to grant you access to the requested information. Please see the enclosed documents.

Section 57 of the *Act* permits the hospital to charge certain fees in connection with a request for access. A detailed statement of the fees arising from your request is enclosed. The amount to pay is \$240.00.

1 of 3

The *Act* provides that all or part of the fee can be waived if, in our opinion, it is fair and equitable to do so, after considering the factors laid out in Section 57(4) of the *Act*, and in the regulations to the *Act*. Generally, those factors involve considering:

- The extent to which the actual cost of processing, collecting and copying the record varies from the fees charged;
- Whether the person requesting access to the record is given access to it;
- Whether the amount of the payment is too small to justify requiring payment (and the amount of a payment would be \$5 or less);
- If the fee will cause the requester financial hardship; or
- If dissemination of the record will benefit public health or safety.

If you wish to claim or ask for a waiver of the fee, please notify Sophie Vallée, Access and Privacy Coordinator at 613-746-4621 ext. 2909 as soon as possible. You may be required to provide proof to support any waiver claims.

If you disagree with any aspect of the fees, or wish to revise your request, please discuss the matter with us. You may request that this fee estimate be reviewed by the Information and Privacy Commissioner within 30 days of receipt of this letter.

You may request that this decision be reviewed by the Information and Privacy Commissioner. The Commissioner can be reached at:

Registrar  
Information and Privacy Commissioner/Ontario  
1400-2 Bloor Street East  
Toronto, Ontario  
M4W 1A8

Please note that you have 30 days from the receipt of this letter to request a review by the Commissioner. Enclosed is a copy of section 57 of the *Act* for your convenience and information.

Please contact Sophie Vallée, Access and Privacy Coordinator at 613-746-4621 ext. 2909 if you have any questions.



We would appreciate you using the request numbers assigned to your requests in any further correspondence.

Sincerely,



El Mostafa Bouattane  
Director, Organisational Performance and Privacy Protection

cc : Sophie Vallée, Manager, Clinical Records and Access to Information and Privacy Protection and Medical Transcription  
Philippe Marleau, Vice-President, Quality & Patient Support Services, Chief Information Officer

Encl: 1. Statement of Account  
2. Documents 2021RG-03 and 2021RG-04  
3. Section 57 of FIPPA  
4. Receipts for 2021RG-03 (\$5) and 2021RG-04 (\$5)

2021RG-03

Patients that died while on the Wait List for a Scan and had a Scheduled Scan Date Fiscal Year 2020-2021*			
Service Area	Number of Patients	Average Number of Days from Date Scan Ordered to Scheduled Scan Date <sup>1</sup>	Average Number of Days from Scan Ordered to Date of Patient <sup>2</sup> Death <sup>1</sup>
ABDOMEN ULTRASOUND	<5	40 days	12 days
CT ABDOMEN /PELVIEN	<5	131 days	48 days
CT CHEST	<5	154 days	9 days
PERFUSION (NUCLEAR MEDICINE)	<5	22 days	12 days

CT: COMPUTED TOMOGRAPHY

Patients that died while on the Wait List for a Scan and did not have a Scheduled Scan Date Fiscal Year 2020-2021*		
Service Area	Number of Patients	Average Number of Days from Scan Ordered to Date of Patient <sup>2</sup> Death <sup>1</sup>
BONESCAN	<5	36 days
CT CHEST	<5	39 days
CT RENAL COLIC	<5	16 days
MRI SPINE	<5	29 days
MRI TUMOR BRAIN	<5	58 days

CT: COMPUTED TOMOGRAPHY, MRI: MAGNETIC RESONANCE IMAGING

<sup>1</sup>Rounded to the nearest full day.

<sup>2</sup> Includes only patients that died at Montfort, if patient died in the community, Hôpital Montfort may not have the information.

\*The figures generated are based on the available data. Hôpital Montfort does not represent or warrant the completeness of this data. Due to the pandemic, please note that there was a reduction in services in Diagnostic Imaging for the fiscal year 2020-2021.

\*\*Patient could be double counted as the patient could be scheduled for a diagnostic imaging test and waiting for surgery.

\*\*\*Priority: The Provincial target for the Wait Time could be found on the Ministry Website and is provided by priority cases.  
[https://www.hqontario.ca/System-Performance/utm\\_medium/Referral?utm\\_source=Ontario.ca&utm\\_campaign=WT%20Referral](https://www.hqontario.ca/System-Performance/utm_medium/Referral?utm_source=Ontario.ca&utm_campaign=WT%20Referral)

\*\*\*\* Number of patients <5: to maintain confidentiality, specific details <5 are not provided.

\*\*\*\*\* There is no waiting list for consultation by a specialist.

\*\*\*\*\* If a diagnostic imaging procedure is not listed, it either means that: 1. There were no deaths while patients were on waitlist; or 2. There is no available data.

2021RG-04

Patients that died while on the Wait List for a Surgical Procedure Fiscal Year 2020-2021*				
Service Area	Number of Patients	Average Wait 1 <sup>1</sup>	Average Wait 2	Average Number of Days from Decision to Treat Date to Date Case Closed <sup>2</sup> Due to Patient Death <sup>3</sup>
Ophthalmic Surgery	5	191 days	--	237 days
Hernia Surgery	<5	30 days	--	208 days
Urologic Surgery	<5	66 days	--	252 days
Primary Total Joint Replacement - Hip	<5	5 days	--	14 days
Plastic and Reconstructive Surgery	<5	NA	--	168 days
<b>Wait 1</b>	The number of days from referral date to Surgery consultation date			
<b>Wait 2</b>	The number of days from decision to treat date (Decision for Surgery) to date procedure is performed			

<sup>1</sup>Calculated based on those patients that had a scheduled consultation date. Rounded to the nearest full day.

<sup>2</sup>Case may be closed before or after scheduled procedure date. Date case closed does not necessarily align with date of patient death. Date adjusted to date of patient death when available. If patient died in the community, Hôpital Montfort may not have the information.

<sup>3</sup>Calculated based on all patients that died while waiting for this surgical service. Rounded to the nearest full day.

\*The figures generated are based on the available data. Hôpital Montfort does not represent or warrant completeness of this data. Due to the pandemic, please note that there was a reduction in services for surgeries. Only urgent, emergent and oncology cases have been performed most of the fiscal year in 2020-2021.

\*\*Patient could be double counted as the patient could be scheduled for a DI test and waiting for surgery.

\*\*\*Priority: All patients in this list had a priority 4 as Wait 2 Target, Wait 1 vary between 3 and 4

The Provincial target for the Wait Time could be found on the Ministry Website and is provided by priority cases:

[https://www.hqontario.ca/System-Performance/utm\\_medium/Referral?utm\\_source=Ontario.ca&utm\\_campaign=WT%20Referral](https://www.hqontario.ca/System-Performance/utm_medium/Referral?utm_source=Ontario.ca&utm_campaign=WT%20Referral)

\*\*\*\* Number of patients <5: to maintain confidentiality, specific details <5 are not provided.

\*\*\*\*\*If a surgical procedure is not listed, it either means that: 1. There were no deaths while patients were on waitlist; or 2. There is no available data.



## Freedom of Information and Protection of Privacy Act

### Fees

**57 (1)** A head shall require the person who makes a request for access to a record to pay fees in the amounts prescribed by the regulations for,

- (a) the costs of every hour of manual search required to locate a record;
- (b) the costs of preparing the record for disclosure;
- (c) computer and other costs incurred in locating, retrieving, processing and copying a record;
- (d) shipping costs; and
- (e) any other costs incurred in responding to a request for access to a record. 1996, c. 1, Sched. K, s. 11 (1).

(2) Repealed: 1996, c. 1, Sched. K, s. 11 (1).

### Estimate of costs

(3) The head of an institution shall, before giving access to a record, give the person requesting access a reasonable estimate of any amount that will be required to be paid under this Act that is over \$25. R.S.O. 1990, c. F.31, s. 57 (3).

### Waiver of payment

(4) A head shall waive the payment of all or any part of an amount required to be paid under subsection (1) if, in the head's opinion, it is fair and equitable to do so after considering,

- (a) the extent to which the actual cost of processing, collecting and copying the record varies from the amount of the payment required by subsection (1);
- (b) whether the payment will cause a financial hardship for the person requesting the record;
- (c) whether dissemination of the record will benefit public health or safety; and
- (d) any other matter prescribed in the regulations. R.S.O. 1990, c. F.31, s. 57 (4); 1996, c. 1, Sched. K, s. 11 (2).

### Review

(5) A person who is required to pay a fee under subsection (1) may ask the Commissioner to review the amount of the fee or the head's decision not to waive the fee. R.S.O. 1990, c. F.31, s. 57 (5); 1996, c. 1, Sched. K, s. 11 (3).