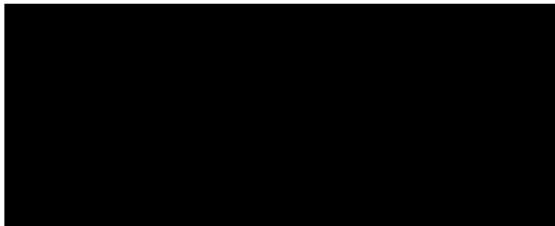


June 14, 2021

Decision Letter

PRIVATE AND CONFIDENTIAL



Subject: Freedom of Information Request

MSH20 - 0002

Dear Mr. 

I am writing in response to your request made under the *Freedom of Information and Protection of Privacy Act* (“FIPPA”). The purpose of this letter is to provide you with the hospital’s decision regarding your access request.

We note that your request is for access to the following records:

1. Please provide data on the number of patients that died while on a waiting list for either a diagnostic scan or a consultation with a specialist in 2019-20.
2. Please break the data out by procedure and case info – date the patient went on the waiting list, date for the meeting with the specialist or date for diagnostic scan (if scheduled), and date of cancellation.
3. Please also note the government’s target time for providing the meeting or scan in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations)

381 Church St. P.O. Box 1800
Markham, Ontario. L3P 7P3
905.472.7000

The Office of Access and Privacy is pleased to provide you with access to the records responsive to your request.

The hospital did not charge you any fees of \$240.00 for the person hours required to generate and prepare this record.

If you have further questions, please do not hesitate to contact me. We would appreciate you using the request number assigned to this request in any correspondence.

Sincerely,

Jasmina Germanski
Director of Privacy
Office of Access and Privacy
Markham Stouffville Hospital
381 Church Street
Markham ON L3P 7P3
Phone: 416.848.6425
Email: JGermanski@msh.on.ca

Freedom of Information Request MSH 21 - 0002

Patients that Died While on the Waiting List for a CT or MRI Scan

April 2019 - March 2020

Patient Type	Procedure No Longer Required Reason(s)	Order Received Date and Time	Scheduled Procedure Date and Time	Service Area	Service Detail 1	Service Detail 2	Priority Level	Provincial Target - Wait 2 Access Target (Days)	*Scheduled Recall (Requested for Future Date)	Comments
Outpatient	Patient Death	2019-06-05 10:00	2020-01-02 10:00	MRI and CT	CT	Thorax	4	28	Jan-20	Surveillance scan requested by physcian to be completed in Jan 2020
Outpatient	Patient Death	2019-09-24 18:51	Appt requested by HCP for Jan 2020, not booked	MRI and CT	CT	Thorax	4	28	Jan-20	Surveillance scan requested by physcian to be completed in Jan 2020. Unable to reach patient to book appointment.
Outpatient	Patient Death	2019-10-11 11:03	2019-11-05 19:00	MRI and CT	CT	Thorax	4	28		Patient did not show for initial scheduled appt. Unable to contact patient to reschedule
Outpatient	Patient Death	2019-05-07 9:04	2019-05-16 10:20	MRI and CT	CT	Abdomen	3	10		Patient did not show for initial scheduled appt. Unable to contact patient to reschedule

**Scheduled Recall : : An examination to be completed after a medically specified time (or future date).*

Methodology for Record Search

1. Number of elective outpatient CT/MRI bookings with cancellation reason 'Patient Expired'

Source: Meditech 6.1, Meditech Data Repository

Limitations: Information on cancellation reason may not be available to the booking clerk at the time of the cancellation

2. Elective outpatient CT/MRI bookings cancelled for other reasons compared to the known patient deaths

Source: Meditech 6.1, Meditech Data Repository, MRI and CT Efficiency Submission Template

Limitations: Information on cancellation reason may not be known to the booking clerk at the time of the cancellation.

Includes only deaths known at Markham Stouffville Hospital. Excludes deaths occurring in the community or at another facility, not known to MSH.

3. Review of elective patient scans on CT/MRI Wait list, scan not completed

Source: Meditech 6.1, Meditech Data Repository, MRI and CT Efficiency Submission Template

Qualifying Cases: Elective outpatient bookings on the CT/MRI waitlist were reviewed and excludes the cases where the same scan was completed as an emergency, clinic or inpatient urgent scan.

Limitations: Information on scans completed at other facilities is not available to Markham Stouffville Hospital.

Other medical conditions, admissions, palliative patients may have other more appropriate priority scans completed during an emergency department visit, clinic visit or inpatient stay.

Outpatient bookings scheduled while a patient was admitted may have the same scan completed as an urgent inpatient scan.

Search Dates: April 1 - May 25, 2021

Data Sources: Meditech 6.1, Imaging and Therapeutic Services (ITS), Meditech Data Repository

Personel: Susan Cruickshank, Business Analyst

Consultants: Barri Lewis, Wait Time Data Analyst