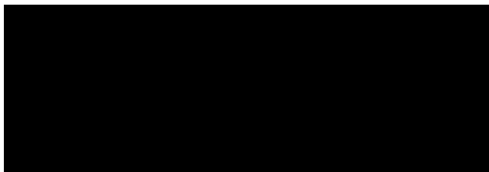




**Lakeridge  
Health**

April 22, 2021

**VIA EMAIL & CANADA POST**



**RE: Decision Letter; LH FOI File# 2020-012**

Dear Mr. Haubrich,

We received your payment to receive records granted to you thru your request received under the *Freedom of Information and Protection of Privacy Act*.

Please find enclosed data re: number of patients that died while on a waiting list for either a diagnostic scan or a consultation with a specialist in 2019-20.

If you have any questions or concerns, please contact me at my below noted contact information.

We would appreciate you using the request number assigned to your request in any further correspondence.

Sincerely,

Christine Scollon-Umphrey, CHIM, CIPP/C, CIPM, FIP  
Manager, Privacy & Release of Information  
Lakeridge Health  
1 Hospital Court, GB2 010D  
Oshawa, ON L1G 2B9  
T: 905-576-8711, ext. 34367  
F: 905-721-4833  
E: cscollonumphrey@lh.ca

Enclosure

**Data\* re: FOI# 2020-012; number of patients that died while on a waiting list for a diagnostic scan in 2019-20.**

Lakeridge Health’s wait times are measured against the targets set by the provincial government. Information on provincial wait time performance and standards is published on the Health Quality Ontario (Ontario Health – Quality) website.

For ease of reference, please see the links below for further information:

- Wait time performance: <https://www.hqontario.ca/System-Performance/Wait-Times-for-Surgeriesand-Procedures>
- FAQs: <https://www.hqontario.ca/System-Performance/Measuring-SystemPerformance/Questions-and-Answers-on-Wait-Times>
- We also invite you to see our 2020 Annual Report published at: <https://www.lakeridgehealth.on.ca/en/newsandevents/resources/Annual-Report-2020/LH---Annual-Report-2020-Final-tagged.pdf>. The report highlights a number of statistics, including the over 25,000 MRIs performed at Lakeridge Health in fiscal year 2019/20.

#	Service Detail 1	Order Received Date	Scheduled Procedure Date	Last Update Date	Wait 2 Access Target (Days)
1	CT Scan	01/02/2020		02/06/2020	10
2	CT Scan	01/04/2019		04/12/2019	28
3	MRI	01/07/2020	01/07/2020	01/15/2020	2
4	CT Scan	01/08/2020		01/30/2020	28
5	CT Scan	01/09/2019		05/15/2019	28
6	CT Scan	01/09/2020		02/14/2020	28
7	CT Scan	01/11/2019	07/11/2019	04/09/2019	28
8	CT Scan	01/14/2020	01/14/2020	01/14/2020	1
9	CT Scan	01/15/2020	02/04/2020	01/31/2020	28
10	CT Scan	01/21/2019	01/21/2020	01/14/2020	28
11	CT Scan	01/22/2020		03/19/2020	28
12	CT Scan	01/23/2019		11/17/2019	28
13	CT Scan	01/25/2020	01/25/2020	01/26/2020	1
14	CT Scan	01/27/2020	01/27/2020	01/27/2020	28
15	CT Scan	01/27/2020	01/27/2020	01/27/2020	28
16	MRI	01/30/2020	03/11/2020	02/25/2020	28
17	CT Scan	01/30/2020		02/20/2020	28
18	MRI	02/01/2020		02/22/2020	28
19	MRI	02/03/2020		02/11/2020	28
20	CT Scan	02/08/2019		05/30/2019	10

21	CT Scan	02/08/2019	02/07/2020	01/31/2020		28
22	CT Scan	02/10/2020	08/18/2020	03/28/2020		28
23	CT Scan	02/13/2019		06/10/2019		28
24	CT Scan	02/13/2020		03/21/2020		28
25	CT Scan	02/16/2020	02/16/2020	02/16/2020		1
26	CT Scan	02/22/2019		04/17/2019		10
27	CT Scan	02/26/2020		02/28/2020		10
28	CT Scan	02/28/2020	03/12/2020	03/20/2020		10
29	CT Scan	03/01/2019		04/09/2019		10
30	CT Scan	03/01/2020	03/01/2020	03/01/2020		1
31	CT Scan	03/04/2019	03/04/2020	11/18/2019		28
32	CT Scan	03/05/2019		04/27/2019		10
33	CT Scan	03/08/2019	03/10/2020	08/20/2019		28
34	CT Scan	03/10/2019	03/10/2019	05/06/2019		1
35	CT Scan	03/11/2019		04/23/2019		10
36	CT Scan	03/15/2019		05/07/2019		28
37	CT Scan	03/19/2019		04/09/2019		10
38	CT Scan	03/20/2019		10/17/2019		28
39	CT Scan	03/21/2019		04/17/2019		28
40	CT Scan	03/22/2019		04/30/2019		28
41	CT Scan	03/25/2019		04/03/2019		28
42	CT Scan	03/26/2020		03/26/2020		28
43	CT Scan	03/27/2019		06/07/2019		28
44	CT Scan	03/28/2019		07/08/2019		28
45	CT Scan	04/01/2019	04/10/2019	04/06/2019		10
46	CT Scan	04/04/2019		05/30/2019		28
47	CT Scan	04/04/2019		07/16/2019		28
48	CT Scan	04/05/2019		07/29/2019		28
49	CT Scan	04/08/2019		04/15/2019		28
50	MRI	04/09/2019	06/01/2019	05/12/2019		28
51	CT Scan	04/11/2019		04/17/2019		28
52	CT Scan	04/15/2019		05/07/2019		10
53	CT Scan	04/15/2019		05/30/2019		28
54	MRI	04/18/2019		04/25/2019		10
55	CT Scan	04/23/2019		05/21/2019		10
56	MRI	04/24/2019	07/10/2019	07/10/2019		28
57	CT Scan	04/24/2019	05/23/2019	04/30/2019		28

58	CT Scan	04/25/2019		03/09/2020		28
59	CT Scan	04/26/2019	02/10/2020	05/30/2019		28
60	CT Scan	05/01/2019		05/22/2019		28
61	CT Scan	05/03/2019	08/20/2019	08/05/2019		10
62	CT Scan	05/06/2019		10/25/2019		28
63	CT Scan	05/07/2019	05/07/2019	07/03/2019		28
64	CT Scan	05/09/2019		05/23/2019		10
65	CT Scan	05/10/2019		06/04/2019		10
66	CT Scan	05/10/2019	05/21/2019	05/17/2019		10
67	CT Scan	05/14/2019	05/13/2020	02/02/2020		28
68	CT Scan	05/15/2019		02/07/2020		28
69	CT Scan	05/15/2019	05/16/2019	07/03/2019		1
70	CT Scan	05/22/2019		09/09/2019		28
71	MRI	05/23/2019	07/21/2019	07/16/2019		28
72	CT Scan	05/24/2019		07/22/2019		10
73	CT Scan	05/24/2019	05/24/2019	05/24/2019		1
74	MRI	05/31/2019	08/16/2019	07/08/2019		28
75	CT Scan	06/04/2019		12/27/2019		10
76	CT Scan	06/04/2019	06/04/2019	06/05/2019		2
77	CT Scan	06/07/2019		06/13/2019		10
78	CT Scan	06/11/2019		06/29/2019		28
79	CT Scan	06/13/2019	06/13/2019	06/13/2019		1
80	CT Scan	06/14/2019		07/15/2019		28
81	MRI	06/18/2019	07/26/2019	07/08/2019		28
82	MRI	06/20/2019	07/22/2019	07/22/2019		28
83	CT Scan	06/21/2019	07/25/2019	07/22/2019		10
84	MRI	06/25/2019	07/02/2020	12/28/2019		28
85	CT Scan	06/26/2019	08/19/2019	08/08/2019		28
86	CT Scan	06/26/2019		10/28/2019		10
87	CT Scan	06/27/2019		02/21/2020		28
88	CT Scan	07/03/2019		07/26/2019		28
89	CT Scan	07/03/2019		07/22/2019		10
90	CT Scan	07/05/2019	08/02/2019	07/30/2019		28
91	CT Scan	07/05/2019		10/31/2019		10
92	CT Scan	07/05/2019	07/12/2019	09/04/2019		10
93	CT Scan	07/08/2019		10/19/2019		28
94	MRI	07/12/2019		07/24/2019		28

95	CT Scan	07/12/2019		09/15/2019		28
96	CT Scan	07/15/2019		07/21/2019		28
97	CT Scan	07/16/2019		10/05/2019		28
98	MRI	07/17/2019	10/08/2019	09/25/2019		28
99	CT Scan	07/17/2019		11/16/2019		28
100	CT Scan	07/23/2019	07/29/2019	07/25/2019		10
101	MRI	07/31/2019		12/19/2019		28
102	MRI	07/31/2019	07/31/2019	08/06/2019		2
103	CT Scan	08/02/2019		11/29/2019		28
104	CT Scan	08/03/2018		06/02/2019		28
105	CT Scan	08/07/2019		09/27/2019		28
106	CT Scan	08/07/2019		12/28/2019		28
107	MRI	08/07/2019		08/10/2019		10
108	CT Scan	08/16/2019		10/31/2019		10
109	CT Scan	08/19/2019		10/09/2019		28
110	CT Scan	08/20/2019		02/06/2020		28
111	CT Scan	08/22/2019		10/29/2019		28
112	CT Scan	08/22/2019	09/12/2019	09/05/2019		28
113	CT Scan	08/24/2019	08/24/2019	08/24/2019		1
114	CT Scan	08/24/2019	08/24/2019	08/24/2019		28
115	CT Scan	08/27/2019		10/30/2019		28
116	CT Scan	08/28/2019		02/13/2020		28
117	CT Scan	08/30/2019		09/29/2019		28
118	CT Scan	09/05/2019	09/05/2019	09/05/2019		1
119	CT Scan	09/06/2018		08/27/2019		10
120	CT Scan	09/06/2018		07/11/2019		28
121	CT Scan	09/10/2019		10/19/2019		28
122	CT Scan	09/13/2019		02/22/2020		10
123	CT Scan	09/17/2019		12/03/2019		28
124	CT Scan	09/18/2019		02/05/2020		28
125	CT Scan	09/18/2019		10/20/2019		28
126	CT Scan	09/19/2019		12/28/2019		28
127	CT Scan	09/23/2019	09/23/2019	09/23/2019		2
128	CT Scan	09/23/2019	09/23/2019	09/23/2019		2
129	MRI	09/25/2019	10/02/2019	10/20/2019		10
130	CT Scan	09/26/2019		02/28/2020		28
131	CT Scan	09/26/2019		11/03/2019		28

132	MRI	10/01/2019		11/04/2019		28
133	CT Scan	10/02/2019		10/30/2019		28
134	MRI	10/03/2019	12/18/2019	12/02/2019		28
135	CT Scan	10/08/2019	12/12/2019	02/04/2020		10
136	MRI	10/09/2019	01/06/2020	01/03/2020		28
137	CT Scan	10/09/2019		11/07/2019		10
138	MRI	10/09/2019	12/20/2019	11/28/2019		28
139	CT Scan	10/17/2019	10/31/2019	10/23/2019		28
140	CT Scan	10/18/2019	01/11/2020	01/06/2020		28
141	CT Scan	10/19/2018	04/04/2019	04/24/2019		28
142	CT Scan	10/21/2019		10/24/2019		10
143	CT Scan	10/25/2018	04/24/2019	04/08/2019		28
144	CT Scan	10/25/2019	10/25/2019	10/25/2019		28
145	MRI	10/25/2019	11/13/2019	11/08/2019		28
146	CT Scan	10/29/2019		01/11/2020		10
147	CT Scan	10/31/2019		12/10/2019		28
148	CT Scan	10/31/2019	10/31/2019	11/01/2019		1
149	CT Scan	10/31/2019	11/15/2019	11/12/2019		10
150	CT Scan	11/08/2019	11/22/2019	11/21/2019		10
151	CT Scan	11/11/2019	11/11/2019	11/14/2019		10
152	CT Scan	11/11/2019	11/11/2019	11/12/2019		1
153	MRI	11/12/2019		02/26/2020		28
154	CT Scan	11/13/2019		03/27/2020		10
155	CT Scan	11/14/2019		03/12/2020		28
156	CT Scan	11/15/2019		11/28/2019		28
157	CT Scan	11/20/2019	02/04/2020	01/28/2020		28
158	CT Scan	11/20/2019	02/10/2020	02/10/2020		28
159	CT Scan	11/21/2019		02/06/2020		28
160	CT Scan	11/24/2019	11/24/2019	11/24/2019		1
161	CT Scan	11/26/2019	02/12/2020	02/03/2020		28
162	CT Scan	11/27/2019		12/03/2019		10
163	CT Scan	11/28/2019		12/29/2019		28
164	CT Scan	11/28/2019		12/20/2019		10
165	CT Scan	11/29/2018		09/05/2019		28
166	CT Scan	11/29/2019		03/27/2020		28
167	CT Scan	12/03/2019		12/21/2019		28
168	CT Scan	12/03/2019	12/23/2019	12/12/2019		28

169	CT Scan	12/04/2019		03/02/2020		10
170	CT Scan	12/05/2018		05/14/2019		28
171	CT Scan	12/05/2019		03/23/2020		28
172	CT Scan	12/10/2019	12/17/2019	02/04/2020		2
173	CT Scan	12/11/2019	12/18/2019	02/04/2020		10
174	CT Scan	12/12/2018		05/09/2019		28
175	CT Scan	12/12/2018		04/01/2019		10
176	CT Scan	12/12/2019		01/07/2020		28
177	CT Scan	12/17/2019	12/17/2019	12/17/2019		1
178	MRI	12/24/2019	01/31/2020	01/28/2020		28
179	CT Scan	12/24/2019	02/07/2020	02/05/2020		28
180	CT Scan	12/31/2019	12/31/2019	01/02/2020		2

\*Interpretation Notes:

- Based on Health Card Number (not provided herein), some patients had two entries in the wait list, usually for multiple procedures such as MRI+CT, or CT Abdomen + CT Thorax, etc. As such, the total number of rows is not equal to the total number of unique patients.
- Please note that this report cannot be used to determine a correlation between the wait time for diagnostic imaging and patient death.
- The information attached is representative of the cancellation date entered in the system for patients that died while on a wait list in FY2019/20, which may not be reflective of the specific date the patient died. Instead, this cancellation date represents when the wait list entry was cancelled or last updated.
- Further, please note that some scheduled procedures may have been in the process of being scheduled (01/01/9999) or rescheduled at the time of the patient's death. In the case of the latter, scheduling may have been on hold pending a determination of readiness to proceed.
- Generally, scheduling may be impacted for a number of reasons, including patient-specific medical and non-medical circumstances such as: awaiting patient recovery, maturation (in the case of paediatric patients), medical stability (fitness for surgery), further work-up/testing results, other procedures and/or patient deferral. 'Days Affecting Readiness to Treat', as these aforementioned scenarios are termed in the Wait Time Information System (the source of this data), are not included herein.

**Scollon Umphrey, Christine** <cscollonumphrey@lh.ca>

Hello Gage,

Apologies again for the delay in this response.

Please the information below that has been sent to my from our DSU team:



6/26/2021

Second Street Mail - Release Letter

*14 unique persons had more than one entry in the original listing provided, indicating they were waiting to receive multiple scans.*

*Removing those duplicate entries, there were 166 unique persons.*

Sincerely,

Christine

