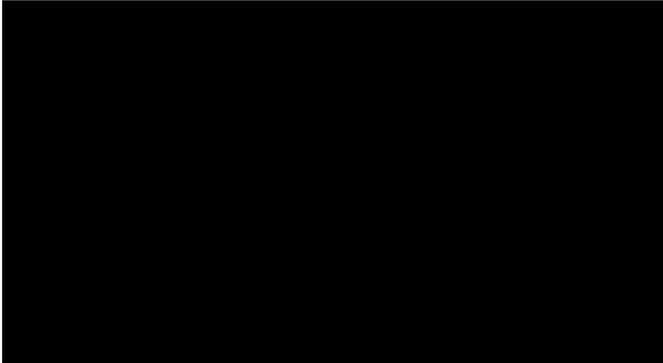


**PRIVATE and CONFIDENTIAL**  
**SENT BY SECURE FILE TRANSFER**



This letter is in response to your request under the Freedom of Information and Protection of Privacy Act for access to:

*Please provide data on the number of patients that died while on a waiting for a surgical procedure in fiscal year 2019-20. Please break the data out by procedure and case info – date the patient was referred to a specialist, decision date, date for the procedure and date of cancellation. Please also note the the government’s target time for providing the procedure in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations)*

I am pleased to grant you access to all of your request except for:

- 1) Procedure date as no date had been booked prior to the patient passing.

You may ask for a review of this decision within 30 days of receiving this letter by writing to:

Registrar, Information and Privacy Commissioner/Ontario, 2 Bloor Street East, Suite 1400, Toronto, Ontario, M4W 1A8, Telephone: (416) 326-3333 or toll free 1-800-387-0073.

If you decide to request a review of this decision, please provide the Commissioner's office with the following:

- The file number listed at the beginning of this letter;
- A copy of this decision letter;
- A copy of the original request for information you sent to our institution
- The reasons why you believe the records exist (if the decision was that no records exist)

In addition, you must send an appeal fee to Commissioner's office. If your request was for your personal information, the appeal fee is \$10.00. The appeal fee for all other requests for information is \$25.00. Please include the fee with your letter to appeal - appeal fees should be in the form of either a cheque or money order, payable to the Minister of Finance.

We would appreciate you using the file number assigned to your request in any further correspondence.

If you have any questions, please contact me at (519) 685-8500 ext. 56206.

Sincerely,

Ivan Recinos  
Privacy Consultant  
London Health Sciences Centre  
(519) 685-8500 ext. 56206

Enclosed.

**The Request:**

Please provide data on the number of patients that died while on a waiting for a surgical procedure in fiscal year 2019-20. Please break the data out by procedure and case info – date the patient was referred to a specialist, decision date, date for the procedure and date of cancellation. Please also note the government’s target time for providing the procedure in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations)

**The Response:**

The Access to Care (ATC) Wait Times Information System (WTIS) and the Cardiac CorHealth WTIS were searched in order to respond, and the findings are as follows:

1. In fiscal year 2019-2020, there were 0 patients removed from the ATC wait list due to being “deceased”. Data entry processes expect that surgical secretaries complete the Cerner scheduling record when they remove patients (which feeds information to WTIS).
2. In fiscal year 2019-2020, there were 8 patients removed from the wait list due to being “deceased”. Cardiac and Surgery have processes to escalate cases when the patient’s medical conditions become worse; they rebook or move other patients around in their currently scheduled OR blocks, or they escalate and the case is prioritized as an OR Board cased accordingly.
3. In fiscal year 2019-2020, where Recommended Wait Time is “N/A” this is indicating that there is no recommended wait time that has been set by CorHealth (which is the provincial body that oversees Cardiac Surgery data) for that specific surgery.

Patients	Procedure Type	Referral Date	Date of Death	Recommended Wait Time (days)
1	Transcatheter Aortic Valve Implantation	2019/10/22	2020/01/18	N/A
2	Transcatheter Aortic Valve Implantation	2019/09/19	2019/11/23	N/A
3	Valve Only	2019/03/25	2019/05/04	90
4	Valve Only	2019/05/30	2019/12/23	90
5	Valve Only	2019/09/26	2020/03/22	14
6	Coronary Artery Bypass Grafting	2019/06/12	2019/12/31	57
7	Coronary Artery Bypass Grafting	2019/10/18	2019/12/04	13
8	Coronary Artery Bypass Grafting + Valve	2019/06/20	2019/09/26	N/A



## Patients that Died While Waiting for Elective Surgery Procedure (Includes Access To Care (ATC) Wait Times Information System (WTIS) services which do not contain cardiac) FY2018/19 and FY2019/20

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This report was produced in response to a Freedom of Information Request made to the Decision Support. The request was data on the number of patients who died while waiting for their elective surgery procedure.

The LHSC Surgery WTIS and Cerner data mart sources were used to identify these cases that were cancelled due to 'Patient Deceased' in FY1920. FY1819 data is also included in this report, as corrections were made for previous FY1819 submission to the same FIPPA requestor as data sources were expanded for this follow up review .

The **Removed from List date** was used as a proxy for the **death date** as the **actual date of death is not an ATC data entry requirement from the Ministry**, or in the data sources used for this report.

Additionally, many patients delayed their surgeries for their own reasons and these cases were deleted from this list as these patients were not actively waiting at that time.

Surgeon's office staff will cancel surgery appointments or patients from the surgical request list when they find out that the patient is deceased. However, there is no reliable method to collect or interface real time information for deaths that happen outside outside LHSC.

Fiscal Year	Procedure Type (Service Area, Service Detail 1 & 2)	Wait 1 Data Elements and Results							Wait 2 Data Elements						
		Referral Date	Consult Date	DARCDays	Wait 1 Days	Wait1 Priority	Wait1 TargetDays	Wait 1 Days Over Target	Decision ToTreatDate	DateOfDeath/RemovedFromListDate	DARTDays	Wait 2 Days	Wait2 Priority	Wait2 Target Days	Wait 2 Days Over Target
FY1819	Orthopaedic Surgery,Ankle,	9/12/2018	10/29/2018	0	47	4	182	-135	12/4/2018	1/25/2019	0	52	4	182	-130
FY1819	Vascular Surgery,Amputation Surgery,Other Amputation Surgery	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12/20/2018	2/4/2019	0	46	3	56	-10
FY1819	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	2/20/2018	4/19/2018	0	58	4	182	-124	4/19/2018	1/9/2019	0	265	4	182	83
FY1819	Orthopaedic Surgery,Knee,Arthroscopy	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9/12/2018	2/6/2019	0	147	4	182	-35
FY1819	Oncology Procedures,Gynaecological,Treatment	10/15/2018	10/15/2018	0	0	3	21	-21	10/21/2018	10/28/2018	0	7	3	28	-21
FY1819	Oncology Procedures,Head and Neck (excluding Thyroid),Palliative	7/4/2018	7/17/2018	0	13	2	10	3	7/17/2018	9/4/2018	0	49	2	28	21
FY1819	Oncology Procedures,Genitourinary (excluding Prostate),Treatment	3/8/2018	4/10/2018	0	33	4	35	-2	4/10/2018	4/19/2018	0	9	4	84	-75
FY1819	Otolaryngic Surgery,Benign Oral Cavity Surgery,	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9/10/2018	1/19/2019	0	131	4	182	-51
FY1819	General Surgery,Hernia Surgery,Groin	8/16/2018	8/16/2018	0	0	4	182	-182	8/16/2018	1/15/2019	0	152	4	182	-30
FY1819	Orthopaedic Surgery,Knee,Arthroscopy	2/18/2018	6/19/2018	0	121	4	182	-61	6/19/2018	11/30/2018	0	164	4	182	-18
FY1819	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	4/30/2018	10/3/2018	0	156	4	182	-26	10/3/2018	2/9/2019	0	129	4	182	-53
FY1819	Orthopaedic Surgery,Knee,Arthroscopy	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11/15/2017	12/25/2018	0	405	4	182	223
FY1819	General Surgery,Hernia Surgery,Other Hernia Surgery	8/20/2018	9/24/2018	0	35	4	182	-147	9/24/2018	2/15/2019	0	144	4	182	-38
FY1819	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8/28/2017	9/19/2018	0	387	4	182	205
FY1819	Orthopaedic Surgery,Foot,Forefoot Surgery	2/19/2019	2/22/2019	0	3	2	30	-27	2/22/2019	3/7/2019	0	13	3	84	-71
FY1819	Oncology Procedures,Genitourinary (excluding Prostate),Treatment	3/2/2018	5/7/2018	0	66	4	35	31	6/18/2018	7/7/2018	0	19	4	84	-65
FY1819	Paediatric Dental/Oral/Maxillofacial Surgery,Dental Extraction/Dental Restoration,	12/29/2017	2/20/2018	7	46	3	90	-44	2/20/2018	7/16/2018	0	146	3	84	62
FY1819	Orthopaedic Surgery,Hip,Revision Partial Joint Replacement	9/20/2017	11/21/2017	0	62	4	182	-120	11/21/2017	1/9/2019	0	414	3	84	330
FY1819	Gynaecologic Surgery,Benign Uterine Surgery (excluding prolapse),Hysterectomy (la	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2/5/2018	6/23/2018	0	138	4	182	-44
FY1819	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	11/17/2017	4/18/2018	0	152	4	182	-30	4/18/2018	2/25/2019	0	313	4	182	131
FY1819	General Surgery,Digestive System Surgery,Colorectal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10/17/2018	11/12/2018	0	26	3	84	-58
FY1819	Oncology Procedures,Head and Neck (excluding Thyroid),Treatment	7/8/2018	7/23/2018	0	15	4	35	-20	7/23/2018	1/8/2019	0	169	4	84	85
FY1819	Oncology Procedures,Genitourinary (excluding Prostate),Treatment	3/20/2018	4/13/2018	0	24	3	21	3	4/13/2018	5/14/2018	0	31	3	28	3
FY1819	Oncology Procedures,Head and Neck (excluding Thyroid),Diagnostic	12/11/2018	12/19/2018	0	8	2	10	-2	12/28/2018	2/1/2019	0	35	2	14	21
FY1819	General Surgery,Endocrine Disease Surgery,Adrenal Gland	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11/30/2017	4/10/2018	0	131	3	84	47
FY1819	Plastic and Reconstructive Surgery,Craniofacial Surgery,	10/31/2018	10/31/2018	0	0	3	90	-90	10/31/2018	11/1/2018	0	1	3	84	-83
FY1819	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	7/27/2017	10/18/2017	0	83	4	182	-99	10/18/2017	8/23/2018	0	309	4	182	127
FY1819	General Surgery,Digestive System Surgery,Gallbladder	3/6/2018	3/26/2018	0	20	4	182	-162	3/26/2018	6/11/2018	0	77	4	182	-105
FY1819	Gynaecologic Surgery,Fallopian Tube Surgery,	12/2/2016	2/8/2017	0	68	4	182	-114	2/8/2017	7/9/2018	0	516	4	182	334

Fiscal Year	Procedure Type (Service Area, Service Detail 1 & 2)	Wait 1 Data Elements and Results										Wait 2 Data Elements				
		Referral Date	Consult Date	DARC Days	Wait 1 Days	Wait1 Priority	Wait1 TargetDays	Wait 1 Days Over Target	Decision To/TargetDate	DateOfDeath/RemovedFrom ListDate	DART Days	Wait 2 Days	Wait2 Priority	Wait2 Target Days	Wait 2 Days Over Target	
FY1920	Neurosurgery,Epilepsy/Functional Surgery	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3/7/2019	8/22/2019	0	168	3	56	112	
FY1920	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4/14/2019	3/9/2020	0	375	4	182	144	
FY1920	Orthopaedic Surgery,Hip,Primary Total Joint Replacement	2/10/2019	9/30/2019	0	232	4	182	50	9/30/2019	3/8/2020	0	160	4	182	-22	
FY1920	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10/1/2019	10/1/2019	0	190	4	182	8	
FY1920	Oral and Maxillofacial Surgery and Dentistry,Dental/Periodontal/Dento-Alveolar Procedures,Dentistry for Persons with Disabilities	6/13/2019	6/25/2019	0	12	4	182	-170	6/25/2019	8/20/2019	0	56	4	182	-126	
FY1920	Orthopaedic Surgery,Spine,Other Spine Surgery	N/A	N/A	N/A	N/A	N/A	N/A	N/A	11/26/2018	3/25/2020	0	485	3	84	401	
FY1920	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4/23/2019	8/22/2019	0	111	4	182	-71	
FY1920	Vascular Surgery,Amputation Surgery,Other Amputation Surgery	N/A	N/A	N/A	N/A	N/A	N/A	N/A	12/20/2018	4/8/2019	0	109	3	56	53	
FY1920	Oncology Procedures,Genitourinary (Including Prostate),Treatment	6/19/2019	8/23/2019	0	65	4	35	30	8/23/2019	10/4/2019	0	42	4	84	-42	
FY1920	Urologic Surgery,Kidney/Renal Pelvis/Ureter Surgery,Removal/Deconstruction Calculi Surgery (Non-ESWL)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7/9/2019	8/16/2019	0	38	3	84	-46	
FY1920	Cholaryngic Surgery,Neck Surgery	11/15/2018	12/17/2018	0	32	4	182	-150	10/17/2018	3/6/2020	0	445	4	182	263	
FY1920	Vascular Surgery,Arteriovenous Surgery for Dialysis,Arteriovenous Fistula	4/15/2019	5/6/2019	0	21	4	182	-161	5/6/2019	10/28/2019	0	175	4	182	-7	
FY1920	General Surgery,Hernia Surgery,Abdominal Wall	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8/12/2019	9/23/2019	0	42	4	182	-140	
FY1920	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8/30/2018	7/24/2019	0	328	4	182	146	
FY1920	General Surgery,Digestive System Surgery,Colelrectal	7/6/2019	8/22/2019	0	48	4	182	-134	10/7/2019	1/7/2020	0	87	4	182	-85	
FY1920	Vascular Surgery,Arterial Bypass Surgery,Femoral Popliteal/Fibial Bypass Surgery	12/21/2018	1/16/2019	0	26	3	90	-64	1/16/2019	4/9/2019	0	83	3	56	27	
FY1920	Orthopaedic Surgery,Hip,Primary Total Joint Replacement	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5/24/2019	3/17/2020	0	298	4	182	116	
FY1920	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	N/A	N/A	N/A	N/A	N/A	N/A	N/A	10/22/2018	6/1/2019	0	222	4	182	40	
FY1920	General Surgery,Digestive System Surgery,Gallbladder	5/29/2019	5/24/2019	0	1	4	182	-181	5/24/2019	6/2/2019	0	9	4	182	-173	
FY1920	Oncology Procedures,Digestive System- Hepatopancreatobiliary,Treatment	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9/27/2019	10/2/2019	0	5	4	84	-79	
FY1920	Oral and Maxillofacial Surgery and Dentistry,Dental/Periodontal/Dento-Alveolar Procedures,Dentistry for Persons with Disabilities	4/16/2019	4/25/2019	0	9	4	182	-173	4/25/2019	10/17/2019	0	175	4	182	-7	
FY1920	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	7/27/2018	2/15/2019	0	203	4	182	21	2/15/2019	1/6/2020	0	325	4	182	143	
FY1920	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5/18/2019	2/23/2020	0	272	4	182	90	
FY1920	Paediatric General Surgery,Stomach/Duodenum/Small Bowel Surgery	12/16/2019	1/6/2020	0	21	4	182	-161	1/6/2020	3/17/2020	0	11	4	182	-171	
FY1920	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	8/12/2019	12/10/2019	0	120	4	182	-62	12/10/2019	12/19/2019	0	9	4	182	-173	
FY1920	Cholaryngic Surgery,Upper Airway Surgery,Larynx Surgery	3/13/2019	5/21/2019	0	69	4	182	-113	5/21/2019	2/9/2020	0	264	4	182	82	
FY1920	Cholaryngic Surgery,Upper Airway Surgery,Larynx Surgery	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5/13/2019	6/29/2019	0	107	4	182	-75	
FY1920	Orthopaedic Surgery,Hip,Primary Total Joint Replacement	11/28/2018	6/15/2019	0	160	4	182	-25	11/28/2018	11/13/2019	0	350	4	182	168	
FY1920	Orthopaedic Surgery,Hip,Primary Total Joint Replacement	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7/19/2019	1/8/2020	0	173	4	182	-9	
FY1920	Cholaryngic Surgery,Thyroid Surgery	7/2/2019	8/12/2019	0	41	4	182	-141	8/12/2019	2/14/2020	0	186	4	182	4	
FY1920	Orthopaedic Surgery,Spine, Lumbar Laminectomy/Discectomy	4/26/2018	5/7/2018	0	11	2	30	-19	6/7/2018	10/2/2019	0	482	3	56	426	
FY1920	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2/7/2019	10/11/2019	0	246	3	84	162	
FY1920	Vascular Surgery,Arteriovenous Surgery for Dialysis,Arteriovenous Fistula	6/27/2019	8/8/2019	0	42	4	182	-140	8/8/2019	11/7/2019	0	91	4	182	-91	
FY1920	Cholaryngic Surgery,Benign Oral Cavity Surgery	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9/10/2018	3/6/2020	0	543	4	182	361	
FY1920	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	3/27/2018	10/7/2018	0	188	4	182	6	10/7/2018	4/19/2019	0	200	4	182	18	
FY1920	Vascular Surgery,Aneurysm Surgery,Other Aneurysm Surgery	12/16/2019	12/16/2019	0	11	4	182	-171	11/16/2019	12/24/2019	0	8	4	182	-174	
FY1920	Orthopaedic Surgery,Shoulder	N/A	N/A	N/A	N/A	N/A	N/A	N/A	5/14/2019	5/14/2019	0	364	4	182	182	
FY1920	Urologic Surgery,Penile Surgery	10/11/2018	2/5/2019	0	117	4	182	-65	6/4/2019	10/3/2019	0	121	4	182	-61	
FY1920	Cholaryngic Surgery,Ear Surgery,Cochlear Implants	12/20/2016	7/26/2017	0	208	3	90	118	8/16/2017	4/29/2018	0	621	3	70	551	
FY1920	Orthopaedic Surgery,Knee,Primary Total Joint Replacement	11/21/2016	3/7/2017	0	78	4	182	-104	11/21/2016	2/10/2020	0	454	4	182	272	
FY1920	Thoracic Surgery,Benign Lung/Pleural Surgery,Other Benign Lung/Pleural Surgery	8/7/2019	8/15/2019	0	8	3	90	-82	8/15/2019	10/23/2019	0	69	4	182	-113	
FY1920	Oral and Maxillofacial Surgery and Dentistry,Dental/Periodontal/Dento-Alveolar Procedures,Dentistry for Persons with Disabilities	1/25/2017	3/7/2017	0	41	3	90	-49	10/23/2018	1/13/2020	0	355	4	182	173	
FY1920	Oral and Maxillofacial Surgery and Dentistry,Dental/Periodontal/Dento-Alveolar Procedures,Other Complex Dento-Alveolar Procedures	10/1/2018	10/1/2018	0	0	4	182	-182	10/1/2018	4/23/2019	0	186	4	182	4	

Definitions:

DARCDays- Dates Affecting Readiness to Consult. This is the # of days that the patient advised that they were not available to attend a physician consult appointment. This stops the wait time clock, so those days aren't counted against target wait time.

DART Days- Dates Affecting Readiness to Consult. This is the # of days that the patient advised that they were not available to have their surgery procedure. This stops the wait time clock, so those days aren't counted against target wait time.

Wait 1 Days- Time between "referral received date" and "consult" appointment date with surgeon, minus any DARCs.

Wait 2 Days- Time between "decision to treat date" and "OR surgery procedure date" minus any DARTs.