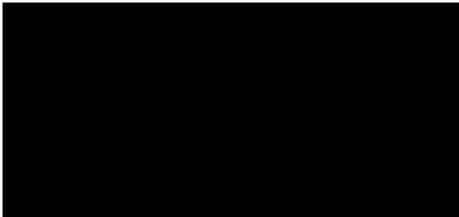


Ottawa, February 3, 2021



**Re: Request under the Freedom of Information and Protection of Privacy Act
Request Numbers 2021RG-01 and 2021RG-02**

This letter is in response to your requests received January 4th, 2021, under the *Freedom of Information and Protection of Privacy Act* for access to:

- 2021RG-01
Please provide data on the number of patients that died while on a waiting list for either a diagnostic scan or a consultation with a specialist in 2019-2020. Please break the data out by procedure and case info – date the patient went on the waiting list, date for the meeting with the specialist or date for diagnostic scan(if scheduled), and date of cancellation. Please also note the government's target time for providing the meeting or scan in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations.)
- 2021RG-02
Please provide data on the number of patients that died while on a waiting list for a surgical procedure in 2019-2020. Please break the data out by procedure and case info – date the patient was referred to a specialist, decision date, date for procedure and date of cancellation. Please also note the government's target time for providing the procedure in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations.)

I am pleased to grant you access to the requested information. Please see the enclosed documents.

Section 57 of the *Act* permits the hospital to charge certain fees in connection with a request for access. A detailed statement of the fees arising from your request is enclosed. The amount to pay is \$190.00.

The *Act* provides that all or part of the fee can be waived if, in our opinion, it is fair and equitable to do so, after considering the factors laid out in Section 57(4) of the *Act*, and in the regulations to the *Act*. Generally, those factors involve considering:

- The extent to which the actual cost of processing, collecting and copying the record varies from the fees charged;
- Whether the person requesting access to the record is given access to it;

- Whether the amount of the payment is too small to justify requiring payment (and the amount of a payment would be \$5 or less);
- If the fee will cause the requester financial hardship; or
- If dissemination of the record will benefit public health or safety.

If you wish to claim or ask for a waiver of the fee, please notify Sophie Vallée, Access and Privacy Coordinator at 613-746-4621 ext. 2909 as soon as possible. You may be required to provide proof to support any waiver claims.

If you disagree with any aspect of the fees, or wish to revise your request, please discuss the matter with us. You may request that this fee estimate be reviewed by the Information and Privacy Commissioner within 30 days of receipt of this letter.

You may request that this decision be reviewed by the Information and Privacy Commissioner. The Commissioner can be reached at:

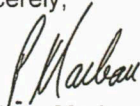
Registrar
Information and Privacy Commissioner/Ontario
1400-2 Bloor Street East
Toronto, Ontario M4W 1A8

Please note that you have 30 days from the receipt of this letter to request a review by the Commissioner. Enclosed is a copy of section 57 of the Act for your convenience and information.

Please contact Sophie Vallée, Access and Privacy Coordinator at 613-746-4621 ext. 2909 if you have any questions.

We would appreciate you using the request number assigned to your request in any further correspondence.

Sincerely,



Philippe Marleau
Vice-President, Quality & Patient Support Services
Chief Information Officer

cc : Sophie Vallée, Manager, Clinical Records and Access to Information and Privacy Protection and Medical Transcription

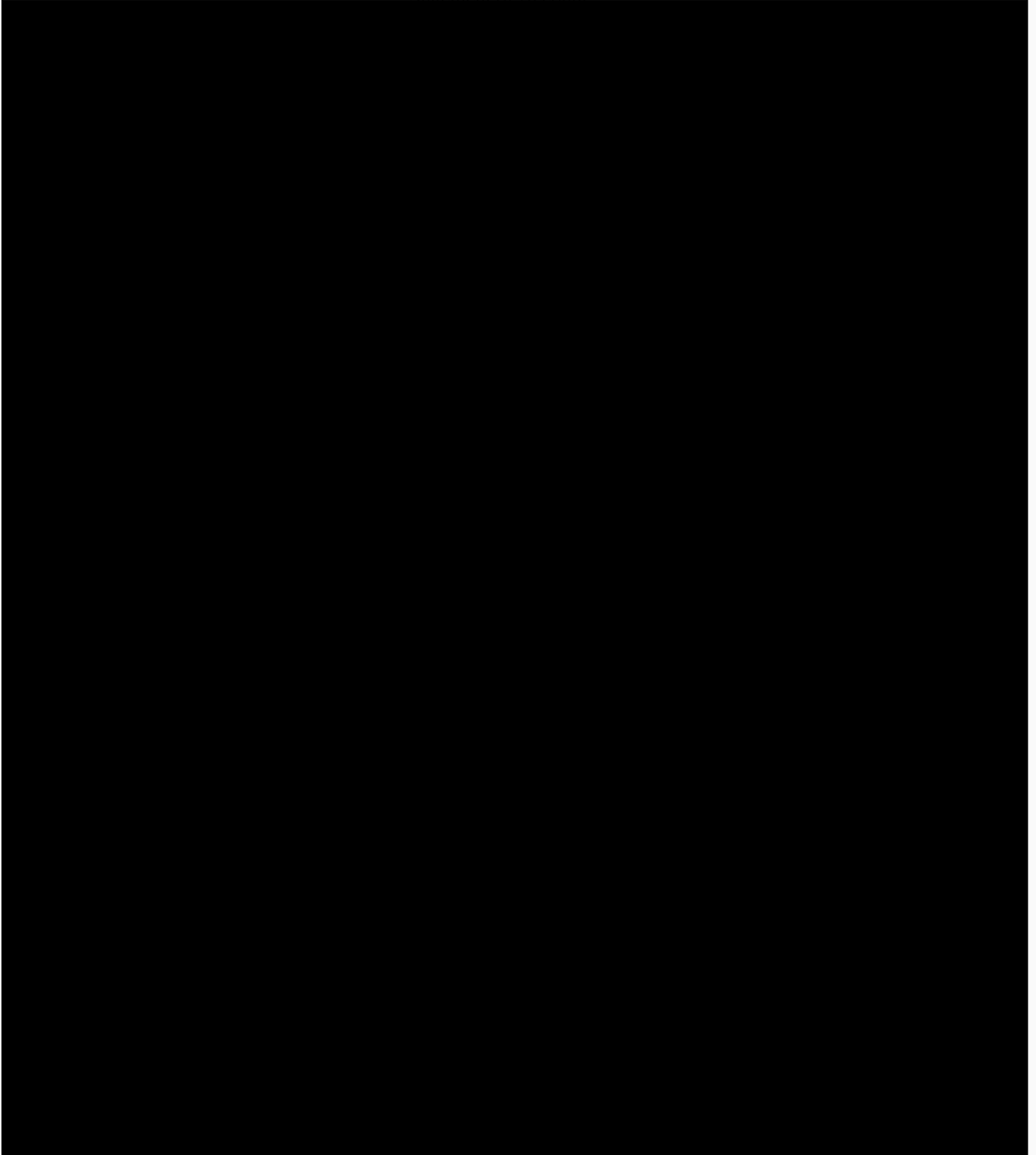
Encl: 1. Statement of Account
2. Documents 2021RG-01 and 2021RG-02
3. Section 57 of FIPPA
4. Receipt for \$10.00



Service d'accès à l'information et protection de la vie privée
Access to Information and Privacy Protection

713, chemin Montréal Road, OOD135
Ottawa, Ontario K1K 0T2
(613) 748-4903 téléphone, phone
(613) 748-4949 télécopieur, fax

Statement of Account



2021RG-01 Request

Patients that died while on the Wait List for a Scan and had a Scheduled Scan Date Fiscal Year 2019-2020*			
Service Area	Number of Patients	Average Number of Days from Date Scan Ordered to Scheduled Scan Date ¹	Average Number of Days from Scheduled Scan Date to Date of Patient ² Death ¹
ABDOMEN AND PELVIEN ULTRASOUND	<5	46 days	50 days
CT ABDOMEN /PELVIS	<5	12 days	136 days
CT CHEST	<5	11 days	27 days
CT CHEST/ ABDOMEN /PELVIS	<5	25 days	60 days
PERFUSION	<5	36 days	116 days
ULTRASOUND THYROID	<5	0 days	77 days
MRI	0	-	-

CT: COMPUTERIZED TOMOGRAPHY, MRI: MAGNETIC RESONANCE IMAGING

Patients that died while on the Wait List for a Scan and did not have a Scheduled Scan Date Fiscal Year 2019-2020*		
Service Area	Number of Patients	Average Number of Days from Scheduled Scan Date to Date of Patient ² Death ¹
COMMUNITY- ACQUIRED PNEUMONIA CT	<5	8 days
CT CHEST	<5	50 days
COMPUTERIZED TOMOGRAPHY UROGRAM	<5	24 days
MYOCARDIAL PERFUSION WITH PERSANTINE	<5	16 days

CT: COMPUTERIZED TOMOGRAPHY

¹Rounded to the nearest full day.

² Includes only patient that died at Montfort. If patient died in the community, Hôpital Montfort may not have the information.

*The figures generated are based on the available data. Hôpital Montfort does not represent or warrant the accuracy of this data.

**Patient could be double counted as the patient could be scheduled for a Diagnostic Imaging test and waiting for surgery

***Priority: The Provincial target for the Wait Time could be found on the Ministry Website and is provided by priority cases.

**** Number of patients <5: to maintain confidentiality, specific details <5 are not provided.

*****There is no waiting list for consultation by a specialist.

https://www.hqontario.ca/System-Performance/utm_medium/Referral?utm_source=Ontario.ca&utm_campaign=WT%20Referral

Patients that died while on the Wait List for a Surgical Procedure Fiscal Year 2019-2020*				
Service Area	Number of Patients	Average Wait 1 ¹	Average Wait 2	Average Number of Days from Decision to Treat Date to Date Case Closed ² Due to Patient Death ³
Ophthalmic Surgery	6	61 days	--	189 days
Benign Prostate Surgery	<5	2 days	--	13 days
Hernia Surgery	<5	38 days	--	67 days
Primary Total Joint Replacement	<5	19 days	--	45 days
Primary Partial Joint Replacement	<5	26 days		197 days

Wait 1	The number of days from referral date to Surgery consultation date
Wait 2	The number of days from decision to treat date (Decision for Surgery) to date procedure is performed

¹Calculated based on those patients that had a scheduled consultation date. Rounded to the nearest full day.

²Date case closed does not necessarily align with date of patient death. Date adjusted to date of patient death when available. If patient died in the community, Hôpital Montfort may not have the information.

³Calculated based on all patients that died while waiting for this surgical service. Rounded to the nearest full day.

*The figures generated are based on the available data. Hôpital Montfort does not represent or warrant the accuracy of this data.

**Patient could be double counted as the patient could be scheduled for a Diagnostic Imaging test and waiting for surgery

***Priority: All patients in this list had a priority 4 as Wait 2 Target, Wait 1 vary between 3 and 4
The Provincial target for the Wait Time could be found on the Ministry Website and is provided by priority cases.

**** Number of patients <5: der to maintain confidentiality, specific details <5 are not provided.



Montfort

Hôpital universitaire
Academic Hospital

Affilié à l'Université d'Ottawa | Affiliated with the University of Ottawa

https://www.hqontario.ca/System-Performance/utm_medium/Referral?utm_source=Ontario.ca&utm_campaign=WT%20Referral

713 Montréal, Ottawa, ON K1K 0T2

☎ 613-746-4621

☎ 613-748-4914

www.hopitalmontfort.com



Freedom of Information and Protection of Privacy Act, R.S.O. 1990, c. F.31

PART V

GENERAL

Fees

57 (1) A head shall require the person who makes a request for access to a record to pay fees in the amounts prescribed by the regulations for,

- (a) the costs of every hour of manual search required to locate a record;
- (b) the costs of preparing the record for disclosure;
- (c) computer and other costs incurred in locating, retrieving, processing and copying a record;
- (d) shipping costs; and
- (e) any other costs incurred in responding to a request for access to a record. 1996, c. 1, Sched. K, s. 11 (1).

(2) Repealed: 1996, c. 1, Sched. K, s. 11 (1).

Estimate of costs

(3) The head of an institution shall, before giving access to a record, give the person requesting access a reasonable estimate of any amount that will be required to be paid under this Act that is over \$25. R.S.O. 1990, c. F.31, s. 57 (3).

Waiver of payment

(4) A head shall waive the payment of all or any part of an amount required to be paid under subsection (1) if, in the head's opinion, it is fair and equitable to do so after considering,

- (a) the extent to which the actual cost of processing, collecting and copying the record varies from the amount of the payment required by subsection (1);
- (b) whether the payment will cause a financial hardship for the person requesting the record;
- (c) whether dissemination of the record will benefit public health or safety; and
- (d) any other matter prescribed in the regulations. R.S.O. 1990, c. F.31, s. 57 (4); 1996, c. 1, Sched. K, s. 11 (2).

Review

(5) A person who is required to pay a fee under subsection (1) may ask the Commissioner to review the amount of the fee or the head's decision not to waive the fee. R.S.O. 1990, c. F.31, s. 57 (5); 1996, c. 1, Sched. K, s. 11 (3).

Disposition of fees

(6) The fees provided in this section shall be paid and distributed in the manner and at the times prescribed in the regulations. 1996, c. 1, Sched. K, s. 11 (4).

