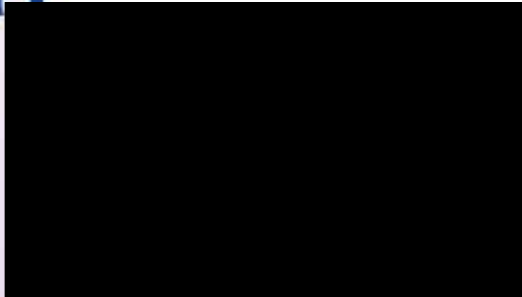
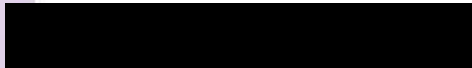


June 25, 2020



**Re: Your request for access to information under Part II of  
the Access to Information and Protection of Privacy Act, 2015**  
[File# PB3682020/ CH2020-09]



This is to confirm that on June 10, 2020 Central Health received your request for access to the following records/information:

*Please provide documentation on the number of cancelled or postponed surgeries, health procedures and consultations due to COVID-19. Please be sure to provide any other documentation related to the impact on health care waiting lists due to COVID-19 (and postponed/cancelled health procedures, surgeries, consultations, etc.)*

Your request was further modified by telephone consultation to reflect records related to "cancelled or postponed surgeries only."

I am pleased to inform you that a decision has been made by the CEO and President for Central Health to provide access to the requested records.

In accordance with your request for a copy of the records, please find the responsive records attached.

As a point of clarification concerning the attached responsive records, please be advised the information below is relevant, as provided by the Director of Surgical Services for Central Health.



Booking of surgical procedures is generally confirmed week to week, due to availability of OR time, Surgeon work schedules, patient's pre-admission work up status (Pre-admission clinic [PAC]), patient availability, etc. Due to this, confirmation of patient surgeries is predominantly a process that does not exceed four weeks. When OR services were reduced significantly at the beginning of the COVID response, the number of canceled patients for surgery were, therefore, those patients booked in the initial four weeks. Information after the initial 4 weeks shifted to the number/type of surgeries being completed and predictive assessment on the number of surgeries that would normally have been completed, as opposed to what patients/procedures were canceled. Specific reports were not generated for this beyond what was submitted to the provincial Department of Health and Community Services.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the *Access to Information and Protection of Privacy Act, 2015*. A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner  
2 Canada Drive  
P. O. Box 13004, Stn. A  
St. John's, NL. A1B 3V8  
Telephone: (709) 729-6309  
Toll-Free: 1-877-729-6309  
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act.

If you have any further questions, please feel free to contact the undersigned at (709) 256-5452 or by e-mail at [tracey.steele@centralhealth.nl.ca](mailto:tracey.steele@centralhealth.nl.ca).

Kind Regards,

Tracey Steele MBA; RSW; CIAPP-P  
Director of Health Information Management [Interim]  
Regional Privacy Manager and ATIPP Coordinator

There is an exhaustive list of specialist appointments that take place within Central Health, which encompass different speciality and program areas. Many appointments and procedures have been displaced, i.e.: cancelled, postponed, rebooked and/or put into pending in respective appointment booking systems due to COVID-19 reductions in services.

To illustrate the service reductions in these areas, please refer to the 2019 and 2020 time-frame comparisons below.

- When comparing the time periods of March 16-April 29, 2019 and March 16-April 29, 2020, there was a 72 per cent decrease in medical imaging and a 73 per cent decrease in surgical services\* in 2020.
- When comparing the time periods of March 16-April 30, 2019 and March 16-April 30, 2020 there was a 88 per cent decrease in endoscopy and a 64 per cent decrease in laboratory tests in 2020.

A full evaluation of the number of appointments misplaced cannot be determined as many of the specialist in Central Health practice in offices outside of the hospital. For in hospital specialists physician appointments, from March 16-April 30, 2020, there were 2970 displaced appointments (i.e.: cancelled to be rescheduled at a later date or cancelled to be rebooked via virtual/telephone visits). This includes specialties such as Nephrology, Neurology, Non-Invasive Cardiology, Pediatrics, Internal Medicine, Ophthalmology, Orthopedics, General Surgery, Gynecology, and Psychiatry. Please note, many of these physician services in Grand Falls-Winsor do not have hospital-based clinics and are not included in these numbers.

In addition, there were other appointments that were 1756 appointments displaced during the same time period. These appointments included dietician clinics, diabetes clinics, echocardiograms, speech language, audiology, physiotherapy, occupational therapy, and respiratory therapy.

Central Health  
April 20, 2020

Estimated number of Postponed Surgeries March 17 – April 17, 2020

	ENT	Urology	General Surgery		Orthopedics			OB/Gynecology		Ophthalmology	
			CNRHC	JPMRHC	Hips	Knees	Other	CNRHC	JPMRHC	CNRHC	JPMRHC
~ # of Postponed Procedures	29	49	42	50	12	32	60	36	9	32	215

- This is best estimate based on booked procedures, historical average and information available from clinic
- Ophthalmology cases is predominantly all Cataract Surgery
- Urology and OB/Gyne does not include the local cases
- Orthopedics is elective cases, trauma care is continuing. Hips and Knees refer to total Joint Arthroplasty

<b>CNF</b>	<b>5578</b>
<b>DEC</b>	<b>148</b>
CANCELLED	54
Apr-20	15
Mar-20	39
PENDING	94
Apr-20	33
Mar-20	61
<b>AUDS</b>	<b>5</b>
CANCELLED	5
Mar-20	5
<b>CNMHNEW</b>	<b>34</b>
CANCELLED	34
Apr-20	23
Mar-20	11
<b>CNMHRCK</b>	<b>128</b>
CANCELLED	128
Apr-20	81
Mar-20	47
<b>CNOR</b>	<b>292</b>
CANCELLED	292
Apr-20	92
Mar-20	200
<b>CTRM</b>	<b>962</b>
CANCELLED	69
Apr-20	28
Mar-20	41
PENDING	893
Apr-20	183
Mar-20	710
<b>DIAGNEURO</b>	<b>83</b>
PENDING	83
Apr-20	23
Mar-20	60
<b>DIET</b>	<b>33</b>
CANCELLED	33
Apr-20	12
Mar-20	21
<b>ECHO</b>	<b>154</b>
CANCELLED	6
Apr-20	3
Mar-20	3
PENDING	148
Apr-20	51

<b>CNF</b>	<b>5578</b>
<b>DEC</b>	<b>148</b>
CANCELLED	54
PENDING	94
<b>AUDS</b>	<b>5</b>
CANCELLED	5
<b>CNMHNEW</b>	<b>34</b>
CANCELLED	34
<b>CNMHRCK</b>	<b>128</b>
CANCELLED	128
<b>CNOR</b>	<b>292</b>
CANCELLED	292
<b>CTRM</b>	<b>962</b>
CANCELLED	69
PENDING	893
<b>DIAGNEURO</b>	<b>83</b>
PENDING	83
<b>DIET</b>	<b>33</b>
CANCELLED	33
<b>ECHO</b>	<b>154</b>
CANCELLED	6
PENDING	148
<b>GIPHYS</b>	<b>415</b>
CANCELLED	25
PENDING	390
<b>NEPH</b>	<b>7</b>
CANCELLED	7
<b>NEUR</b>	<b>414</b>
CANCELLED	17
PENDING	397
<b>NIC</b>	<b>122</b>
CANCELLED	8
PENDING	114
<b>ORTH</b>	<b>66</b>
CANCELLED	13
PENDING	53
<b>OT</b>	<b>35</b>
CANCELLED	3
PENDING	32
<b>PAC</b>	<b>22</b>
CANCELLED	22
<b>PAEDS</b>	<b>181</b>
CANCELLED	142
PENDING	39

Mar-20	97	<b>PT</b>	<b>217</b>
<b>GIPHYS</b>	<b>415</b>	CANCELLED	199
CANCELLED	25	PENDING	18
Apr-20	5	<b>RADRM</b>	<b>1338</b>
Mar-20	20	CANCELLED	26
PENDING	390	PENDING	1312
Apr-20	14	<b>RT</b>	<b>84</b>
Mar-20	376	CANCELLED	1
<b>NEPH</b>	<b>7</b>	PENDING	83
CANCELLED	7	<b>SLP</b>	<b>155</b>
Mar-20	7	CANCELLED	119
<b>NEUR</b>	<b>414</b>	PENDING	36
CANCELLED	17	<b>USLAB</b>	<b>683</b>
Apr-20	6	CANCELLED	42
Mar-20	11	PENDING	641
PENDING	397	<b>JPM</b>	<b>5990</b>
Apr-20	118	<b>JPAUD</b>	<b>201</b>
Mar-20	279	CANCELLED	109
<b>NIC</b>	<b>122</b>	PENDING	92
CANCELLED	8	<b>JPBMD</b>	<b>83</b>
Apr-20	4	CANCELLED	2
Mar-20	4	PENDING	81
PENDING	114	<b>JPCS</b>	<b>134</b>
Apr-20	23	CANCELLED	134
Mar-20	91	<b>JPCT</b>	<b>406</b>
<b>ORTH</b>	<b>66</b>	CANCELLED	35
CANCELLED	13	PENDING	371
Apr-20	6	<b>JPDCP</b>	<b>35</b>
Mar-20	7	CANCELLED	35
PENDING	53	<b>JPDIACL</b>	<b>20</b>
Apr-20	30	CANCELLED	20
Mar-20	23	<b>JPDIET</b>	<b>4</b>
<b>OT</b>	<b>35</b>	CANCELLED	4
CANCELLED	3	<b>JPDIRMS</b>	<b>11</b>
Mar-20	3	CANCELLED	3
PENDING	32	PENDING	8
Apr-20	7	<b>JPECHO</b>	<b>59</b>
Mar-20	25	CANCELLED	2
<b>PAC</b>	<b>22</b>	PENDING	57
CANCELLED	22	<b>JPGSUR</b>	<b>236</b>
Apr-20	4	CANCELLED	56
Mar-20	18	PENDING	180
<b>PAEDS</b>	<b>181</b>	<b>JPGYN</b>	<b>8</b>

CANCELLED	142	CANCELLED	8
Apr-20	54	<b>JPINT</b>	<b>273</b>
Mar-20	88	CANCELLED	43
PENDING	39	PENDING	230
Apr-20	8	<b>JPMP</b>	<b>411</b>
Mar-20	31	CANCELLED	35
<b>PT</b>	<b>217</b>	PENDING	376
CANCELLED	199	<b>JPMRIRM</b>	<b>305</b>
Apr-20	82	CANCELLED	33
Mar-20	117	PENDING	272
PENDING	18	<b>JPMTECH</b>	<b>223</b>
Apr-20	5	CANCELLED	19
Mar-20	13	PENDING	204
<b>RADRM</b>	<b>1338</b>	<b>JPNEP</b>	<b>35</b>
CANCELLED	26	CANCELLED	4
Apr-20	9	PENDING	31
Mar-20	17	<b>JPNEUR</b>	<b>59</b>
PENDING	1312	CANCELLED	9
Apr-20	421	PENDING	50
Mar-20	891	<b>JPNIC</b>	<b>230</b>
<b>RT</b>	<b>84</b>	CANCELLED	22
CANCELLED	1	PENDING	208
Mar-20	1	<b>JPNM</b>	<b>183</b>
PENDING	83	CANCELLED	16
Apr-20	21	PENDING	167
Mar-20	62	<b>JPOI</b>	<b>89</b>
<b>SLP</b>	<b>155</b>	PENDING	89
CANCELLED	119	<b>JPOPHT</b>	<b>527</b>
Apr-20	20	CANCELLED	35
Mar-20	99	PENDING	492
PENDING	36	<b>JPOR</b>	<b>216</b>
Apr-20	20	CANCELLED	10
Mar-20	16	PENDING	206
<b>USLAB</b>	<b>683</b>	<b>JPORTHO</b>	<b>720</b>
CANCELLED	42	CANCELLED	63
Apr-20	24	PENDING	657
Mar-20	18	<b>JPOT</b>	<b>12</b>
PENDING	641	PENDING	12
Apr-20	158	<b>JPPAC</b>	<b>15</b>
Mar-20	483	CANCELLED	3
<b>JPM</b>	<b>5990</b>	PENDING	12
<b>JPAUD</b>	<b>201</b>	<b>JPPAED</b>	<b>77</b>
CANCELLED	109	CANCELLED	16



Apr-20	68	PENDING	61
Mar-20	41	<b>JPPHY</b>	<b>127</b>
PENDING	92	CANCELLED	80
Apr-20	92	PENDING	47
<b>JPBMD</b>	<b>83</b>	<b>JPPSY</b>	<b>15</b>
CANCELLED	2	CANCELLED	15
Apr-20	1	<b>JPRT</b>	<b>256</b>
Mar-20	1	CANCELLED	121
PENDING	81	PENDING	135
Apr-20	14	<b>JPSLP</b>	<b>211</b>
Mar-20	67	CANCELLED	163
<b>JPCS</b>	<b>134</b>	PENDING	48
CANCELLED	134	<b>JPUSRMS</b>	<b>738</b>
Apr-20	64	CANCELLED	67
Mar-20	70	PENDING	671
<b>JPCT</b>	<b>406</b>	<b>JPVF</b>	<b>71</b>
CANCELLED	35	CANCELLED	1
Apr-20	19	PENDING	70
Mar-20	16	<b>Grand Total</b>	<b>11568</b>
PENDING	371		
Apr-20	98		
Mar-20	273		
<b>JPDCP</b>	<b>35</b>		
CANCELLED	35		
Apr-20	6		
Mar-20	29		
<b>JPDIACL</b>	<b>20</b>		
CANCELLED	20		
Apr-20	20		
<b>JPDIET</b>	<b>4</b>		
CANCELLED	4		
Mar-20	4		
<b>JPDIRMS</b>	<b>11</b>		
CANCELLED	3		
Mar-20	3		
PENDING	8		
Mar-20	8		
<b>JPECHO</b>	<b>59</b>		
CANCELLED	2		
Mar-20	2		
PENDING	57		
Apr-20	15		
Mar-20	42		

<b>JPGSUR</b>	<b>236</b>
CANCELLED	56
Apr-20	35
Mar-20	21
PENDING	180
Apr-20	68
Mar-20	112
<b>JPGYN</b>	<b>8</b>
CANCELLED	8
Apr-20	4
Mar-20	4
<b>JPINT</b>	<b>273</b>
CANCELLED	43
Apr-20	33
Mar-20	10
PENDING	230
Apr-20	142
Mar-20	88
<b>JPMP</b>	<b>411</b>
CANCELLED	35
Apr-20	12
Mar-20	23
PENDING	376
Apr-20	145
Mar-20	231
<b>JPMRIRM</b>	<b>305</b>
CANCELLED	33
Apr-20	17
Mar-20	16
PENDING	272
Apr-20	117
Mar-20	155
<b>JPMTECH</b>	<b>223</b>
CANCELLED	19
Apr-20	6
Mar-20	13
PENDING	204
Apr-20	80
Mar-20	124
<b>JPNEP</b>	<b>35</b>
CANCELLED	4
Mar-20	4
PENDING	31

Mar-20	31
<b>JPNEUR</b>	<b>59</b>
CANCELLED	9
Apr-20	4
Mar-20	5
PENDING	50
Apr-20	24
Mar-20	26
<b>JPNIC</b>	<b>230</b>
CANCELLED	22
Apr-20	10
Mar-20	12
PENDING	208
Apr-20	65
Mar-20	143
<b>JPNM</b>	<b>183</b>
CANCELLED	16
Apr-20	10
Mar-20	6
PENDING	167
Apr-20	31
Mar-20	136
<b>JPOI</b>	<b>89</b>
PENDING	89
Apr-20	12
Mar-20	77
<b>JPOPHT</b>	<b>527</b>
CANCELLED	35
Apr-20	14
Mar-20	21
PENDING	492
Apr-20	259
Mar-20	233
<b>JPOR</b>	<b>216</b>
CANCELLED	10
Apr-20	2
Mar-20	8
PENDING	206
Apr-20	23
Mar-20	183
<b>JPORTH0</b>	<b>720</b>
CANCELLED	63
Apr-20	35

Mar-20	28
PENDING	657
Apr-20	461
Mar-20	196
<b>JPOT</b>	<b>12</b>
PENDING	12
Apr-20	12
<b>JPPAC</b>	<b>15</b>
CANCELLED	3
Apr-20	1
Mar-20	2
PENDING	12
Mar-20	12
<b>JPPAED</b>	<b>77</b>
CANCELLED	16
Apr-20	13
Mar-20	3
PENDING	61
Apr-20	47
Mar-20	14
<b>JPPHY</b>	<b>127</b>
CANCELLED	80
Apr-20	19
Mar-20	61
PENDING	47
Apr-20	16
Mar-20	31
<b>JPPSY</b>	<b>15</b>
CANCELLED	15
Apr-20	7
Mar-20	8
<b>JPRT</b>	<b>256</b>
CANCELLED	121
Apr-20	54
Mar-20	67
PENDING	135
Apr-20	70
Mar-20	65
<b>JPSLP</b>	<b>211</b>
CANCELLED	163
Apr-20	67
Mar-20	96
PENDING	48

Apr-20	27
Mar-20	21
<b>JPUSRMS</b>	<b>738</b>
CANCELLED	67
Apr-20	32
Mar-20	35
PENDING	671
Apr-20	160
Mar-20	511
<b>JPVF</b>	<b>71</b>
CANCELLED	1
Mar-20	1
PENDING	70
Apr-20	18
Mar-20	52
<b>Grand Total</b>	<b>11568</b>