



13 January 2020

Dear Mr. Gage Raubrich

Thank you for your recent information access request under the Freedom of Information and Protection of Privacy Act (1990). We received a request to provide the following:

- Number of patients who died while on a waiting list for a surgical procedure in 2018-2019
- Procedure and case information (referral date, procedure date, cancellation date) of each case

In 2018-19, the number of patients who died while on a waiting list for a surgical procedure at our organization is 6.

Unfortunately, we are unable to provide the requested procedure and date information for each individual case, as doing so may infringe on the privacy of the individuals in question. Although the nature of your request is anonymous, the combination of several pieces of information about one particular case may inadvertently identify a specific individual and provide you with personal health information about that individual.

We hope that this information addresses your request. You have the right to appeal any decision about access to records. If you wish to do so, you may file an appeal with the Office of the Information and Privacy Commissioner of Ontario.

Sincerely,

A handwritten signature in black ink, appearing to read 'Laure Pitfield'.

Dr. Laure Pitfield
Director & Privacy Officer
Decision Support, Health Records, Patient Registration